

2006 Library Services Survey
RESULTS

Freshmen: 6
Sophomore: 7
Junior: 21
Senior: 20
Post Baccalaureate: 3
Employee/Decline to state: 8

Total: 65

1. Check all Library Resources that you have used in 2005/2006

Book Collection 63
Video Collection 19
Electronic Journals 48
Library Website 60
Quicksilver Catalog 46
Electronic Databases 43
Details Image Database 5
Other 9 - ILL (3), CD, staff, wireless room, computers

2. Check all Library Services that used in 2005/2006

Electronic Reserve or Coursepack 42
Consultation/Collaboration with a Multimedia Specialist 5
Access to Electronic Resources from Home 33
Ordering Library Resources 33
Reference/Asked for Assistance at the Desk 41
Consultation/Collaboration with a Librarian 13
Academic Technology Instruction 22
Came in for a Course Related Library Instruction Session 17
Interlibrary Loan 27
Print Services 21
Digital Camera and Media Equipment Check-Out 1
Group or Individual Study Space 34
Computer Use 46
Other: 1 – Tape deck

3. Which library resources have had an impact on your college experience, course work, or research papers/projects? Describe the impact.

- Librarians' help and the website helps me find most of my sources and books for projects and papers. (books & website)
- Electronic journals
- Computer
- The research databases and the wireless classrooms. Help developed papers.
- The computer lab & wireless classroom
- Electronic databases helped narrow my searches
- Psych. Articles has been a major help
- Databases
- All great
- Interlibrary loan is extremely helpful along with E. Reserve and coursepack.
- The 24 hours during finals week. Also, growing variety of American literature.
- Computers, books, study area
- Computers, desks, and electronic journals
- Use the library for group meetings and studying, use of space
- Connie and ILL have been especially helpful
- Book collection, especially children's books
- All
- Group and individual study pace and computer use made it easier to study and get work done
- Electronic coursepack
- Knowledgeable staff
- ILL and help from Connie
- Reference and storage books, computer terminals and getting printouts
- Electronic journals
- Computers
- Books and electronic media
- Electronic journals, computer use, study space
- Website, electronic coursepack
- Library electronic resources
- Electronic journal have helped
- Access to electronic resources from home.
- The book collection
- Wireless internet, library computers, study center
- The databases by subject have helped very much
- Online availability as well as ILL
- Journals are an invaluable resource
- Access to the databases
- Computer resources, accessing databases from home (sometimes not possible and frustrating)
- ILL
- Blackboard, computer use
- Electronic reserve and ILL have been the best
- Helpful librarians and ILL. Without ILL I would die.
- Databases helped with research papers
- Math books, when you took them all away, it hurt
- Access to the book collection has helped with personal and class research
- ILL – easy to find books
- Unable to find any books on Carl Rogers, a famous Psychologist at CSUCI
- Electronic journals and databases
- Librarians very helpful

4. Which library services have had an impact on your college experience, course work, or research papers/projects? Describe the impact.

- Librarians and help at front desk – very helpful staff
- Computer
- Great staff
- Consultation with a librarian
- All the information available is a very useful source. All listed on library webpage
- All great
- Giving students opportunity to print stuff off printers
- The librarians and staff have helped quite a bit, specifically Chris Hoffmann & Trevor Hagg. Electronic coursepacks and database have helped with a multitude of papers.
- Connie
- The computers have been wonderful
- All
- Computer use
- Knowledgeable staff
- Tutorial by Amy Wallace
- The people are great, very helpful
- Computers
- Electronic journals, video collection
- Allowed me to go more in depth on my research
- Helpful librarians great impact
- Research and papers/projects
- ILL staff, everyone behind the desk goes above and beyond
- The courteous staff
- ILL, electronic journals, gen. book collection
- The computers
- Access to study space, the computers and very helpful staff
- ILL – easy to find books
- Allow books to be checked out to CSUN students
- Access from home
- APA bibliography handout helpful

5. How can the library improve the resources and services provided? Be specific.

- More places to study like an outdoor study room – more computers always taken up
- More computers/printers
- More computers/printers
- Larger area for students to study and work. Maybe an outside classroom or study area
- More computers
- More books
- Free food 24/7
- Don't allow personal e-mail or myspace to be used when no computers are available
- Larger book collection, easier to use databases. More work study spaces.
- Put more computers, study stations, and needs to be open more
- More computers, places where it is quiet and you can actually study
- You guys are great. Get bigger and have more individual places to study
- More computers
- More open hours morning to night hours, including weekends
- More computers, more tables to study at. You should make people be quiet and get off their cell phones.
- Place the math collection in the library instead of in storage
- Provide more group study areas and more computer access on campus
- Limited space
- More computers
- Computers
- We are growing and the new library needs to have ample quiet areas please
- The staff is great and have gone out of the way to help me find what is needed
- More computers
- More sources so we don't have to do ILL
- Have a quiet area of study with no group studiers nearby or cell phones allowed
- More computers
- Waiting for new library with more books on hand and not have to wait for ordered books
- Provide some textbook of classes
- Times of operations, longer hours open
- Add more computers
- More computers and a color printer
- More books and multimedia would be nice
- More assistance for poster presentations
- Have more electronic articles ready for use instead of having to go through ILL and wait for 2 weeks
- More books to use for research
- Longer checkout times, more hours
- More quiet spaces, increase check-out time, more computers
- Not enough computers
- Return the math books
- More computers, more open hours
- Suggested book purchase lists
- The library is very noisy. There should be designated group study areas and the library should enforce the rule of keeping the individual study areas quiet
- Be open for longer hours. Increase # of computers available
- More computers. And make a line for those waiting. It can get nasty

6. What additional resources and services should the library provide to support the university mission and student learning? Be specific.

- Already amazing
- Color printers
- Change for the copy machine
- More study space – quiet zones to prevent students from talking. Coffee bar.
- Keep 24 hour finals week, but extend it to Friday. I enjoyed Book, Movie, and Pizza nights.
- No cell phone policy
- More study space and more computer access on campus
- Broaden video collection
- Computers
- Separate media room to view videos, etc, listen to tapes for foreign language
- More computers, printers and room
- More books in Spanish since we have the major now, and databases in Spanish
- Study area with tables and open chairs around campus
- More quiet spaces for studying, more computers
- Return the math books before you consider other resources
- More workshops for research
- More computers