CI 2015-20 Strategic Priorities
1. Facilitate Student Success
2. Provide high quality education
3. Realize our future

Human Resources Strategy Map 2015-20

<table>
<thead>
<tr>
<th>Mission</th>
<th>Vision</th>
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<tbody>
<tr>
<td>Create a consistently professional and cooperative environment that supports the University’s mission of enhancing student success. We will accomplish this by providing quality guidance and support to our faculty and staff, while delivering valuable employment services to our colleagues.</td>
<td>We are the recognized leader for the delivery of outstanding services</td>
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</tbody>
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Values: Effective Communication • Professionalism • Diligence • Objectivity • Fairness • Trust • Respect • Confidentiality

Value to Our Customers
- Provide responsive service that reflects value
- Help to solve complex problems
- Ensure the safety of our community

Human Resources Goals
- Achieve Operational Excellence
- Recruit and Retain a Diverse and Talented Staff
- Enhance Resources
- Enrich Communication

- Continue implementation of PeopleSoft modules
- Redesign key processes
- Create staffing succession strategy
- Provide campus-wide training
- Market Training Program
- Develop on-line “how-to’s”
- Improve units websites
- Document procedures for HR/Payroll