

Instructionally Related Activities Report Form

SPONSOR: [Tracylee Clarke, PhD](#)

PROGRAM/DEPARTMENT: [Communication Program](#)

ACTIVITY TITLE: [Community Member Mediation Coaching](#)

DATE (S) OF ACTIVITY: [Spring and Summer 2016](#)

(1) PROVIDE A DESCRIPTION OF THE ACTIVITY

[Students enrolled in a COMM 340: Conflict Management & Mediation \(required communication course\) must conduct a simulated role play mediation for their final exam. Mediators from the community attended the final mediation, coached students, assessed their performance and provided feedback with a written rubric and then one-on-one conversations.](#)

(2) HOW DID THE ACTIVITY RELATE TO A COURSE(S) AND/OR LEARNING OBJECTIVES?

[This activity relates specifically to COMM 340: Conflict Management and Mediation, a required course for all communication majors and a UIDGE for all students attending CI. Course learning outcomes it specifically supported include:](#)

- [*Identify, critically analyze, and improve negotiation and conflict management skills;](#)
- [*Identify the role of language and dialogue in the construction, maintenance, and resolution of conflict;](#)
- [*Explore the role of self-identity and individual or community behavior in the construction, escalation, management and resolution of conflict;](#)
- [*Learn mediation skills as applied to various personal and professional contexts.](#)

(3) WHAT DO YOU SEE AS THE STRENGTHS OF THE ACTIVITY?

[This has proven to be a highly valuable experience for the students as they are provided real-time contextual feedback from experts current in their field. This experience has also served as networking opportunities for students who continue their career in conflict management a common area within our program and field. Engagement between our students and community members is a hallmark of CI and this experience for communication majors supports that tradition.](#)

(4) WHAT WOULD YOU SAY ARE/WERE THE ACTIVITY'S WEAKNESSES?

There is a lot of coordination that goes into creating this activity but it is well worth it as it has proven to be an excellent high impact practice for students.

(5) HOW WOULD YOU IMPROVE THIS ACTIVITY FOR NEXT TIME?

I would continue the process as it is currently conducted.

(6) WHAT DID YOU LEARN FROM THE PROCESS?

The benefits of student and community engagement in the learning process.

(7) WHAT ARE STUDENT RESPONSES TO THE ACTIVITY? ATTACH STUDENT EVALUATIONS OR ASSESSMENTS (IN ACCORDANCE WITH FERPA RESTRICTIONS YOU MUST REMOVE ALL PERSONALLY IDENTIFIABLE STUDENT INFORMATION)

This activity was well received by students as they recognize the value of real-time feedback from experts in the field. Feedback is mainly anecdotal but course evaluations confirm the appropriateness of this activity; *"I love the mediation final – it prepared me for my job"* or, *"I will use these skills in my job as management – I deal with conflict all the time,"* typify student responses.

(8) GIVE A SUMMARY OF EXPENSES FOR THE ACTIVITY.

\$2800 was used to pay 7 mediators a small stipend for 3 separate coaching sessions.

B. ON SEPARATE DOCUMENT, PLEASE ATTACH ATTENDEE LIST (PERSONALLY IDENTIFIABLE INFO REMOVED)

Students enrolled in 2 sections of COMM 340 spring 2016 and one section of COMM 340 summer 2016. 85 students total were served through this grant.

C. PLEASE INCLUDE UP TO 6 IMAGES IN THIS DOCUMENT TO DEMONSTRATE STUDENT PARTICIPATION

Please see attached document.

**IRA Report Form Student List
#732 Community Member Mediation Coaching
Spring & Summer 2016**

Community Mediators

Kathleen Hanson
Navendu Joshi
Adya Riss
Gisele Goetz
Clare Rice
Jill Martin
Steven Ostrove
Suzanne Feffer



Student List

Jack Arold
Tim Barbour
Robert Barner
John Brooks
Christina Butler
Logan Bythway
Candice Crandall
Delaney Gibson
Jessica Jesu
Elizabeth Kammen
Adrianna Martinez
Robert Smith
Aaron Vad
Ryan Wall
Briittany Affinito
Ana Alfaro
Emily Bean
Aubrey Buchanan
Vanessa Camacho
Kimberly Lauren
Annie De Bruyn
Rafael Dekiquio
Allison Fiacco
Noel Frawley
Keren Gonzalez
Maryam Habibi
Michelle Harmon
Mayra Hernandez
Benamine Humphries
Katherine Jones
Taylor Keaster

Elise Kurkjian
Al aro Landeros
Gabriel McDaniel
Vanessa Ocampo
Troy Ortiz
Matt Oviedo
Leslie Pacheco
Amanda Ritchie
Margarat Roa
Ashley Roa
Virgnina Santiago
Tyler Schmidt
Garret Snyder
Danielle Stacy
Breanna Webb
Nadya Yoksulabakan
Amy Agudo
Richardo Arias
Math Barukh
Scahe bateman
Adirana Bustillos
Kyley Choudinard
Tifany Cundiff
Dedreiana Elliott
Brittant Gonzalez
Marligh Green
Madison Herrera
Brandon Jaeque
Matthew Jean
Branna Jones

Emily Krall
Jeanne Lewis
Molly Lueck
Kasimira Malex
Samatha Mitchell
Jacquiline MONTonya
Chelsie Moody
Darren pecora
Tyler Plaza
Agustin Rangel-Gonzales
Vencent Savelich
Alana Schottle
Claudine Seriana
Alexander Spadoni
Anthony Spcioso
Oscar Valles
Gina Yablow
Zachquary Zasqueta

