

CDAE presents:

# PHONE/VIDEO INTERVIEW PREP



Use these steps to prepare for your upcoming interview

## WHERE TO BEGIN?

What tools do I need?

- A quiet space.
- Fully charged device.
- All necessary documents.
- Free yourself of all distractions.

For video interviews:

- Make sure your laptop is plugged in with good wifi connection.
- Have a clean area around you and your best interview outfit.

- What time your interview is (be sure you're following the correct time zone, where applicable).
- Who you're speaking with & what their role is within the company.
- What number they will be calling you from, and any other contact information needed. This includes email or the companies main line in case your call drops.

## ITS IN THE DETAILS.

Double check that these things are correct.

## RESEARCH & NOTES

USE YOUR NOTES & CREATE A CHEAT SHEET.

- Refamiliarize yourself with the company, and the company details, this may give you an idea of possible questions.
- Make a cheat sheet with this information. Have your resume out.
- The great thing about a phone interview is that you have all the answers you need right in front of you. No need to worry about freezing up!

\*Helpful tip: If you're worried about struggling with a response. Write out what you would want to say in advance so you can practice\*

- Start off on the right foot, be on time, answer promptly, and nail your introduction
- Begin with small talk. Ask how they are doing, start the conversation naturally you dont have to jump right in.
- Don't forget your manners, if the interviewer is "laid back" thats great, you should remain professional.
- Talk slowly, make sure you're clear and direct. Don't be afraid to ask the interviewer to repeat themselves if needed.

## WHAT DO I SAY?

PRACTICE MAKES PERFECT!



## WE ARE HERE TO HELP!

STAY UP TO DATE ON OUR SOCIAL MEDIA FOR MORE INFO!

We understand that preparing for a phone or video interview can be nerve wracking. The Career Development & Alumni Engagement team has prepared virtual tools to help you prepare!

