

Peter Parker

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TECHNICAL SKILLS

- ASP/ADO, C/C++, .NET, Java, SQL, XHTML/CSS/JavaScript, Cold Fusion, VBScript, XML
- Microsoft Windows, Linux
- Micromedia Flash, Adobe Photoshop, PageMaker
- SAP, Glassfish, Ruby/Rails, Groovy/Grails

EDUCATION

Bachelor of Science in Information Technology, CSU Channel Islands, Camarillo, CA May 2021

- Cumulative GPA 3.6/4.0
- Related coursework: Web Programming, Information Systems Management, Data Structures for IT, Database Theory and Design, Computer Networks

Associate of Science in Computer Science, Ventura College, Ventura, CA

December 2018

- President Engineering Society Club,

Sept 2018 – Dec 2018

RELATED EXPERIENCE

Hardware Engineer

Micron Computers Inc., Camarillo, CA

May 2019 - June 2019

- Perform hardware and software installations on a variety of computers including PC's and Mac's
- Identify, isolate and repair computer equipment showing wear and tear as well as provide customers with information on preventative maintenance routines
- Provide High-level customer care, training, and technical support to a diverse population of customers
- Assemble and install a wide array of computer systems, workstations, and peripheral hardware

Information Technology Help Desk Student Assistant

CSU Channel Islands, Camarillo, CA

August 2019 - Present

- Provided computer help desk support via telephone communications with end-users including students, faculty, staff and campus visitors
- Performed diagnostics and troubleshooting of system issues, documented help desk tickets/resolutions and maintained equipment inventory lists
- Assisted students, faculty and staff with login password verification to the campus-wide program, *myCI*

PROFESSIONAL DEVELOPMENT

Member, Association of Information and Technology Professionals (AITP)

August 2019 - Present

Member, Network & Security Club, CSU Channel Islands, Camarillo

August 2019- Present

Member, Association of Help Desk Professionals (AHDP)

June 2018-Present