## Finance 101 Risk Management in Travel



California State University Channel Islands
Katharine Hullinger, ARM
Risk Management
November 2017

## **Executive Orders and Technical Letters**



**Tech. Letter RM 2012-02** - CSU Motor Vehicle Program; *CSUCI Policy FA.43.002* 

**Tech. Letter RM 2012-01 -** International Travel & Requirement to Purchase Insurance

**EO 1081** - Study Abroad & Exchange Programs

**EO 1041** - Student Travel Policy

**EO 1062 -** Field Trip Policy & Procedures

**EO 1051** - Use of Approved Waiver of Liability

HR 2015-10 - CSU Volunteer Policy

**Tech. Letter RM 2012-01 -** Insurance Requirements

## <u>Travel-Related Insurance Coverage</u>



**State Vehicle Auto Liability** – Coverage for drivers

of State vehicles (including carts) for third party property damage and injuries.

**Workers' Compensation** - Statutory coverage for employees and designated University volunteers injured while working.

**Student Travel Accident** – Coverage for injuries sustained by students while traveling to and from locations of University-sponsored events.

**Foreign Travel Insurance Program (FTIP)** – Medical and liability coverage for faculty, staff and students traveling internationally on University-sponsored trips.

## Procedures and Guidelines in Place that Support

## **Travel Compliance**

- Procedure for requesting international travel coverage
- Procedure for vetting drivers and guidelines for motor vehicle use
- Academic field trip guidelines
- •Guidelines for the use of the *Release of Liability* form
- Guidelines and procedure for designating University Volunteers



## <u>International Travel Programs</u>

All international programs must consider health, safety and security of students, staff and faculty.

Travel to some countries on the U.S. State Department's Travel Warning list requires prior approval from the Chancellor, in addition to the President's approval.

The campus President or her designate must approve ALL international travel.



## International Travel



Procedures consistent with E.O. 1081 are intended to reduce the likelihood and severity of losses or injuries arising out of international travel.

Risks inherent to foreign travel can be mitigated with the following:

- Conducting pre-departure and arrival orientations
- Having an emergency response plan
- Maintaining travel and medical insurance
- Use of University and Air Travel Waivers
- Adhering to the University Code of Conduct

## Foreign Travel Insurance Program

ALL faculty, students, and staff traveling internationally on CSU-sponsored trips are **required** to use the CSU's Foreign Travel Insurance Program (FTIP).

#### **FTIP Benefits Include:**

- General Liability and Auto Liability
- Primary Medical Expense, Emergency Medical Benefits and Medical Evacuation
- Legal assistance
- Repatriation of Remains
- Political Evacuations and Repatriation
- Accidental Death and Dismemberment
- Trip cancellation and interruption benefits



## Requesting foreign travel coverage

### Provide Risk Mgmt. with:

- Name of principal traveler
- Destination(s)
- Names of students & other travelers
- Purpose of travel
- Emergency contact names
   & email addresses,
- Detailed itinerary

### Risk Mgmt. will:

- Confirm coverage is in place
- Provide travelers with Travel Assist cards



#### Foreign Travel Insurance Request Form

ATTACH: TRIP ITINERARY, APPROVED TRAVEL
AUTHORIZATION, ROSTER OF TRAVELERS
ALL FIELDS MUST BE COMPLETED

Revised 2/2015

#### Traveler's Information

Name (Last, First, MI.):			
Email:	_Cell Phone:	Alt. Phone:	
Department:	ment: Chartfield string for premium chargeback:		
Purpose of Trip			
Course(s):	Departure Date:	Return Date:	
Destination(s):			
Are any of the destinations on the S http://travel.state.gov/content/passpulf YES, have you received appropria	orts/english/alertswarning	s.html	YES NO
Are any destinations on the War Risk list?  If YES, the Chancellor's office will require 30 days to process approval.			
http://www.calstate.edu/risk_manage	ment/rm/documents/CSU	RMA HighHazardList.pdf	
Traveler's Emergency Contact Information			
Emergency Contact Person:		Contact's Email:	
Group Information – Please attach separate sheet if a group is traveling, including names and email addresses of all travelers in the group, and names and email addresses for each traveler's emergency contact.			
Number of Students: Number of C.I. Employees: Number of Others*:			
*if 'Others' are traveling, please explain:			
Risk Management will send an email confirming that coverage has been bound for the traveler(s), along with Travel Assist cards that each participant must carry while traveling.			
If travel is cancelled, please notify Risk Management at ext. 8846 as soon as possible.			
SEND COMPLETED FORM, ITINERARY, COPY OF TRAVEL AUTHORIZATION AND GROUP			

LIST (IF A GROUP IS TRAVELING) TO RISK MANAGEMENT.

Foreign Travel

## Motor Vehicle Use

 An authorized driver must have a valid driver's license.



- The driver must be a University employee or an officially designated University volunteer.
- The driver must complete online Defensive Driver training every four years.
- If driving a State or personal vehicle is a requirement of an employee's job,
   the employee's license status and driving record will be checked.
- Vehicle use will be contingent upon a safe driving record.
- No one under 18 years of age may drive on University business or operate University carts.

- An employee using a <u>privately owned vehicle</u> for University business must meet the same eligibility requirements, and the vehicle use must be within the scope of employment.
- Employees must complete and have approved annually State Form 261 "Authorization to Use Privately Owned Vehicles on State Business".
- The owner's private automobile insurance will be primary.
- State insurance provides liability coverage only after the owner's liability coverage is exhausted, and does not provide collision or comprehensive coverage.

## State Form 261

Authorization to Use Privately Owned Vehicle on State Business

Approval must renewed annually by you and your supervisor.

Employees and supervisors manage the annual renewal (not Risk Management).

**Print** Clear **AUTHORIZATION TO USE PRIVATELY OWNED VEHICLES ON STATE BUSINESS** This approval must be renewed annually. STD. 261 (REV. 3-05) Supervisor: Retain Original Copy L CERTIFICATION In accordance with State Policy (S.A.M. 0753 & 0754) approval is requested to use privately owned vehicles to conduct official State business. I haveby carrify that, whenever I drive a privately owned vehicle on State business, I will have a valid driver's license and proof of liability insurance in my possession, all persons in the vehicle will wear safety belts and the vehicle shall always be: Covered by liability insurance for the minimum amount prescribed by State Law (\$15,000 for personal injury to, or death of one person; \$30,000 for injury to, or death of, two or more persons in one accident; \$5,000 property damage). Vehicle Code Section 16020 (effective July 1, 1985) requires all motorists to carry evidence of current automobile liability insurance in their vehicle. Adequate for the work to be performed. 3. Equipped with safety belts in operating condition. To the best of my knowledge, in safe mechanical condition as required by law. I understand that the mileage rate I claim is full reimbursement for the cost of operating the vehicle, including fuel, maintenance, repairs and both liability and comprehensive insurance. Istarther certify that, while using a privately owned vehicle on official State business, all accidents will be reported on form STD. 270 within 48 I understand that permission to drive a privately owned vehicle on State business is a privilege which may be suspended or revoked at any time.

DRIVER'S LICENSE NUMBER	STATE	EXPIRATION DATE	
EMPLOYEE'S SIGNATURE	PRINT NAME	DATE SIGNED	
	IL APPROVAL		
Use of a privately o	wned vehicle on State business is approved.		
APPROVING AUTHORITY SIGNATURE	TILE	DATE APPROVED	
	III. RENEWAL		
I have reviewed the above certification and	app	t and valid.	
EMPLOYEE'S SIGNATURE	APPROVING AUTHORITY SIGNATURE	DATE APPROVED	
Lhave reviewed the above certification and	approval and certify that the information provided is correc	t and valid.	
THEOYEE'S SIGNATURE	APPROVING AUTHORITY SIGNATURE	DATE AFFROVED	
I have reviewed the above certification and	approval and certify that the information provided is correc	t and valid.	
EMPLOYEE'S SIGNATURE	APPROVING AUTHORITY SIGNATURE	DATE APPROVED	
I have reviewed the above certification and approval and certify that the information provided is correct and valid.			
EMPLOYEE'S SIGNATURE	APPROVING AUTHORITY SIGNATURE	DATE APPROVED	
I have reviewed the above certification and approval and certify that the information provided is correct and valid.			
EMPLOYEE'S SIGNATURE	APPROVING AUTHORITY SIGNATURE	DATE AFFROVED	
I have reviewed the above certification and approval and certify that the information provided is correct and valid.			
EMPLOYEE'S SIGNATURE	APPROVING AUTHORITY SIGNATURE	DATE APPROVED	
I have reviewed the above certification and approval and certify that the information provided is correct and valid.			
EMPLOYEE'S SIGNATURE	APPROVING AUTHORITY SIGNATURE	DATE APPROVED	
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## DMV INF 1101 Form

Authorization for Release of Driver Record Information

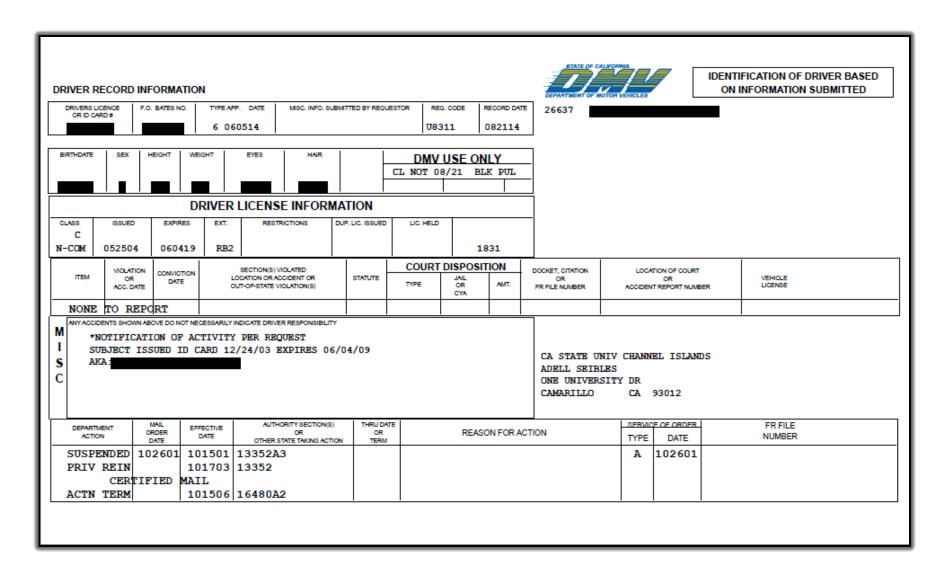


#### **EMPLOYER PULL NOTICE PROGRAM**

## AUTHORIZATION FOR RELEASE OF DRIVER RECORD INFORMATION

ecord, to my employer,	Department of Motor Vehicles (DMV) to disclose or othe California State University Channel Is COMPANY NAME	lands
	may enroll me in the Employer Pull Notice (EPN) program t	
	nths or when any subsequent conviction, failure to appear, ac	
revocation, or any other action	is taken against my driving privilege during my employmen	nt.
	nat requires mandatory enrollment in the EPN program pu	
	erstand that enrollment in the EPN program is in an effort to	
driver license report will be rele	ased to my employer to determine my eligibility as a license	ed driver for my employment.
EXECUTED AT CITY	COUNTY	STATE
DATE	SIGNATURE OF EMPLOYEE	
	A	
, Katharine Hul		iversity Channel Islands
do hereby certify under penalty	of perjury under the laws in the State of California, that I a	m an authorized representative o
do hereby certify under penalty this company, that the informat	of perjury under the laws in the State of California, that I as ion entered on this document is true and correct, to the be	m an authorized representative o st of my knowledge and that I ar
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do hereby certify under penalty this company, that the informat requesting driver record inform record is to be used by this emp	of perjury under the laws in the State of California, that I all ion entered on this document is true and correct, to the be nation on the above individual to verify the information as	m an authorized representative of st of my knowledge and that I ar provided by said individual. This business need to verify information
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## **DMV** Report



13

## **Accident Reporting Procedure**

- 1. Make no comment or statement regarding the accident to anyone except investigating police, your supervisor, or CI Risk Management
- 2. Do call the police (911) in the event of any injury accident
- 3. Do exchange information with the other driven Red entification card. STD Form 269 (in State vehicle glove box) be
- 5. In all accidents that re-u ous damage, immed Management (ORIM) at (916) 376-5302 or (800) 900 Leave a message if necessary
- 6. Complete the Report of Vehicle Accident, STDthe CI Risk Management with
- ng on official CI business must investigate each 7. The supervisor of each driver involved in an accident with accident promptly and thoroughly and prepares a Review of State Driver Accident, STD Form 274. The completed form must be submitted it to the
- 8. CI Risk Management will coordinate all reporting requirements between the University, the claim administrator, and the State Attorney General. If you have any guestions, 14 please call (805) 437-8846.

Motor Vehicle Use

## **Accident Reporting Procedure**

- 1. Make no comment or statement regarding the accident to anyone except investigating police, your supervisor, or CI Risk Management
- 2. Do call the police (911) in the event of any injury accident
- 3. Do exchange information with the other driver. Record all information on the accident identification card, STD Form 269 (in State vehicle glove box), before leaving the scene of the accident.
- 4. Immediately call (805) 437-8846 (CI Risk Mgmt.) and give a verbal report of the accident.
- 5. In all accidents that result in injury or serious damage, immediately telephone the Office of Risk and Insurance Management (ORIM) at **(916) 376-5302 or (800) 900-3634**. Leave a message if necessary.
- 6. Complete the <u>Report of Vehicle Accident, STD Form 270</u>. Give a copy to your supervisor, and submit the original to the CI Risk Management **within 24 hours**, or the next business day.
- 7. The supervisor of each driver involved in an accident while driving on official CI business must investigate each accident promptly and thoroughly and prepares a <u>Review of State Driver Accident, STD Form 274</u>. The completed form must be submitted it to the CI Risk Management within **five** days.
- 8. CI Risk Management will coordinate all reporting requirements between the University, the claim administrator, and the State Attorney General. If you have any questions, please call (805) 437-8846.

## Travel and Academic Field Trips

Authorized participants on University field trips are University faculty, staff, enrolled students, and authorized University volunteers.

Field trip participants are required to sign a Release of Liability/Waiver when the field trip location has been chosen by the instructor.

To mitigate the University's liability exposure, students should be responsible for arranging their own transportation. Alternatively, use of contracted travel service providers is strongly recommended.



## Travel and the Use of the University Waiver form

The Release of Liability/Waiver serves to mitigate liabilities associated with activities such as field trips, international travel and other University-sponsored activities.

Waiver language advises participants of risks associated with their voluntary participation in specific activities, and contractually transfers the responsibility for assuming those risks to the participants.

## Release of Liability Form

Waivers are kept in the department generating the documents.

Waivers must be kept for three years. You may scan them to a computer file.

Waivers may not be altered; contact Risk Mgmt. for specific Waiver needs.

Parent or guardian must sign second page on behalf of minor.

#### CALIFORNIA STATE UNIVERSITY CHANNEL ISLANDS

a compar of the Californie State University - Balancield - Channel Islands - Olico - Comingue Hills - Framo - Fullecto - Hayward - Hambold - Long Basch - Los Angeles Markine Academy - Morieney Boy - Northridge - Pomorus - Sacramerio - San Benardino - San Diago - San Pandeso - San Jose - San Lais Chipp - San Marco - Sanorus - Sandau

#### RELEASE OF LIABILITY, WAIVER OF RIGHT TO SUE, ASSUMPTION OF RISK AND AGREEMENT TO PAY CLAIMS

Activity Date(s) and Time(s):
Activity Location/Facility:

In consideration for being allowed to participate in this Activity, Irelease from liability and waive my right to sue the State of California, the Trustees of the California State University, which own and operate California State University, Channel Islands and their employees, officers, volunteers and agents (collectively "University") from any and all claims, including the University's negligence, resulting in any physical injury, illness (including death) or economic loss that I may suffer because of my participation in this Activity, including any travel to and from the Activity.

I am voluntarily participating in this Activity. I understand that there are risks, such as physical and/or psychological injury, pain, suffering, illness, disfigurement, temporary or permanent disability or even death, which may occur from my participation in this Activity. These injuries or outcomes may arise from my own or other's actions, inactions, negligence, or from the condition of the Activity location(s) or facility(ies). Nonetheless, I assume all related risks, whether known or unknown to me, of my participation in this Activity, including travel to and from the Activity.

I agree to hold the University harmless from any and all claims, loss or damage to my personal property, liabilities and costs, including attorney's fees, as a result of my participation in this Activity, including travel to and from the Activity. If the University incurs any of these types of expenses, I agree to reimburse the University.

If I need medical treatment, the University is authorized to obtain medical treatment for me. I will be financially responsible for any costs of such treatment. I agree that I will not hold the University responsible for any claims resulting from any medical treatment. I am aware that the University does not provide health insurance for me and I should carry my own health insurance.

I am 18 years or older. I have read this document, and I am signing it freely. I understand the legal consequences of signing this document, including (a) releasing the University from all liability, (b) waiver of my right to sue the University, (c) and assumption of all risks of participating in this Activity, including travel to and from the Activity.

I understand that this document is written to be as broad and inclusive as legally permitted by the State of California. I agree that if any portion is held invalid or unenforceable, I will continue to be bound by the remaining terms.

Participant Name:	Date:	
Signatura		

One University Drive Camarillo, California 93012 Tel 805-437-8400 Fax 805-437-8424

# When is a Release of Liability needed?

TYPE OF ACTIVITY	WAIVER NEEDED	
	<u>YES</u>	<u>NO</u>
On-campus faculty designated course activity		Х
Off-campus faculty designated course activity	х	
Off-campus faculty designated course activity w/ air travel	х	
Student selected IRA program	х	
Student selected course activity, off campus (ex. service learning)	х	
International travel	х	
Co-curricular University program or activity	х	
University chartered club or organization	Х	
Intercollegiate athletics		х
Club sports team	Х	
Fraternity or Sorority		х
Univ. recreational program or use of Univ. athletic facilities, equipment or services	х	
University residential, academic, recruitment or outreach camp or program	х	
Visit public area on campus		х
Visit restricted area on campus	Х	
Attend public event or performance on campus		Х
Guest lecturer, advisory board member, library volunteer		х

## A few words about Designated University Volunteers

Designated Volunteers do not sign Release of Liability Waivers.

Volunteers must be trained and supervised.

Volunteers are covered by CSU insurance and indemnified, just like employees.

Volunteers are required to complete the Live Scan process if placed in positions of trust (i.e. working with minors).

## Volunteer **Designation Form**

All fields must be completed.

Indicate if volunteer will be driving on University business.

Risk Management will hold the original forms.

California State University Channel Islands Volunteer Designation Form			
PLEASE COMPLET	E ALL ITEMS		
NAME: LAST	FIRST		MIDDLE
DATE OF BIRTH:			
ADDRESS:	CITY	STATE	ZIP
PHONE:			
EMERGENCY CONTACT:		PHONE	
SPECIFIC WORK LOCATION ON CAMPUS OR IN	COMMUNITY: _		
SUPERVISOR'S NAME:	SUPE	ERVISOR'S PHONE:	
VOLUNTEER DATES: START DATE	END DATE		
ASSIGNMENT AND SUMMARY OF DUTIES:			
Will you be driving a vehicle on University business? Will you be traveling on University business?	Yes Yes		
Are you receiving academic credic for volunteering?  Are you a University student or staff or faculty members.		No No	
This is to acknowledge that I desire to volunteer me above and that services rendered by me will be at a not be compensated for these services. Further, supervisor.	the direction of th	ne above named superv	isor. I will
SIGNATURE OF VOLUNTEER		DATE	
SIGNATURE OF UNIVERSITY ADMINISTRATOR APPROVING THIS VOLUNTEER DESIGNATION		DATE	
PLEASE SEND COMPLETED	FORM TO DISK MA	NACER	

## Important!

California State University Channel Islands Volunteer Designation Form			
PLEASE COMPLETE ALL ITEMS			
NAME: LAST	FIRST MIDDLE		
DATE OF BIRTH:			
ADDRESS:	CITY STATE ZIP		
PHONE:			
EMERGENCY CONTACT:	PHONE		
SPECIFIC WORK LOCATION ON CAMPUS OR IN COL	MMUNITY:		
SUPERVISOR'S NAME:	SUPERVISOR'S PHONE:		
ASSIGNMENT AND SUMMARY OF DUTIES:	END DATE		
Will you be driving a vehicle on University business? Will you be traveling on University business? Are you receiving academic credit for volunteering? Are you a University student or staff or faculty member?	Yes No Yes No		
This is to acknowledge that I desire to volunteer my se above and that services rendered by me will be at the not be compensated for these services. Further, I usupervisor.	direction of the above named supervisor. I will		
SIGNATURE OF VOLUNTEER	DATE		
SIGNATURE OF UNIVERSITY ADMINISTRATOR APPROVING THIS VOLUNTEER DESIGNATION	DATE		
PLEASE SEND COMPLETED FOR	RM TO RISK MANAGER		



Detailed information about the University's Risk Management programs, as well as many risk management forms, can be found on the Risk Management webpage.

Contact Risk Management:

Katharine Hullinger, ARM
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Cell (805) 665-0024
Lindero Hall 1808