CERTIFY

Travel & Expense Reporting System

November 2018

Presented by:

Myrna Sta Ana, Accounts Payable Supervisor





CERTIFY

Cl's New Travel Booking and Expense Reporting
System

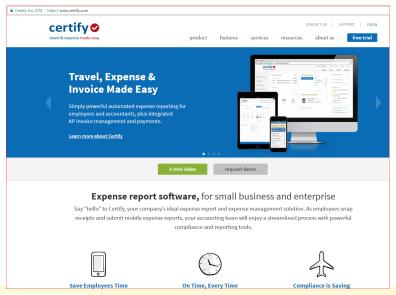
BASIC USER

Basic User in Certify is someone with an Employee Role who creates and submits their own expense reports.



Background

- Certify has been named the new Travel & Expense Management software provider for CSU Channel Islands.
- This new software will allow you to book travel and submit expense reports electronically for a faster turnaround of reimbursement.





Single Sign-on

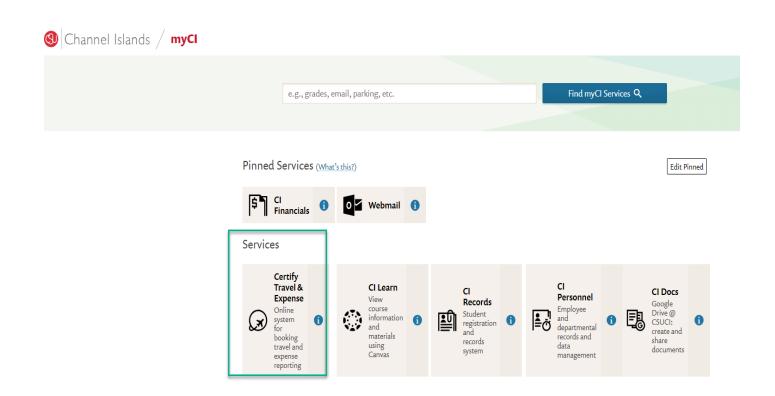
When using the link, you will be prompted to use your CSUCI credentials to sign in.

http://go.csuci.edu/travel

← → で 📵 https://myci.csuci.edu/idp/profile/SAML2/Unsolicited/SSO?execution	=els1					
Channel Islands						
	Academics	Admissions & Costs	Visit Campus	Student Life	About	
myCl						
Dolphin Dolphin	Name Password		NEW TO C		e your account	•
Reset Pass	Sign In		T&C UPDA			
				-06 - 9:00 PM - CI	Emergency Maintenance Records - Scheduled	
			Help			



Single Sign-on

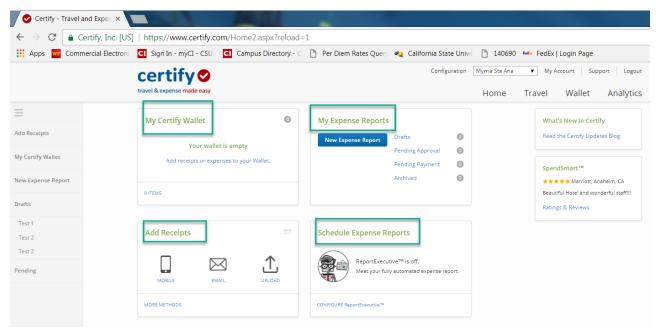




This is your **Homepage** in **Certify**.

My Certify Wallet – all receipts and expenses reside here once you have added them into your **Certify account**.

My Expense Report – is where you will start your new expense report when you have expenses in your wallet that you need to submit for approval and reimbursement.





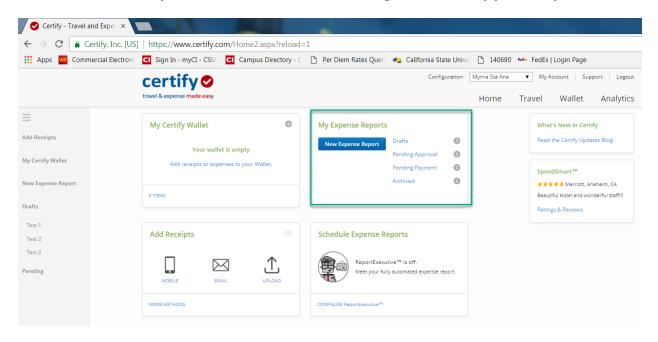
Status of your expense report/s

Draft - expenses in progress

Pending Approval – waiting approval from your Manager

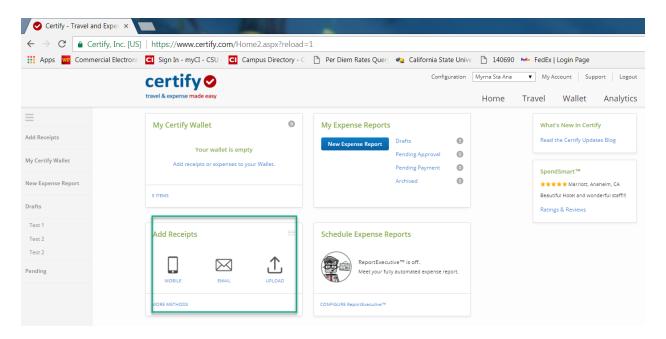
Pending Payment - waiting approval from Accounts Payable

Archived – expenses that made it through the full approval process



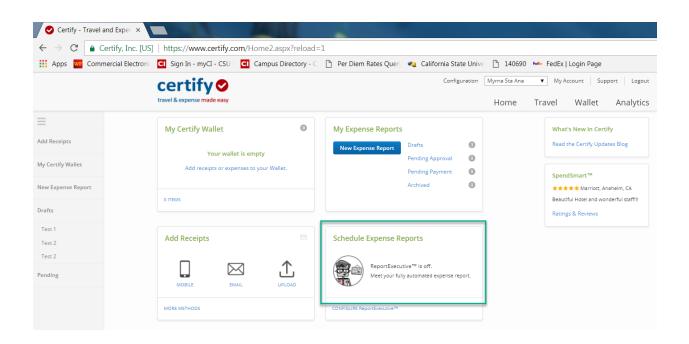


Add Receipts – Three ways to add receipts into Certify
Mobile - download Certify App
Email – email your receipt to receipts@certify.com
Upload – upload a picture of your receipt to your computer





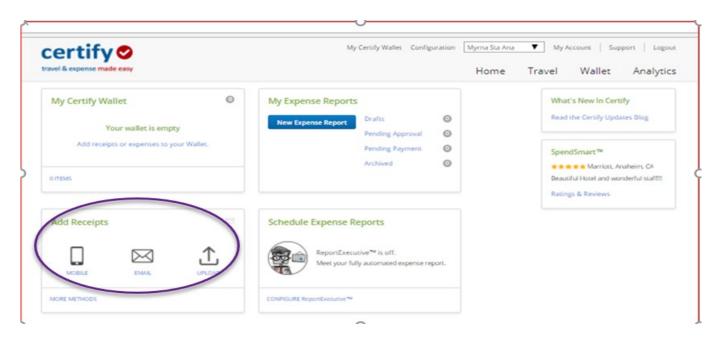
Schedule Expense Reports – auto create an expense report.





Method of Adding Receipts to your Wallet

- Uploading Receipts directly to your computer
- Emailing Receipts emailing receipts to receipts@certify.com
- Adding Receipts Using Certify Mobile taking photo of receipt

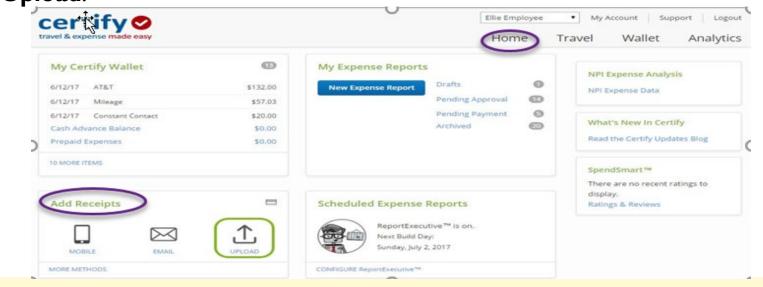




Uploading Receipts

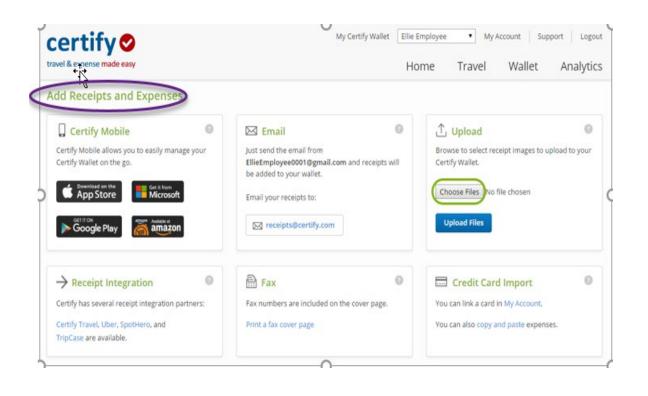
A quick and convenient method for adding receipt images to your **Certify Wallet** is to upload receipt image files from your computer. Image uploads can be up to 10 MB in size. You can choose to upload one at a time, or add multiple receipt images at once.

Step I- On your Certify account **Homepage**, under **Add Receipts**, click **Upload**.



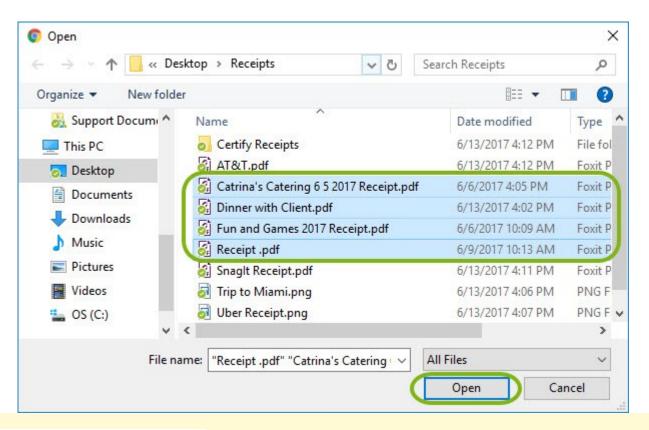


Step 2: On the Add Receipts and Expenses page, select Choose Files.



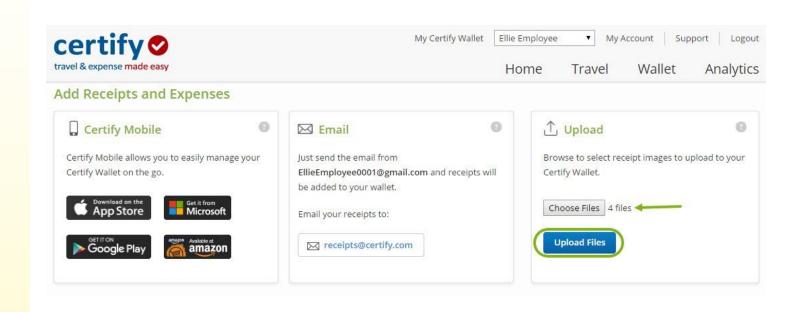


Step 3: Select the receipt images from your computer. Click Open once you have selected all the receipt images you want to upload.





Step 4: The number of receipt images selected is indicated next to **Choose Files**. Click **Upload Files** to add the receipt images to your **My Certify Wallet**.





The receipts have now been added to your **My Certify Wallet**. Uploaded receipts display in the **Upload** icon in the **Source** column.

The **Upload** feature uses Receipt Parse, which scans the receipt image and can pre-populate the Vendor, Category/Details and Amount fields for you. If you need to make additions or edits to those fields, you can manually change them by clicking the Source Upload icon, click **Edit Item** button, enter or correct the missing item/s and save.

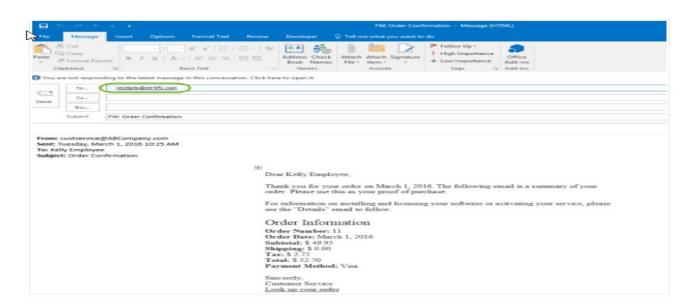
	expense ma	ade edsy				Home Travel Wallet	Analytics
Иу Се	ertify W	allet				Merge Items	i≡ 1 0
Receip	ts						
	Source	Receipt	Date	Category/Details	Vendor	Description	Amount
			5/29/2017	✓ Meals	Bubble Maineia	Bubble Maineia.jpg	\$4.78
			6/6/2017	✓ Meals	Green Elephant	Brain storm lunch	\$17.98
			6/9/2017	→ Meals	Aurora	Aurora Provisions.jpg	\$11.12
	\triangle		6/6/2017	▼ Staff Entertaining	Fun & Games	Fun and Games 2017 Receipt.pdf	\$150.00
		— III	6/6/2017	▼ Staff Entertaining	Catrina's Catering	Catrina's Catering 6 5 2017 Receipt.pdf	\$435.00
	\triangle		6/9/2017	 Printing 	Paper Patch	Receipt .pdf	\$25.00
	\triangle		6/13/2017	✓ Meals	Restaurant 121	Dinner with Client.pdf	\$248.40
	\bowtie		6/5/2017	 Computer Hardware 	Computer Gurus	Receipt from Client	\$212.00
	\rightleftharpoons		6/1/2017	→ Mileage		Certify_MapIt.jpg	\$57.03



Add Receipts - Emailing

Emailing Receipts

Step I: Using your CI Email (not your personal email), in the To field, enter receipts@certify.com. Then in the subject line, enter the receipt name.





Add Receipts - Emailing

Step 2: Attaching your receipts to the email: Any number of receipts may be attached, however, the total size of the email (including any text and signatures) must be under 4 MB. Certify will accept all popular image file types such as jpg, gif, bmp, pdf, tiff, etc. Click **Send.**

When Certify receives the email with your receipt or expense data, the data is automatically parsed and added to your Certify Wallet.

My Certify Wallet	•	My Expense Reports	5	
3/1/16 ABCompany	\$52.70	New Expense Report	Drafts Pending Approval	2
			Pending Payment	0
1 ITEM			Archived	22
Add Receipts		Scheduled Expense	Reports	
MOBILE EMAIL	UPLOAD	Next Build Da	utive™ is on. ay: November 9, 2016	
MORE METHODS		CONFIGURE ReportExecutive™		

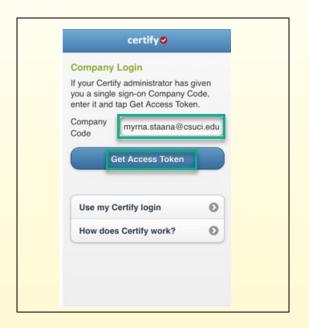


Adding Receipts using Certify Mobile

You can use the Certify Mobile app to easily upload receipts to your My Certify Wallet from your mobile device. The Certify Mobile app works with most devices including Windows Phone, Android, BlackBerry and iPhone.

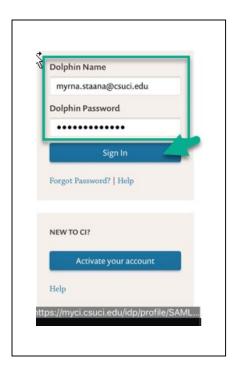
Step I: Open the Certify Mobile app on your mobile device. Tap **Use My Company Login**. Type your **CI email address** under **Company Code**. Tap **Get Access Token**

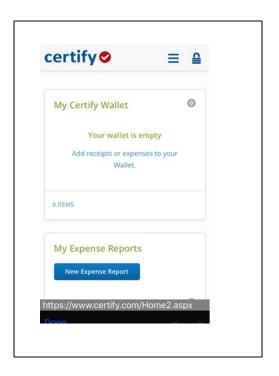
Certify Login	
Jsername	
Password	
Save No Password	
Login	
Lost Password	0
	0
Use My Company Login	10000





Step 2: Sign-in to your Cl login account. The next screen will bring you to your Certify mobile home screen.







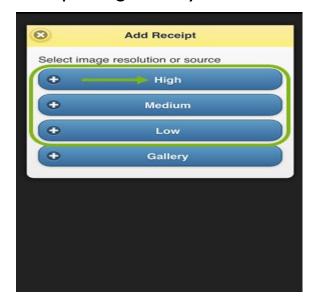
Step 2a: On your Certify Mobile home screen, tap **Add Receipt**.





Step 3: Select a photo resolution to open the camera screen on your mobile device. Photo resolution options include:

High / Medium – Recommended
Low – Use only if your device is short on storage
Gallery – Use to add a receipt image from your mobile device's photo gallery





Step 4: Open the camera screen. Hold your camera 6 to 12 inches away and focus the camera screen on your receipt. Make sure the receipt fills the screen. Once the receipt looks clear and centered, tap the Photo button to capture the receipt image.

+	AURORA PROVISION 64 PINE ST PORTLAND, ME 0410		
	2078719060		
	Aurora Provisions		
	ORDER: g Dine-In 09-Jun-2017 12:50:56P Transaction 118086		
	1 Mozzarella	\$8.95	Page 1
	Subtotal Tax	\$8.95 \$0.72	
	Total Tip	\$9.67 \$1.45	
	CREDIT CARD AUTH VISA 5172	\$11.12	
	09-Jun-2017 12:51:12P \$11.12 Method: SWIPED VISA XXXXXXXXXXXXX5172 Ref # 716001033930 Auth # 03: MID:	356A	
133	Order OWAX28KMWBT18		Part Co
Canc	el PHOTO		ি



Step 5: On the next screen, tap **Use Photo** to save the receipt image.



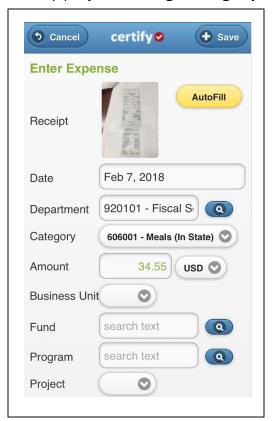


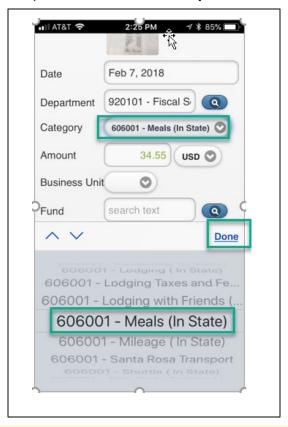
Step 6: On the next screen, tap **AutoFill** to scan the receipt image and populate the expense detail fields.

• Cancel	certify♥	⊕ Save
Enter Expen	se	
Receipt	STATE OF THE PROPERTY OF THE P	AutoFill
Date	Jun 9, 2017	
Department	General & Admin	
Category	Airfare 💿	
Amount		JSD 💿
Carrier		
From		
То		
Reason		
Reimbursable	Yes	
Billable	No	



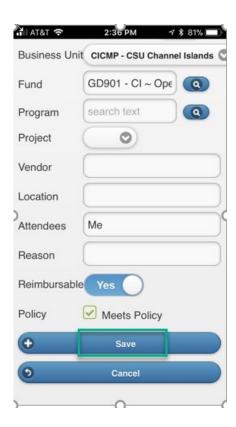
Step 7a: If needed, make edits to the expense data by tapping the field you want to edit, click arrow (v) by entering Category/Fund/Project etc. To finish tap **Done**.







Step 7b: Tap **Save** to finish.



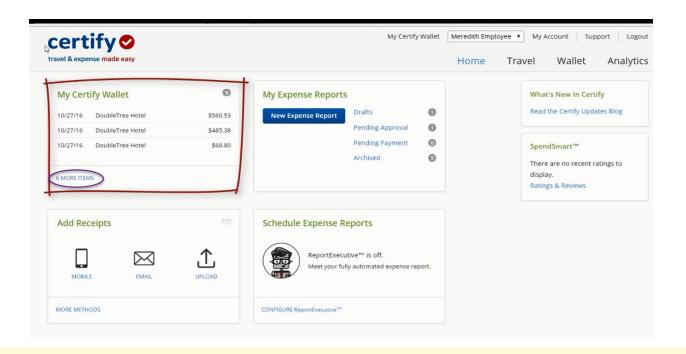


Step 8: On your Certify Mobile home screen, tap **Sync** to upload the receipt and add it to your **My Certify Wallet**.



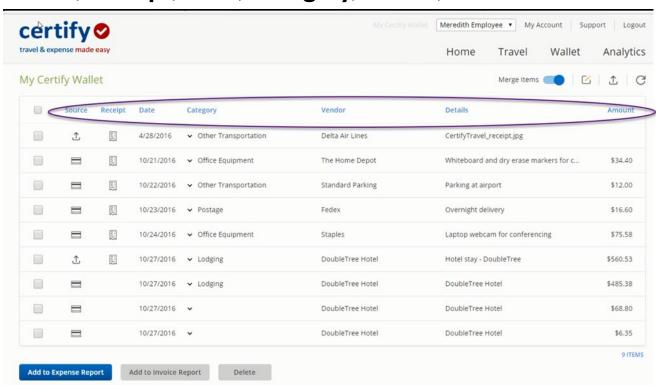


You can add and manage your receipts and expenses using the **Certify Wallet**. You can store your receipts and expenses in My Certify Wallet until you are ready to create your expense report. To view more items on your wallet select **More Items** under **My Certify Wallet**.



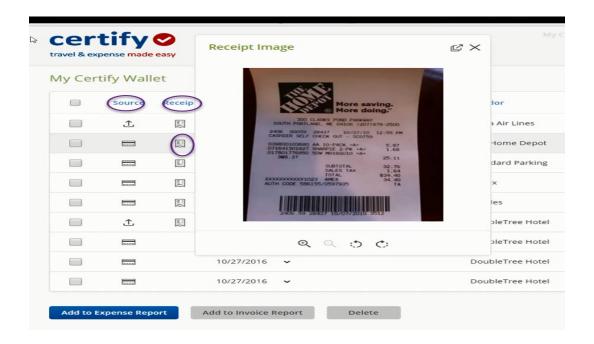


Once the "More Items" is selected all receipts and expenses that have been uploaded and sync to your wallet will be shown. The wallet includes the **Source, Receipt, Date, Category, Vendor, Details and Amount**.



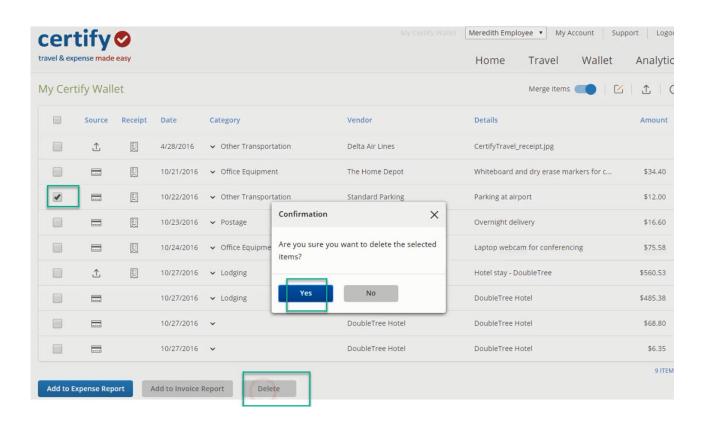


The **Source** column shows how these receipts enter your wallet. To view the receipt image, click the **view icon**.



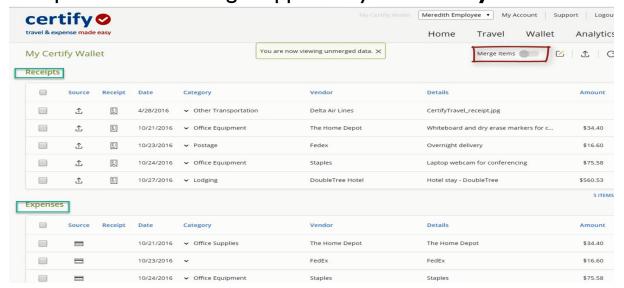


To delete receipts and expenses, select the item and click delete.





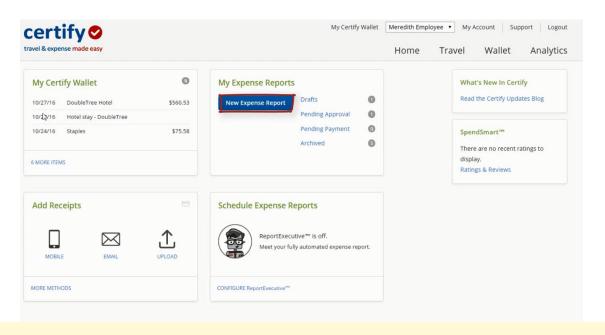
The **Merge Items** is just a visual aid that categorizes receipts and expense together and/or separately. With **Merge off** (shown below) receipts and expenses are shown separately in your wallet. With **Merge on** receipts and expenses are listed in date order. Note: After using a receipt or expense in an expense report it will no longer appear in your **Certify Wallet**.





Now that you have added receipts and expenses, you are ready to create and submit expense report for approval. To get started, on your browser. Type in http://go.csuci.edu/travel_you will be prompted to use your CSUCI credentials to sign in to Certify.

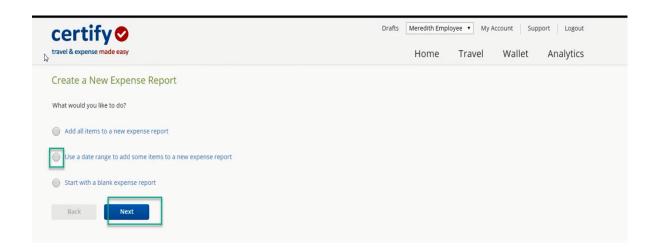
Under My Expense Reports, click New Expense Report





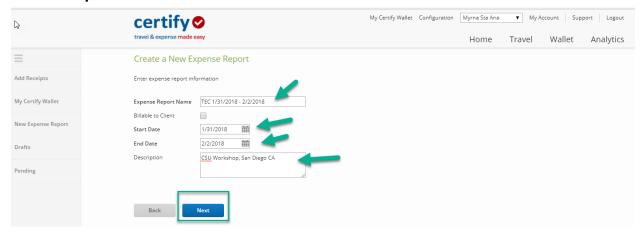
Select the item that you would like to do and then click **Next**.

- Add all items to a new expense report
- Use a date range to add some items to a new expense report (selected below)
- Start with a blank expense report



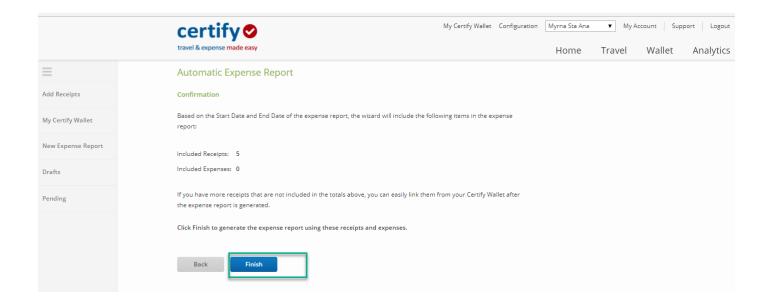


- Since "Use a date range to add some items to a new expense report" was selected, enter the details of the expense report in the fields provided. Click next
- Expense Report Name = TEC-mm/dd/yy
- Start date and End date = 4/1/2018 and 4/5/2018
- Description CSU Business Conference



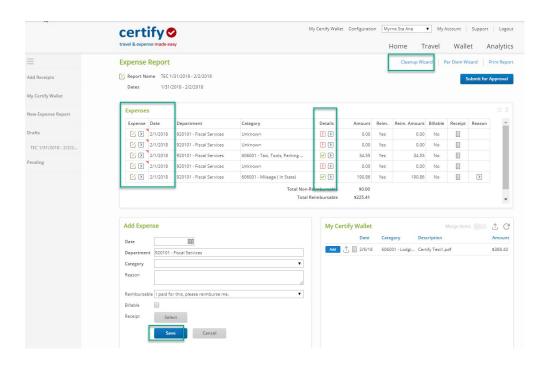


Click finish to create the expense report



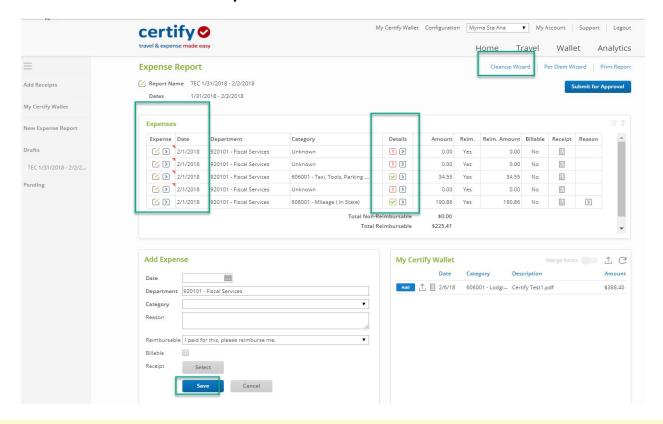


All receipts and expenses in your wallet will be added to your expense report.





Expenses with a Red Flags are items that need attention. Click the Cleanup Wizard to edit those expenses.



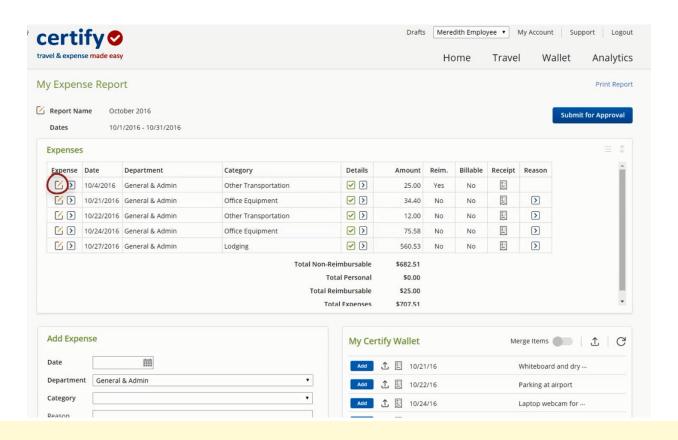


Once the Cleanup Wizard is selected follow the instructions in Red and clear all Red items. Click Finish when done.

	certify♥	Drafts Configuration Myrna Sta Ana ▼ My Account Support
₽.	travel & expense made easy	Home Travel Wallet Ana
=	Expense Report Cleanup	TEC 1/31/2018 - 2
Add Receipts	Current Step: 1 - 2 - 3 - 4	Start Date: 1/31/2018 End Date: 2
My Certify Wallet	Expense Details	Receipt Image
New Expense Report	You must select an Expense Category. You must enter a Vendor.	□ P 1 of 1 — + Automatic Zoom *
Drafts	You must enter a Location.	
TEC 1/31/2018 - 2/2/2	Date 2/1/2018 Department 920101 - Fiscal Services	
Pending	Category ▼	Tit Dist
	Amount 0.00 United States Dollars ▼	181-1202191
	Vendor	
	Location	
	Reason	
	Reimbursable I paid for this, please reimburse me. ▼	
	Billable	
	Skip Skip this expense	
	Back Next Finish	

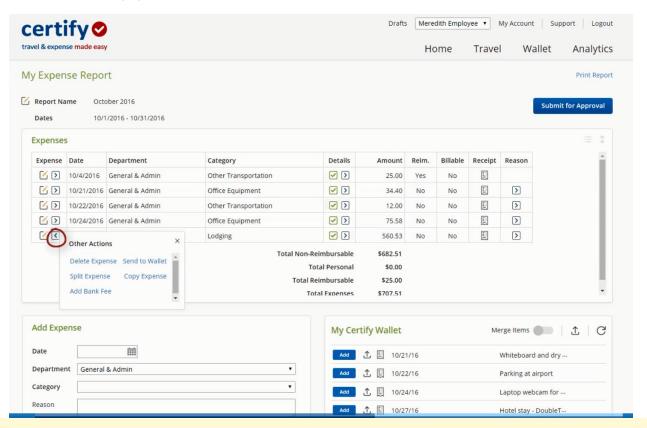


To Edit an expense, click on the edit icon (pencil) next to the expense line.



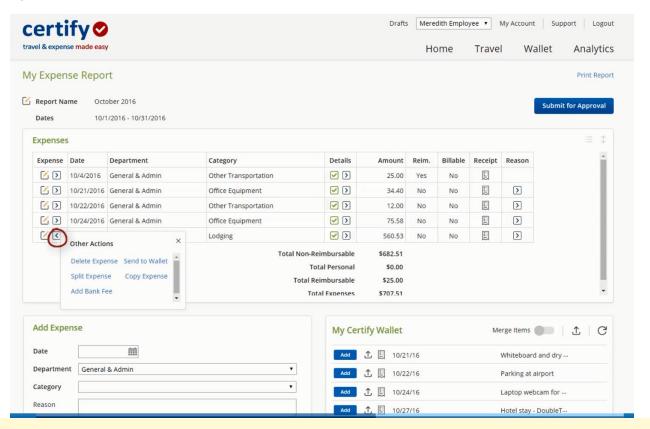


For Other Actions, like Splitting or Deleting an expense, click the arrow on the Other Actions (<).





Splitting the expense will allow you to create extra expense lines with one receipt.



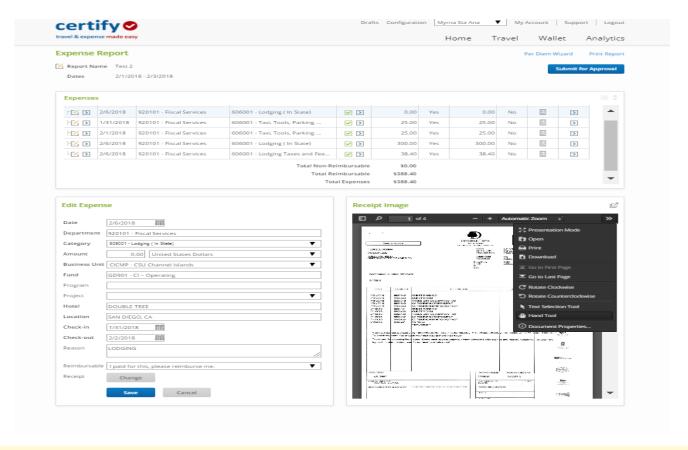


Example: Splitting Expense

Enter an itemized amount that is included in this expense. Expense Amount \$300.00 Reimbursable Amount \$300.00 Expense Category 606001 - Lodging (in State) Itemized Expense	Expense Amount \$300.00 Reimbursable Amount \$300.00 Expense Category 605001 - Lodging (In State) Itemized Expense	certify travel & expense made easy	Drafts Configuration Myrna Sta Ana ▼ My Account Support Logout Home Travel Wallet Analytics
Expense Amount \$300.00 Expense Category 606001 - Lodging (in State) Itemized Expense	Reimbursable Amount \$300.00 Expense Category 606001 - Lodging (in State) Itemized Expense		
Date 2/6/2018	Date Department S20101 - Fiscal Services	Expense Amount \$300.00 Reimbursable Amount \$300.00	
Department 220101 - Fiscal Services Category 85001 - Lodging (in State) Amount 0.00 United States Dollars Fund G0001 - CI - Operating Project V Hotel DOUBLETREE Location SAN DICGO, CA Check-in 1/31/2018 Check-out 2/2/2018 Check-o	Department 220101 - Fiscal Services	Itemized Expense	Receipt Image
		Department 920101 - Fiscal Services	TOTAL AND THE PROPERTY OF THE
	Relationship Link expenses ▼ □		

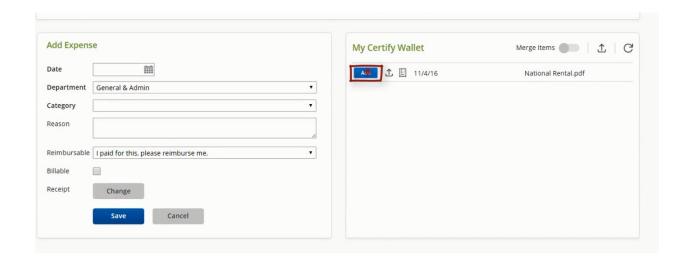


Example: Splitting Expense





To add an Expense, select Add on the receipts that you want to create an Expense for in **My Certify Wallet** and a new expense will appear.





Use the edit button (Pencil) to enter a new detail to go with the expense.

Expense	Date	Department	Category	Details	Amount	Reim.	Billable	Receipt	Reason	
(4)	10/4/2016	General & Admin	Other Transportation	✓ >	25.00	Yes	No			
>	10/21/2016	General & Admin	Office Equipment	✓ >	34.40	No	No		>	
>	10/22/2016	General & Admin	Other Transportation	✓ >	12.00	No	No		>	
()	10/24/2016	General & Admin	Office Equipment	✓ >	75.58	No	No		>	
	10/27/2016	General & Admin	Lodging	✓ >	560.53	No	No		>	
()	1/4/2016	General & Admin	Unknown	✓ >	0.00	Yes	No			
E)		Total No	n-Reimbursable	\$682.51					
V				Total Personal	\$0.00					
			Tot	al Reimbursable	\$25.00					
				Total Evnences	\$707 51					
				My Cert	ify Wallet			Me	erge Items	1
epartme ategory eason	nt General	iiii & Admin	•	My Cert	ity Wallet			Me	eltems (- L
epartme ategory eason			•	My Cert	iry Wallet			Ме	rge Items	LT
epartme ategory eason eimbursa sillable	ble I paid fo	& Admin r this, please reimburse m	•	My Cert	iry Wallet			Ме	rge Items	T
eason eimbursa	ble I paid fo	& Admin r this, please reimburse m	•	My Cert	ny Wallet			Ме	rrge Items	T

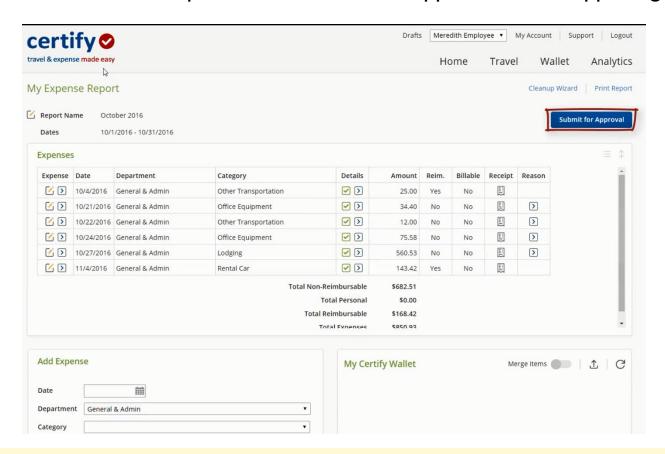


Complete the fields on the Edit Expense screen, click Save.

dit Expens	e	Receipt Image		
Date	11/4/2016			4
epartment	General & Admin ▼		Rental Agreement # 1354	-11
ategory	Rental Car •	,≋'National	Invoice® AIBC	ш.
mount	143.42	Renter Information	Trip Information	
Company	National Car Rental	Renter Name Employee Renter Address	Pickup Thu, Aug 20 2015 07:29 PM Fis. Aug 21 2015 12:00 AM NEWARK LIBERTY INTL. ARPT (SWR) 21 NON-NAY RAPPORT BLOG 25 15 THANGOSTATION WAY	
ocation	Boston, MA	Employee Achiess	25 NEWARK ARPORT BLOG 25 IS TRANSPORTATION WAY PART BOSTON, MA 52*28-3023 US Rental Charges	
ick-up rop-off	11/2/2016 🛗	Vehicle Information AVALOR Listense # 1/2/3 3-1 White Case Open Aut ACC White Case Case Open Aut ACC White Case Case Open Aut ACC	Remint Bale 1 (or y # 1516/20 / or y 1518/20 / or y	
eason		Odometer Mileage/Clometers Starting: 5393.0 Ending: 5621.0 Total: 238.0	Total (Subject to sudd)	
eimbursable	I paid for this, please reimburse me.	Thank you for renting with National Car Rental	Amount charged on Aug 21 2015 to American Express (\$143.42) Amount Due (\$0.00)	~
llable				
eceipt	Change			

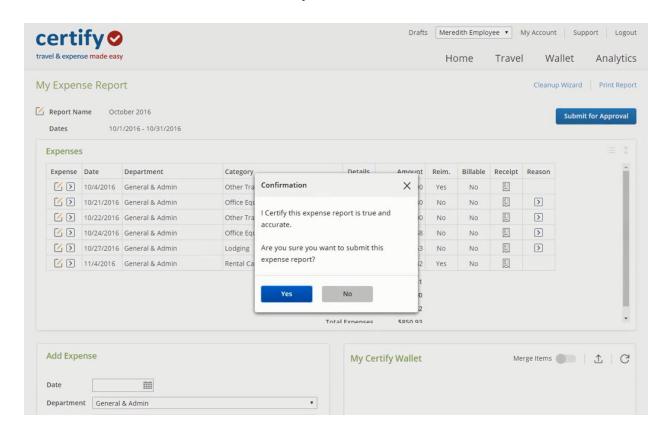


When edits are completed, click submit for approval on the upper right side.





Click Yes to confirm that the expense is true and accurate.



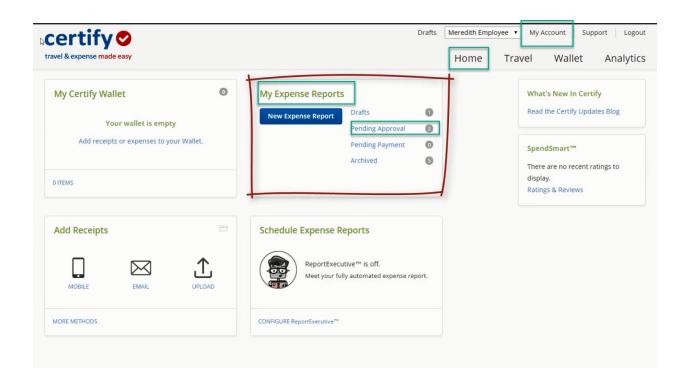


Your expenses should be routed to the person who has Signature Authority to approve your expense report. This person may or may not be your direct Manager. If you are seeing the wrong person in the preview email, please contact llene Mehrez at llene.mehrez@csuci.edu, 805-437-8581 to update your account set up prior to clicking the Submit button. In addition, you can add a comment in the comment box and then click submit to complete the submission process.

0	Dan Manager (dmanager@circp1.com)
ubject	Expense Report Approval Request From Meredith Employee (memployee@circp1.com)
Body	Hello Dan,
	Meredith Employee (memployee@circp1.com) has sent an expense report for your approval.
	Enter your comments:
₽	
	Expense Report Summary
	Employee: Meredith Employee (memployee@circp1.com)
	Expense Report Name: October 2016
	Dates: 10/1/2016 - 10/31/2016
	Non Reimbursable Total: \$682.51
	Reimbursable Total: \$168.42
	Total: \$850.93
	Login to Certify to view this report.



Expense Report status update can be found under your **My Account Homepage** under **My Expense Reports – Pending Approval.**





Timeline

Expense Report Reimbursement Request must be submitted by the Traveler for approval to their **Manager who has Signature Authority** no later than 60 days after the expenses were paid or incurred as stated on the CSU Channel Islands Travel Procedures and Regulations, item II-D, page 6.

Manager should be timely in approving the expense report reimbursement or returning them to the Traveler for correction.

Approvers may only approve expenses allocated to department which includes (fund/s) over which they have current Delegated Authority. After approval, the manager must submit the Expense Report Reimbursement to Accounts Payable for payment processing.



Reference

CITRAVEL PROCEDURES AND REGULATIONS

https://www.csuci.edu/financial-services/documents/accounting/ci-travel-procedures-regulations-jan-2018.pdf

Direct Deposit

Direct deposit is the fastest and most convenient way of getting reimbursed. Please email ilene.mehrez@csuci.edu to enroll in direct deposit for travel reimbursement.

Note: Travel Expense reimbursement direct deposit is not Direct Deposit for Payroll.



Contact Information

Booking – Ilene Mehrez – <u>Ilene.mehrez@csuci.edu</u> 805-437-8581

Expense Reporting/Reimbursement - CIAP@csuci.edu 805-437-3700

