

CSUCI 2018-2023 Strategic Initiatives

1. Educational Excellence
2. Student Success
3. Inclusive Excellence
4. Capacity and Sustainability

Facilities Services Strategy Map

Mission	Vision
We design, construct, and maintain campus facilities and infrastructure in a sustainable manner to facilitate the pursuit of higher education and student success.	To be recognized as leaders of excellence in all that we do while striving for continuous process improvement, safety, and cost effectiveness.
Values: Diversity • Integrity • Respect • Excellence • Collaboration • Teamwork	

Value to Our Customers

Provide excellent customer service

Facilitate innovative solutions to solve complex challenges

Promote a safe, healthy and productive learning & work environment

FS Goals

Continuous Process Improvement

Train, develop, and motivate our workforce

More effective use of limited resources

Open, transparent, and effective communication

- Improve customer service
- Prepare for campus growth
- Share expertise and services
- Succession planning

- Develop standard processes
- Foster entrepreneurship
- Offer robust development opportunities
- Community building

- Implement on-line, web-based, self-service solutions
- Streamline processes for timeliness and efficiency
- Improve reporting

- Improve website
- Increase the variety of communication tools