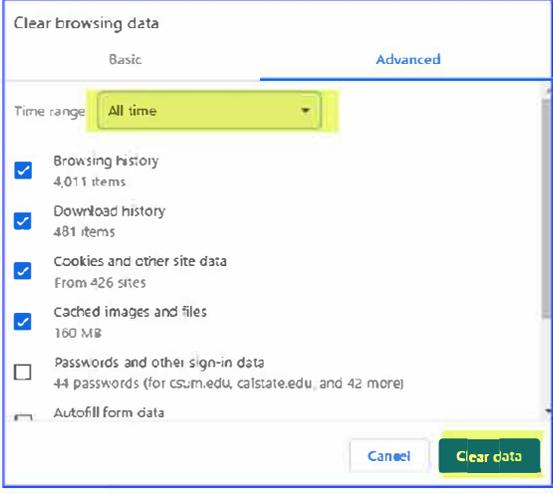
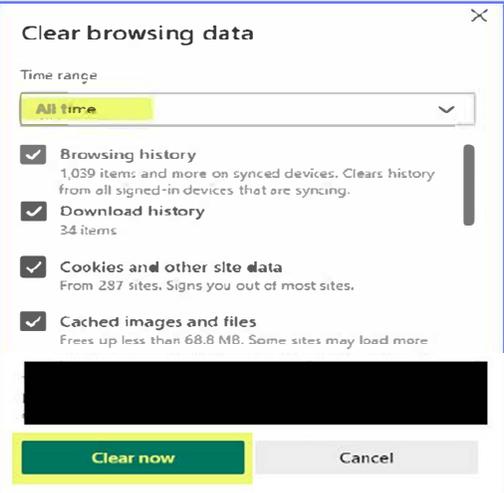


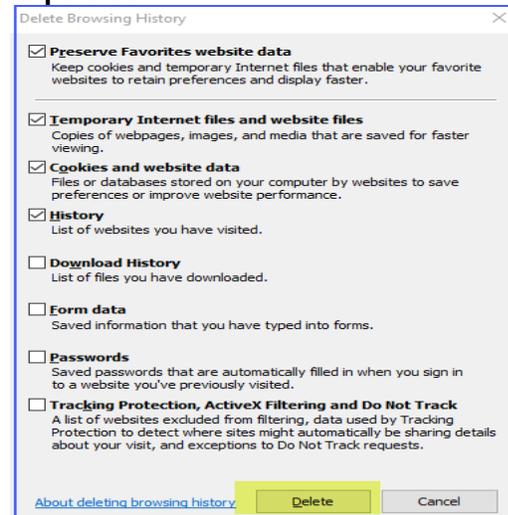
# How to clear cache and cookies

For Google Chrome, Edge, Internet Explorer or Mozilla Firefox, you can quickly clear your cache with a keyboard shortcut. While using your browser, press **Ctrl+Shift+Delete** simultaneously on the keyboard to open the appropriate window. Remember to close the browser and restart it after clearing the cache and cookies.

## Screenshots of settings

<p><b>Google Chrome:</b></p> 	<p><b>How to delete history on Google Chrome:</b> Click the Tools menu (i.e., three dotted lines in the upper-right corner).</p> <ol style="list-style-type: none"><li>1. Select <b>History</b>.</li><li>2. Select <b>Clear Browsing Data</b> from the left-hand side. Set the <b>Time Range</b> set to <b>All Time</b>. Check-mark <b>Cookies and other site data</b> and <b>Cached images and files</b> and select <b>Clear Data</b>.</li><li>3. If you are on a Windows computer, close and reopen Chrome to save your changes. If you are on an Apple computer, go to the Chrome menu on the top menu bar and select <b>Quit</b> for the changes to take effect.</li></ol>
<p><b>Edge:</b></p> 	<p><b>How to clear history on Microsoft Edge for Windows 10:</b> Click the Tools menu (three dotted lines in the upper-right corner), and open the <b>Settings</b> menu</p> <ol style="list-style-type: none"><li>1. Click <b>Privacy, search, and services</b> on the left-side menu.</li><li>2. Under the section <b>Clear browsing data</b>, click <b>Choose what to clear</b>.</li><li>3. Select <b>Cookies and other site data</b> and <b>Cached images and files</b>.</li><li>4. Click <b>Clear Now</b>.</li><li>5. Close Microsoft Edge for your changes to take effect.</li></ol>

## Explorer:

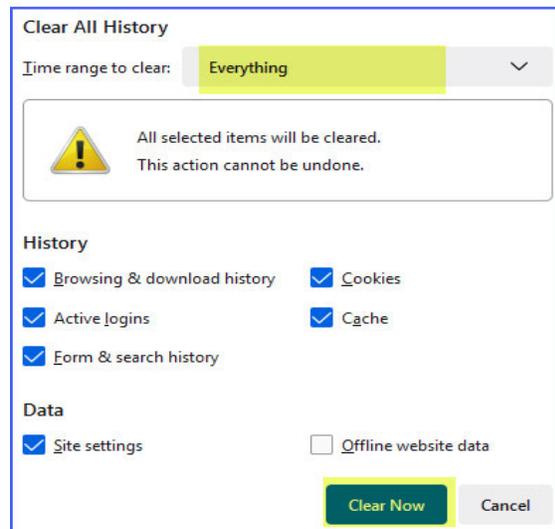


## How to delete on Internet Explorer:

1. Click the Tools menu (gear symbol at upper right corner)
2. Select the **General tab**
3. Under the section **Browsing history** click the Delete button.
4. check the boxes from the screenshot.
5. Click **Delete**
6. Click **Apply** and then **OK**

Close Microsoft Edge for your changes to take effect.

## Firefox:



## How to delete history on Firefox:

1. Click on the **Tools** bar
2. Click on **Settings** (On Mac, it is labeled **Preferences**).
3. On the menu to the left, select **Privacy & Security**.
4. Under the **Cookies and Site Data** option, click the **Clear Data** button.
5. Select only the two options and hit **clear now**.

If you are on a Windows computer, close and reopen Firefox to save your changes. If you are on an Apple computer, go to the **Firefox** menu on the top menu bar and select **Quit** for the changes to take effect.

## Mobile Devices

### How to clear history on Google Chrome for iOS:

Open Google Chrome on your iOS device.

1. Click on the menu toolbar in the bottom right corner
2. Select **Settings**.
3. Select **Privacy**.
4. Select **Cookies, Site Data, and Cached Images and Files**. At the top, set the **Time Range** set to **All Time**.
5. Click **Clear Browsing Data** at the bottom of the screen.

Confirm by clicking **Clear Browsing Data** again.

### How to delete history on Safari for iOS – how to delete cookies on iPhone:

Go to the Settings app on your device.

1. Scroll down to the **Safari** menu.
2. Scroll down and select **Clear History and Website Data**.
3. You will see a pop-up asking if you want to clear the History and Data. Select **Clear History and Data**.

The button for Clear History and Website Data will turn gray when the cache and cookies have been successfully cleared.