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Systemwide Professional Development
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## Course List

### SOFTWARE DEVELOPMENT 8

<table>
<thead>
<tr>
<th>Course</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft Web Applications</td>
<td>8</td>
</tr>
<tr>
<td>Microsoft Visual Studio 2012: Programming in HTML5 with JavaScript and CSS3</td>
<td>8</td>
</tr>
<tr>
<td>Web Development Technologies</td>
<td>8</td>
</tr>
<tr>
<td>Introduction to Ajax Development</td>
<td>8</td>
</tr>
<tr>
<td>Java 2 Programming</td>
<td>8</td>
</tr>
<tr>
<td>Java SE7 Fundamentals</td>
<td>8</td>
</tr>
<tr>
<td>Java SE 7 New Features</td>
<td>8</td>
</tr>
<tr>
<td>Java SE7 Professional</td>
<td>8</td>
</tr>
<tr>
<td>Introduction to Java EE 6</td>
<td>8</td>
</tr>
<tr>
<td>Java Programming with Java SE 6.0</td>
<td>8</td>
</tr>
<tr>
<td>Java Programming with J2SE 5.0</td>
<td>8</td>
</tr>
<tr>
<td>Microsoft .NET Software Development Tools</td>
<td>9</td>
</tr>
<tr>
<td>Microsoft .NET Framework 2.0: Application Development Foundation with C# 2005</td>
<td>9</td>
</tr>
<tr>
<td>Web Applications Development with Microsoft .NET Framework 4 using Visual Basic 2010</td>
<td>9</td>
</tr>
<tr>
<td>Microsoft .NET Framework 4: Web Application Development with Visual C# 2010</td>
<td>9</td>
</tr>
<tr>
<td>Windows Communication Foundation Development in C# with Microsoft .NET Framework (70-513)</td>
<td>9</td>
</tr>
<tr>
<td>Accessing Data with Microsoft .NET Framework for C# Developers (70- 516)</td>
<td>9</td>
</tr>
<tr>
<td>Microsoft .NET Framework 4: Accessing Data with Visual Basic 2010</td>
<td>10</td>
</tr>
<tr>
<td>Microsoft .NET Framework 4: Windows Application Development with Visual Basic 2010</td>
<td>10</td>
</tr>
<tr>
<td>Microsoft .NET Framework 4: Accessing Data with Visual Basic 2010</td>
<td>10</td>
</tr>
<tr>
<td>Introduction to Ajax Development</td>
<td>8</td>
</tr>
<tr>
<td>Web Development Technologies</td>
<td>8</td>
</tr>
<tr>
<td>Microsoft .NET Software Development Tools</td>
<td>9</td>
</tr>
<tr>
<td>Accessing Data with Microsoft .NET Framework for C# Developers (70- 516)</td>
<td>9</td>
</tr>
<tr>
<td>Microsoft .NET Framework 4: Accessing Data with Visual Basic 2010</td>
<td>10</td>
</tr>
<tr>
<td>Microsoft .NET Framework 4: Windows Application Development with Visual Basic 2010</td>
<td>10</td>
</tr>
<tr>
<td>Microsoft .NET: An Overview</td>
<td>10</td>
</tr>
</tbody>
</table>

### Generic Languages 10

<table>
<thead>
<tr>
<th>Language</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>C++ Programming</td>
<td>10</td>
</tr>
<tr>
<td>ANSI C Programming</td>
<td>10</td>
</tr>
<tr>
<td>Perl Programming Fundamentals</td>
<td>10</td>
</tr>
</tbody>
</table>

### Software Programming Fundamentals 10

<table>
<thead>
<tr>
<th>Course</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Software Programming Fundamentals</td>
<td>10</td>
</tr>
</tbody>
</table>

### Software Development Principles 10

<table>
<thead>
<tr>
<th>Course</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agile Software Development</td>
<td>10</td>
</tr>
<tr>
<td>Best Practices for Software Programming</td>
<td>10</td>
</tr>
<tr>
<td>Developing a User-Centered Software Design Approach</td>
<td>10</td>
</tr>
</tbody>
</table>

### Software Testing Foundations 10

<table>
<thead>
<tr>
<th>Course</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Software Testing Foundations</td>
<td>10</td>
</tr>
</tbody>
</table>

### Mentoring Assets 11

<table>
<thead>
<tr>
<th>Course</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test Preps</td>
<td>11</td>
</tr>
</tbody>
</table>
# OPERATING SYSTEMS AND SERVER TECHNOLOGIES

<table>
<thead>
<tr>
<th>Category</th>
<th>Pages</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CompTIA A+</strong></td>
<td>11</td>
</tr>
<tr>
<td>CompTIA A+ 220-801</td>
<td>11</td>
</tr>
<tr>
<td>CompTIA A+ 220-802</td>
<td>11</td>
</tr>
<tr>
<td><strong>CompTIA Server+</strong></td>
<td>11</td>
</tr>
<tr>
<td>CompTIA Server+ 2009</td>
<td>11</td>
</tr>
<tr>
<td><strong>Microsoft SharePoint Server 2010</strong></td>
<td>12</td>
</tr>
<tr>
<td>Microsoft SharePoint 2010: Configuring</td>
<td>12</td>
</tr>
<tr>
<td>Microsoft SharePoint 2010: Administration</td>
<td>12</td>
</tr>
<tr>
<td>Designing and Developing Microsoft SharePoint 2010 Applications</td>
<td>12</td>
</tr>
<tr>
<td>Microsoft SharePoint 2010: Application Development</td>
<td>12</td>
</tr>
<tr>
<td>Microsoft Exchange Server 2010 SP1: Configuring</td>
<td>12</td>
</tr>
<tr>
<td>Microsoft SharePoint 2010 SP1: Administration</td>
<td>12</td>
</tr>
<tr>
<td>Microsoft SharePoint Server 2010 SP1: Configuring</td>
<td>13</td>
</tr>
<tr>
<td><strong>Microsoft Windows Server 2008</strong></td>
<td>14</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: New Features</td>
<td>14</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Configuring Active Directory</td>
<td>15</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Configuring Network Infrastructure</td>
<td>15</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Configuring Applications Infrastructure</td>
<td>15</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Server Administration</td>
<td>15</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Enterprise Administration</td>
<td>15</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Update to R2</td>
<td>15</td>
</tr>
<tr>
<td><strong>Microsoft Windows Server 2012</strong></td>
<td>14</td>
</tr>
<tr>
<td>Microsoft Windows Server 2012: Installing and Configuring</td>
<td>14</td>
</tr>
<tr>
<td>Microsoft Windows Server 2012: Administration</td>
<td>14</td>
</tr>
<tr>
<td>Microsoft Windows Server 2012: Configuring Advanced Services</td>
<td>14</td>
</tr>
<tr>
<td><strong>Microsoft Windows 7</strong></td>
<td>13</td>
</tr>
<tr>
<td>Microsoft Windows 7: First Look for IT Professionals</td>
<td>13</td>
</tr>
<tr>
<td>Microsoft Windows 7: Enterprise Desktop Administrator</td>
<td>13</td>
</tr>
<tr>
<td>Microsoft Windows 7: Enterprise Desktop Support Technician</td>
<td>14</td>
</tr>
<tr>
<td><strong>Microsoft Windows Server 2008</strong></td>
<td>14</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: New Features</td>
<td>14</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Configuring Active Directory</td>
<td>15</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Configuring Network Infrastructure</td>
<td>15</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Configuring Applications Infrastructure</td>
<td>15</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Server Administration</td>
<td>15</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Enterprise Administration</td>
<td>15</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008: Update to R2</td>
<td>15</td>
</tr>
<tr>
<td><strong>Microsoft Hyper-V</strong></td>
<td>15</td>
</tr>
<tr>
<td>Microsoft Windows Server 2008 R2: Server Virtualization with Hyper-V</td>
<td>15</td>
</tr>
<tr>
<td><strong>Oracle Servers</strong></td>
<td>16</td>
</tr>
<tr>
<td>Oracle Application Server 10g: Administration I</td>
<td>16</td>
</tr>
<tr>
<td>Oracle Application Server 10g: Administration II</td>
<td>16</td>
</tr>
<tr>
<td>Section</td>
<td>Page</td>
</tr>
<tr>
<td>------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Sun Solaris 9</td>
<td>16</td>
</tr>
<tr>
<td>Sun Microsystems Solaris 9: System</td>
<td></td>
</tr>
<tr>
<td>Administration I</td>
<td>16</td>
</tr>
<tr>
<td>Sun Microsystems Solaris 9: System</td>
<td></td>
</tr>
<tr>
<td>Administration II</td>
<td>16</td>
</tr>
<tr>
<td>UNIX</td>
<td>16</td>
</tr>
<tr>
<td>UNIX: System Administration</td>
<td>16</td>
</tr>
<tr>
<td>UNIX: Operating System Fundamentals</td>
<td>16</td>
</tr>
<tr>
<td>UNIX: Shell Programming</td>
<td>16</td>
</tr>
<tr>
<td>UNIX: The User Environment</td>
<td>16</td>
</tr>
<tr>
<td>UNIX Essentials</td>
<td>17</td>
</tr>
<tr>
<td>Unix Fundamentals</td>
<td>17</td>
</tr>
<tr>
<td>Linux Professional Institute</td>
<td>17</td>
</tr>
<tr>
<td>Linux Professional Institute: Junior</td>
<td>17</td>
</tr>
<tr>
<td>Level Linux Professional (LPIC-1) Exam 101</td>
<td></td>
</tr>
<tr>
<td>Linux Professional Institute: Junior</td>
<td>17</td>
</tr>
<tr>
<td>Level Linux Professional (LPIC-1) Exam 102</td>
<td></td>
</tr>
<tr>
<td>Linux Professional Institute: Advanced</td>
<td>17</td>
</tr>
<tr>
<td>Level Linux Professional (LPIC-2) Exam 201</td>
<td></td>
</tr>
<tr>
<td>VMware</td>
<td>17</td>
</tr>
<tr>
<td>VMware Overview</td>
<td>17</td>
</tr>
<tr>
<td>VMware Workstation</td>
<td>17</td>
</tr>
<tr>
<td>VMware: Datacenter Virtualization with vSphere 5 — Part 2</td>
<td>17</td>
</tr>
<tr>
<td>VMware: Datacenter Virtualization Design and Optimization with vSphere 5</td>
<td>17</td>
</tr>
<tr>
<td>VMware: Datacenter Virtualization with vSphere 5 — Part 1</td>
<td>17</td>
</tr>
<tr>
<td>Mentoring Assets</td>
<td>18</td>
</tr>
<tr>
<td>Test Preps</td>
<td>18</td>
</tr>
<tr>
<td>INTERNET AND NETWORK TECHNOLOGIES</td>
<td>19</td>
</tr>
<tr>
<td>Social Networking</td>
<td>19</td>
</tr>
<tr>
<td>Social Networking for Users</td>
<td>19</td>
</tr>
<tr>
<td>CompTIA Networking, Internetworking, and Security Technologies</td>
<td>19</td>
</tr>
<tr>
<td>CompTIA Network+ 2012</td>
<td>19</td>
</tr>
<tr>
<td>CompTIA Security+ 2011</td>
<td>19</td>
</tr>
<tr>
<td>Network Protocols</td>
<td>19</td>
</tr>
<tr>
<td>TCP/IP: Protocols for Securing Web</td>
<td>19</td>
</tr>
<tr>
<td>Transactions</td>
<td></td>
</tr>
<tr>
<td>TCP/IP: Network Management Protocols</td>
<td>19</td>
</tr>
<tr>
<td>Data/Telecommunications</td>
<td>19</td>
</tr>
<tr>
<td>IPv6 and Future Applications</td>
<td>19</td>
</tr>
<tr>
<td>Lightweight Directory Access Protocol</td>
<td>19</td>
</tr>
<tr>
<td>Wireless Communications</td>
<td>19</td>
</tr>
<tr>
<td>Advanced Wireless Technologies</td>
<td>19</td>
</tr>
<tr>
<td>Wireless</td>
<td>19</td>
</tr>
<tr>
<td>Understanding and Evaluating RFID</td>
<td>19</td>
</tr>
<tr>
<td>Technology for your Business</td>
<td></td>
</tr>
<tr>
<td>Networking and Telecommunications</td>
<td>19</td>
</tr>
<tr>
<td>Fundamentals</td>
<td></td>
</tr>
<tr>
<td>Introduction to Voice over IP</td>
<td>19</td>
</tr>
<tr>
<td>Security Solutions</td>
<td>20</td>
</tr>
<tr>
<td>SSCP</td>
<td>20</td>
</tr>
<tr>
<td>Certified Internet Security Auditor (CISA)</td>
<td>20</td>
</tr>
<tr>
<td>Certified Information Systems Security</td>
<td></td>
</tr>
<tr>
<td>Professional (CISSP) 2012</td>
<td></td>
</tr>
<tr>
<td>Professional (CISSP) 2012</td>
<td>20</td>
</tr>
<tr>
<td>Course Name</td>
<td>Page</td>
</tr>
<tr>
<td>---------------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Certified Information Systems Security Professional (CISSP) 2013</td>
<td>20</td>
</tr>
<tr>
<td>Certified Information Security Manager (CISM) 2012</td>
<td>20</td>
</tr>
<tr>
<td><strong>Cisco</strong></td>
<td>20</td>
</tr>
<tr>
<td>CAPPS 8.0: Integrating Cisco Unified Communications Applications</td>
<td>20</td>
</tr>
<tr>
<td>IPS 7.0: Implementing Cisco Intrusion Prevention System</td>
<td>21</td>
</tr>
<tr>
<td>SECURE 1.0: Securing Networks with Cisco Routers and Switches</td>
<td>21</td>
</tr>
<tr>
<td>CIPT1 8.0: Implementing Cisco Unified Communications Manager Part 1</td>
<td>21</td>
</tr>
<tr>
<td>CIPT2 8.0: Implementing Cisco Unified Communications Manager Part 2</td>
<td>21</td>
</tr>
<tr>
<td>ICOMM 8.0: Introducing Cisco Voice and Unified Communications Administration</td>
<td>21</td>
</tr>
<tr>
<td>Implementing Cisco Voice Communications and QoS (CVOICE)</td>
<td>22</td>
</tr>
<tr>
<td>ROUTE 1.0: Implementing Cisco IP Routing</td>
<td>22</td>
</tr>
<tr>
<td>TSHOOT 1.0: Troubleshooting and Maintaining Cisco IP Networks</td>
<td>22</td>
</tr>
<tr>
<td>SWITCH 1.0: Implementing Cisco IP Switched Networks</td>
<td>22</td>
</tr>
<tr>
<td>IINS 2.0: Implementing Cisco IOS Network Security</td>
<td>23</td>
</tr>
<tr>
<td>DESGN 2.1: Designing for Cisco Internetwork Solutions</td>
<td>23</td>
</tr>
<tr>
<td>TVOICE 8.0: Troubleshooting Cisco Unified Communications</td>
<td>23</td>
</tr>
<tr>
<td>Firewall 2.0: Deploying Cisco ASA Firewall Solutions</td>
<td>23</td>
</tr>
<tr>
<td>Cisco VPN 2.0: Evaluating the Cisco ASA VPN Architecture</td>
<td>23</td>
</tr>
<tr>
<td>ICND1 2.0: Interconnecting Cisco Networking Devices Part 1</td>
<td>24</td>
</tr>
<tr>
<td>ICND2 2.0: Interconnecting Cisco Networking Devices Part 2</td>
<td>24</td>
</tr>
<tr>
<td>Certified Information Security Manager (CISM) 2013</td>
<td>24</td>
</tr>
<tr>
<td><strong>EMC</strong></td>
<td>24</td>
</tr>
<tr>
<td>EMC Information Storage and Management (ISM) v2</td>
<td>24</td>
</tr>
<tr>
<td><strong>Cloud Computing</strong></td>
<td>24</td>
</tr>
<tr>
<td>Cloud Computing for Business Professionals</td>
<td>24</td>
</tr>
<tr>
<td>Cloud Computing for IT professionals</td>
<td>24</td>
</tr>
<tr>
<td><strong>Mentoring Assets</strong></td>
<td>24</td>
</tr>
<tr>
<td><strong>Test Preps</strong></td>
<td>25</td>
</tr>
<tr>
<td><strong>ENTERPRISE DATABASE SYSTEMS</strong></td>
<td>25</td>
</tr>
<tr>
<td><strong>Oracle 11g</strong></td>
<td>25</td>
</tr>
<tr>
<td>Oracle Database 11g: New Features For Administrators</td>
<td>25</td>
</tr>
<tr>
<td>Oracle Database 11g: Administration Workshop I</td>
<td>25</td>
</tr>
<tr>
<td>Oracle Database 11g: Administration Workshop II</td>
<td>26</td>
</tr>
<tr>
<td>Oracle Database 11g: SQL and PL/SQL New Features</td>
<td>26</td>
</tr>
<tr>
<td>Oracle Database 11g: SQL Fundamentals I</td>
<td>26</td>
</tr>
<tr>
<td>Oracle Database 11g: SQL Fundamentals II</td>
<td>26</td>
</tr>
<tr>
<td>Oracle Database 11g: PL/SQL Fundamentals</td>
<td>26</td>
</tr>
<tr>
<td>Oracle Database 11g: Develop PL/SQL Program Units</td>
<td>26</td>
</tr>
<tr>
<td>Oracle Database 11g: Introduction to SQL</td>
<td>26</td>
</tr>
<tr>
<td>Oracle Database 11g: Program with PL/SQL</td>
<td>26</td>
</tr>
<tr>
<td>Oracle Database 11g: Performance Tuning</td>
<td>26</td>
</tr>
<tr>
<td>Oracle Database 11g: SQL Tuning</td>
<td>27</td>
</tr>
<tr>
<td>Oracle Database 11g: Secure Backup</td>
<td>27</td>
</tr>
<tr>
<td>Oracle Database 11g: RAC Administration</td>
<td>27</td>
</tr>
<tr>
<td>Oracle Database 11g: Security</td>
<td>27</td>
</tr>
<tr>
<td>Course Title</td>
<td>Page</td>
</tr>
<tr>
<td>------------------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Oracle Database 11g: New Features for Administrators Release 2</td>
<td>27</td>
</tr>
<tr>
<td>Oracle Database 11g: Administration Workshop I Release 2</td>
<td>27</td>
</tr>
<tr>
<td>Oracle Database 11g: Administration Workshop II Release 2</td>
<td>28</td>
</tr>
<tr>
<td>Oracle SOA Suite 11g</td>
<td>28</td>
</tr>
<tr>
<td><strong>Oracle 10g</strong></td>
<td>28</td>
</tr>
<tr>
<td>Oracle Database 10g: SQL Fundamentals I and II</td>
<td>28</td>
</tr>
<tr>
<td>Oracle Database 10g: PL/SQL Fundamentals</td>
<td>28</td>
</tr>
<tr>
<td>Oracle Database 10g: Developing PL/SQL Program Units</td>
<td>28</td>
</tr>
<tr>
<td>Oracle Database 10g: New Features I</td>
<td>28</td>
</tr>
<tr>
<td>Oracle Database 10g: New Features II</td>
<td>28</td>
</tr>
<tr>
<td>Oracle Database 10g: Administration Workshop I Release 2</td>
<td>28</td>
</tr>
<tr>
<td><strong>Systems and Database Design</strong></td>
<td>29</td>
</tr>
<tr>
<td>Database Fundamentals</td>
<td>29</td>
</tr>
<tr>
<td>Database Design Fundamentals</td>
<td>29</td>
</tr>
<tr>
<td><strong>Microsoft SQL Server 2012</strong></td>
<td>29</td>
</tr>
<tr>
<td>Microsoft SQL Server 2012: Querying</td>
<td>29</td>
</tr>
<tr>
<td>Microsoft SQL Server 2012: Database Administration</td>
<td>29</td>
</tr>
<tr>
<td>Microsoft SQL Server 2012: Implementing a Data Warehouse</td>
<td>29</td>
</tr>
<tr>
<td><strong>Microsoft SQL Server 2008</strong></td>
<td>29</td>
</tr>
<tr>
<td>Microsoft SQL Server 2008: Business Intelligence Development and Maintenance</td>
<td>29</td>
</tr>
<tr>
<td>Microsoft SQL Server 2008 R2: Implementation and Maintenance</td>
<td>29</td>
</tr>
<tr>
<td>Microsoft SQL Server 2008 R2: Database Development</td>
<td>30</td>
</tr>
<tr>
<td><strong>Mentoring Assets</strong></td>
<td>30</td>
</tr>
<tr>
<td><strong>Test Preps</strong></td>
<td>30</td>
</tr>
<tr>
<td><strong>ENTERPRISE RESOURCE PLANNING SYSTEMS</strong></td>
<td>30</td>
</tr>
<tr>
<td><strong>Oracle 11i</strong></td>
<td>30</td>
</tr>
<tr>
<td>Oracle 11i E-Business Suite: Essentials for Implementers</td>
<td>30</td>
</tr>
<tr>
<td>Oracle 11i E-Business Suite: System Administrator Fundamentals</td>
<td>30</td>
</tr>
<tr>
<td>Oracle 11i: Project Foundation Fundamentals</td>
<td>30</td>
</tr>
<tr>
<td>Oracle 11i: Navigate Oracle Applications</td>
<td>31</td>
</tr>
<tr>
<td><strong>SAP</strong></td>
<td>31</td>
</tr>
<tr>
<td>Overview of SAP for Project Teams</td>
<td>31</td>
</tr>
<tr>
<td>SAP Business Suite 7 for End Users</td>
<td>31</td>
</tr>
<tr>
<td>SAP Business One for End Users</td>
<td>31</td>
</tr>
<tr>
<td>SAP Business Objects Business Intelligence</td>
<td>31</td>
</tr>
<tr>
<td><strong>SAP R/3 Release 4.6</strong></td>
<td>31</td>
</tr>
<tr>
<td>Moving to SAP R/3 Release 4.6</td>
<td>31</td>
</tr>
<tr>
<td>Overview of SAP R/3 Release 4.6</td>
<td>31</td>
</tr>
<tr>
<td>SAP ABAP Programming Fundamentals</td>
<td>31</td>
</tr>
<tr>
<td><strong>WEB DESIGN</strong></td>
<td>31</td>
</tr>
<tr>
<td><strong>IT Professional</strong></td>
<td>31</td>
</tr>
<tr>
<td>Working with HTML5 and CSS3</td>
<td>31</td>
</tr>
<tr>
<td><strong>Web Development</strong></td>
<td>31</td>
</tr>
<tr>
<td>XML Essentials</td>
<td>31</td>
</tr>
</tbody>
</table>
# Web Site Design—Principles

- Designing and Hosting a Web Site

## Adobe

- Adobe Flash CS5
- Adobe Photoshop CS5
- Adobe Dreamweaver CS5
- Adobe Photoshop CS4
- Adobe Illustrator CS4
- Adobe InDesign CS4
- Adobe Dreamweaver CS4
- Adobe Flash CS4
- Adobe AIR for Flash Developers
- Adobe Fireworks CS4
- Adobe Captivate 4
- Adobe Reader X
- Adobe Reader 9
- Adobe Reader 8.0
- Adobe Acrobat 9
- Adobe Acrobat 8.0
- Adobe AIR 3
- Adobe InDesign CS5

## Scripting and Web Languages

- JavaScript Fundamentals
- DHTML Basics
- Advanced XML

## BUSINESS SKILLS FOR THE IT PROFESSIONAL

### IT Business

- Information Security for End Users
- IT Infrastructure Library (ITIL®) 2011 Edition Foundation Syllabus
- ITIL® 2011 Edition Overview
- Technical Management Essentials
- Customer Service Representative, Professionalism
- Customer Service Representative, Skills
- Customer Service Representative, Process
- Writing Skills for Technical Professionals
- IT Strategy Essentials

## Test Preps

## PROJECT EFFECTIVENESS

### Project Management Curriculum

- Project Management for Non-Project Managers
- Project Integration Management (PMBOK® Guide—Fifth Edition-aligned)
- Project Scope Management (PMBOK® Guide—Fifth Edition-aligned)
- Project Time Management (PMBOK® Guide—Fifth Edition-aligned)
- Project Cost Management (PMBOK® Guide—Fifth Edition-aligned)
- Project Quality Management (PMBOK® Guide—Fifth Edition-aligned)
<table>
<thead>
<tr>
<th>Course Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Communications Management (PMBOK® Guide—Fifth Edition-aligned)</td>
<td>34</td>
</tr>
<tr>
<td>Project Risk Management (PMBOK® Guide—Fifth Edition-aligned)</td>
<td>34</td>
</tr>
<tr>
<td>Project Procurement Management (PMBOK® Guide—Fifth Edition-aligned)</td>
<td>34</td>
</tr>
<tr>
<td>Project Stakeholder Management (PMBOK® Guide—Fifth Edition-aligned)</td>
<td>35</td>
</tr>
<tr>
<td>Code of Ethics and Professional Conduct (PMI® Standard-aligned)</td>
<td>35</td>
</tr>
<tr>
<td>Agile Practitioner—(PMI-ACP &amp; ScrumMaster aligned)</td>
<td>35</td>
</tr>
<tr>
<td>PRINCE2®: 2009 Foundation</td>
<td>35</td>
</tr>
<tr>
<td>Mentoring Assets</td>
<td>35</td>
</tr>
<tr>
<td>Test Preps</td>
<td>35</td>
</tr>
<tr>
<td>Team Building Curriculum</td>
<td>35</td>
</tr>
<tr>
<td>Optimizing Your Performance on a Team</td>
<td>35</td>
</tr>
<tr>
<td>Leading Teams</td>
<td>36</td>
</tr>
<tr>
<td>Business Analysis</td>
<td>36</td>
</tr>
<tr>
<td>Certified Business Analysis Professional (CBAP™)—BABOK® Guide V2.0 aligned</td>
<td>36</td>
</tr>
</tbody>
</table>

Questions?
Talk to us about e-learning, call (562) 951-4403 or e-mail us at spd@calstate.edu.
Descriptions

Click on the course name below to get a full course description, target audience, expected course duration, course number and lesson objectives.

SOFTWARE DEVELOPMENT

Microsoft Web Applications

Microsoft Visual Studio 2012: Programming in HTML5 with JavaScript and CSS3
- Microsoft Visual Studio 2012: Advanced HTML5 and JavaScript
- Microsoft Visual Studio 2012: Introduction to HTML5 and CSS3
- Microsoft Visual Studio 2012: HTML5 and JavaScript
- Microsoft Visual Studio 2012: HTML5 APIs and Local Storage
- Microsoft Visual Studio 2012: HTML5, CSS3, and Adaptive UIs
- Microsoft Visual Studio 2012: HTML5 Graphics and Animation
- Microsoft Visual Studio 2012: Utilizing the HTML5 WebSocket API and Web Workers
- Microsoft Visual Studio 2012: Consuming and Transmitting Data with HTML5

Web Development Technologies

Introduction to Ajax Development
- Ajax Basics
- Ajax API Essentials
- Ajax Applications and Server Communication

Java 2 Programming

Java SE7 Fundamentals
- Java SE7 Fundamentals: Introduction to Java
- Java SE7 Fundamentals: Variables, Operators, and Objects
- Java SE7 Fundamentals: Decision Constructs, Arrays, and Loops
- Java SE7 Fundamentals: Overloading, Validation, and Object-Oriented Concepts
- Java SE7 Fundamentals: Handling Errors and Deploying Applications

Java SE 7 New Features
- Java SE7 New Features: Java Language and Technology Enhancements
- Java SE7 New Features: I/O, Network, and Desktop Enhancements

Java SE7 Professional
- Java SE7 Professional: Syntax and Class Design
- Java SE7 Professional: Generics, Errors, and I/O
- Java SE7 Professional: File I/O, Concurrency, JDBC, and Localization

Introduction to Java EE 6
- Introduction to Java EE 6

Java Programming with Java SE 6.0
- Java Programming with Java SE 6.0: Getting Started with Java
- Java Programming with Java SE 6.0: Operators and Flow Control in Java
- Java Programming with Java SE 6.0: Creating Classes in Java
- Java Programming with Java SE 6.0: Working with Classes in Java
- Java Programming with Java SE 6.0: Generics and Annotations
- Java Programming with Java SE 6.0: Reference Types and Threading
- Java Programming with Java SE 6.0: Exception Handling and Assertions
- Java Programming with Java SE 6.0: Java Utilities
- Java Programming with Java SE 6.0: Java I/O
- Java Programming with Java SE 6.0: Basic GUI Development in Java
- Java Programming with Java SE 6.0: Java Applets

Java Programming with J2SE 5.0
- Java Programming with J2SE 5: Getting Started with Java
- Java Programming with J2SE 5: Operators and Flow Control in Java
- Java Programming with J2SE 5: Creating Classes in Java
- Java Programming with J2SE 5: Working with Classes in Java
- Java Programming with J2SE 5: Generics and Annotations
- Java Programming with J2SE 5: Reference Types and Threading
- Java Programming with J2SE 5: Exception Handling and Assertions
- Java Programming with J2SE 5: Java Utilities
- Java Programming with J2SE 5: Java I/O
Java Programming with J2SE 5: Basic GUI Development in Java
Java Programming with J2SE 5: Java Applets

Microsoft .NET Software Development Tools

Microsoft .NET Framework 4: Windows Application Development with Visual C# 2010
- Creating Windows Applications with C# 2010
- Creating User Interfaces for Windows Applications with C# 2010
- Windows Applications Content Creation and Management with C# 2010
- Windows Applications Databinding with C# 2010
- Customizing and Managing Multithreaded Applications with C# 2010
- Securing and Deploying WPF Applications with C# 2010

Microsoft .NET Framework 2.0: Application Development Foundation with C# 2005
- C# 2005: System Types and Collections
- C# 2005: Serialization and I/O
- C# 2005: Customized Programming
- C# 2005: Security
- C# 2005: Threading, Service Processing, and Application Domains
- C# 2005: Diagnostics and Management

Web Applications Development with Microsoft .NET Framework 4 using Visual Basic 2010
- Microsoft .NET Framework 4.0: Web Applications with Visual Studio 2010 and Visual Basic 2010
- Microsoft .NET Framework 4.0: Web Form Controls with VB 2010
- Microsoft .NET Framework 4.0: Data Integration with VB 2010
- Microsoft .NET Framework 4.0: Client-Side Scripting and AJAX with VB 2010
- Microsoft .NET Framework 4.0: ASP.NET MVC 2 with VB 2010
- Microsoft .NET Framework 4.0: Configuring and Deploying Web Applications with VB 2010
- Microsoft .NET Framework 4.0: Debugging, Tracing and Monitoring Web Applications with VB 2010
- Microsoft .NET Framework 4.0: Web Application Optimization and Customization with VB 2010

Microsoft .NET Framework 4: Web Application Development with Visual C# 2010
- Microsoft .NET Framework 4: Web Form Controls with C# 2010
- Microsoft .NET Framework 4: Data Integration with C# 2010
- Microsoft .NET Framework 4: Client-Side Scripting and AJAX with C# 2010
- Microsoft .NET Framework 4: ASP.NET MVC 2 with C# 2010
- Microsoft .NET Framework 4: Configuring and Deploying Web Applications with C# 2010
- Microsoft .NET Framework 4: Debugging, Tracing and Monitoring Web Applications with C# 2010
- Microsoft .NET Framework 4: Web Application Optimization and Customization with C# 2010

Windows Communication Foundation Development in C# with Microsoft .NET Framework (70-513)
- Getting Started with WCF 4 Using C# 2010
- WCF 4 Contracts, Behaviors, and Data Management Using C# 2010
- Securing and Managing a WCF 4 Application with C# 2010
- Discovery, Routing, and RESTful Services in WCF 4 Applications with C# 2010

Accessing Data with Microsoft .NET Framework for C# Developers (70-516)
- Getting Started with ADO.NET 4 Connections and Commands Using C# 2010
- Managing ADO.NET 4 Connections and Commands with C# 2010
- GETTING STARTED WITH ADO.NET 4 DATASETS USING C# 2010
- Viewing and Navigating Data with ADO.NET 4 DataSets Using C# 2010
- Updating ADO.NET DataSets with C# 2010
- Synchronizing Data and Managing ADO.NET 4 Applications with C# 2010
- Working with the ADO.NET Entity Framework 4 Using C# 2010
- Using LINQ and XML with ADO.NET 4 and C# 2010

- Getting Started with WCF 4 using VB 2010
- WCF 4 Contracts, Behaviors, and Data Management Using Visual Basic 2010
- Securing and Managing a WCF 4 Application with Visual Basic 2010
- Discovery, Routing, and RESTful Services in WCF 4 Applications with Visual Basic 2010
Microsoft .NET Framework 4: Accessing Data with Visual Basic 2010

- Getting Started with ADO.NET 4 Connections and Commands Using Visual Basic 2010
- Managing ADO.NET 4 Connections and Commands with Visual Basic 2010
- Getting Started with ADO.NET 4 DataSets using Visual Basic 2010
- Updating ADO.NET DataSets with Visual Basic 2010
- Viewing and Navigating Data with ADO.NET 4 DataSets using Visual Basic 2010
- Synchronizing Data and Managing ADO.NET 4 Applications with Visual Basic 2010
- Working with the ADO.NET Entity Framework 4 using Visual Basic 2010
- Using LINQ and XML with ADO.NET 4 and Visual Basic 2010

Microsoft .NET Framework 4: Windows Application Development with Visual Basic 2010

- Windows Application Development with Visual Basic 2010
- Creating User Interfaces for Windows Applications with Visual Basic 2010
- Windows Applications Content Creation and Management with Visual Basic 2010
- Windows Applications Data Binding with Visual Basic 2010
- Customizing and Managing Multithreaded Applications with Visual Basic 2010
- Securing and Deploying WPF Applications with Visual Basic 2010

Microsoft .NET: An Overview

- .NET Overview: Windows, Web, and the Cloud

Generic Languages

C++ programming

- C++ Programming: Structured Programming
- C++ Programming: Classes and Data Abstraction
- C++ Programming: Manipulating Objects
- C++ Programming: Overloading
- C++ Programming: Files and Streams
- C++ Programming: Programming Techniques
- Final Exam: C++ programming

ANSI C Programming

- ANSI C Programming: Introducing C
- ANSI C Programming: Data Representation
- ANSI C Programming: Functions
- ANSI C Programming: Expressions

Software Programming Fundamentals

Software Programming Fundamentals

- Getting Started with Software Programming
- Introduction to Software Program Design
- Software Program Control Flow Fundamentals

Software Development Principles

Agile Software Development

- Introducing Agile Software Development
- Planning an Agile Software Development Project
- Managing Agile Software Development
- Agile Programming and Testing

Best Practices for Software Programming

- General Coding Best Practices
- Maintaining Quality Code
- Object-oriented Coding Best Practices
- Programming Techniques and Strategies

Developing a User-Centered Software Design Approach

- Introducing User-Centered Design
- Developing an Application Using User-Centered Design
- The Iterative Process in User-Centered Design
- Practical Examples of User-Centered Design

Software Testing Foundations

Software Testing Foundations

- Fundamentals of Software Testing
- Testing Throughout the Software Life Cycle
- Static Techniques and Test Design in Software Testing
- Black-Box Software Testing Techniques
- White-Box Software Testing Techniques
- Software Test Management
Configuration Management, Risks, and Incidents in Software Testing
Tool Support in Software Testing

Mentoring Assets

• Mentoring 1Z0-853 Java Standard Edition 5 Programmer
• Mentoring 1Z0-851 Java Standard Edition 6 Programmer
• Mentoring 70-515 VB—TS: Web Applications Development with .NET 4
• Mentoring 70-513 C#—TS: Windows Communication Foundation with .NET 4
• Mentoring 70-515 C#—TS: Web Applications Development with .NET 4
• Mentoring 70-516 C#—TS: Accessing Data with Microsoft .NET Framework 4
• Mentoring 70-511 C#—TS: Windows Applications Development with .NET 4
• Mentoring 70-513 VB—TS: Windows Communication Foundation with .NET 4
• Mentoring 70-516 VB—TS: Accessing Data with Microsoft .NET Framework 4
• Mentoring 70-511 VB—TS: Windows Applications Development with .NET 4
• Mentoring 120-804 Java SE 7 Programmer II
• Mentoring 70-480 Programming in HTML5 with JavaScript and CSS3
• Mentoring BH0-010 Certified Tester Foundation Level
• Mentoring 70-481 Developing Windows Store Apps using HTML5 and JavaScript
• Mentoring 1Z0-803 Java SE 7 Programmer
• Mentoring 70-511 VB—TS: Windows Applications Development with .NET 4
• Mentoring 1Z0-804 Java SE 7 Programmer II

Test Preps

• TestPrep 1Z0-853 Java Standard Edition 5 Programmer
• TestPrep 1Z0-851 Java Standard Edition 6 Programmer
• TestPrep 70-515 VB—TS: Web Applications Development with .NET 4
• TestPrep 70-515 C#—TS: Web Applications Development with .NET 4
• TestPrep 70-513 C#—TS: Windows Communication Foundation with .NET 4
• TestPrep 70-516 C#—TS: Accessing Data with Microsoft .NET Framework 4
• TestPrep 70-511 C#—TS: Windows Applications Development with .NET 4
• TestPrep 70-513 VB—TS: Windows Communication Foundation with .NET 4
• TestPrep 70-516 VB—TS: Accessing Data with Microsoft .NET Framework 4
• TestPrep 1Z0-803 Java SE 7 Programmer
• TestPrep 70-511 VB—TS: Windows Applications Development with .NET 4
• TestPrep 1Z0-804 Java SE 7 Programmer II
Microsoft SharePoint Server 2010

Microsoft SharePoint 2010: Configuring
- Installing and Configuring Microsoft SharePoint 2010
- Core Configuration for SharePoint 2010
- Upgrading to Microsoft SharePoint 2010
- Configuring and Administering SharePoint 2010 Search
- Configuring Web Applications for SharePoint 2010
- SharePoint 2010 Authentication and Web Application Security Configuration
- Configuring SharePoint 2010 Site Collections
- Managing SharePoint 2010 Features and Solutions
- SharePoint 2010 Operational Health
- SharePoint 2010 Performance

Microsoft SharePoint 2010: Administration
- Designing a SharePoint 2010 Physical Architecture
- SharePoint 2010 Logical Design and Sandbox Solutions
- SharePoint 2010 Deployment Topology and Availability
- Planning SharePoint 2010 Service Applications and Component Strategy
- Planning a SharePoint 2010 Upgrade
- Designing SharePoint 2010 Security
- SharePoint 2010 Maintenance and Provisioning
- Backing Up, Restoring, and Monitoring SharePoint 2010
- Planning for Search in SharePoint 2010
- SharePoint 2010 Content Management, Social Computing, and Collaboration

Microsoft SharePoint 2010 SP1: Configuring
- Exchange Server 2010 SP1: Planning for Exchange Server
- Exchange Server 2010 SP1: Installation and Configuration
- Exchange Server 2010 SP1: Administrative Tools
- Exchange Server 2010 SP1: Mailbox Server Administration
- Exchange Server 2010 SP1: Public Folders and Messaging Records Management
- Exchange Server 2010 SP1: Message Transport
- Exchange Server 2010 SP1: Transport Rules, Message Compliance and Security
- Exchange Server 2010 SP1: Client Access
- Exchange Server 2010 SP1: High Availability
- Exchange Server 2010 SP1: Backup and Recovery
- Exchange Server 2010 SP1: Monitoring Mail Flow and Performance

Microsoft SharePoint 2010 SP1: Administration
- SharePoint 2010 SP1: Designing the Physical Architecture
- SharePoint 2010 SP1: Logical Design and Sandbox Solutions
- SharePoint 2010 SP1: Deployment Topology and Availability
- SharePoint 2010 SP1: Planning Service Applications and Component Strategy
- SharePoint 2010 SP1: Planning a SharePoint 2010 SP1 Upgrade
- SharePoint 2010 SP1: Designing Security
- SharePoint 2010 SP1: Maintenance and Provisioning
- SharePoint 2010 SP1: Backing Up, Restoring, and Monitoring
- SharePoint 2010 SP1: Planning for Search
SkillChoice IT Catalog

Microsoft SharePoint Server 2010 SP1: Configuring
- SharePoint 2010 SP1: Installation and Configuration
- SharePoint 2010 SP1: Core Configuration
- SharePoint 2010 SP1: Upgrading to SharePoint 2010 SP1
- SharePoint 2010 SP1: Configuring and Administering Search
- SharePoint 2010 SP1: Configuring Web Applications
- SharePoint 2010 SP1: Authentication and Web Application Security Configuration
- SharePoint 2010 SP1: Configuring Site Collections
- SharePoint 2010 SP1: Managing Features and Solutions
- SharePoint 2010 SP1: Operational Health
- SharePoint 2010 SP1: Performance
- SharePoint Online

Microsoft SharePoint Server 2007
- Application Development
  - Managing Enterprise Content with MOSS 2007
  - Integrating Business Data using MOSS 2007
  - Creating Business Intelligence Solutions with MOSS 2007
  - Application Platform Services within MOSS 2007
  - Searching Data Using MOSS 2007
  - Targeting and Customizing with MOSS 2007

Microsoft System Center Essentials
- Microsoft System Center Essentials: installation and Configuration
  - Installing and Configuring System Center Essentials 2010
  - Managing Computers, Devices, and Updates in System Center Essentials 2010
  - Monitoring and Using Reports in System Center Essentials 2010
  - Virtualization Management in Essentials 2010
  - Backing up, Restoring, and Troubleshooting Essentials 2010

Windows 8
- Microsoft Windows 8: Configuration
  - Microsoft Windows 8—Configuring: Getting Started with Windows 8

Microsoft Windows 8—Managing and Maintaining
- Cloud Applications and Settings
- Installing and Applications
- Networking and Remote Access
- Data Storage and Security
- Hardware and Mobile Devices
- Recovery and Endpoint Security
- Windows Intune
- Using MDOP

Microsoft Windows 7
- First Look for IT Professionals
  - Installing, Upgrading, and Migrating to Windows 7
  - Deploying Windows 7
  - Configuring Hardware and Applications in Windows 7
  - Configuring Network Connectivity in Windows 7
  - Configuring Access to Resources in Windows 7
  - Configuring Mobile Computing in Windows 7
  - Monitoring, Backing Up, and Restoring Windows 7 Systems

Microsoft Windows 7—Managing and Maintaining
- Planning for Windows 7 Deployment
- Determining Application Compatibility for Windows 7
Creating a Standard Image to Deploy Windows 7
Deploying Windows 7 Using WDS and USMT
Deploying Windows 7 Using Lite-Touch Installation
Deploying Windows 7 Using Zero-Touch Installation
Designing Windows 7 Client Configuration
Troubleshooting Windows 7 Client Configuration
Designing Application and Update Deployments for Windows 7

Microsoft Windows 7: Enterprise Desktop Support Technician

- Identifying and Resolving Windows 7 Application Issues
- Management and Maintenance of Windows 7 Client Systems
- Troubleshooting Logon and Resource Access Issues in Windows 7
- Resolving Windows 7 Network Connectivity Issues
- Troubleshooting IE8 and Encryption Issues in Windows 7
- Protecting Windows 7 Against Malware and Vulnerabilities

Microsoft Windows Server 2012

Microsoft Windows Server 2012: Installing and Configuring

- Microsoft Windows Server 2012—Installing and Configuring: Getting Started
- Microsoft Windows Server 2012—Installing and Configuring: Shares & Permissions
- Microsoft Windows Server 2012—Installing and Configuring: Storage and Printing
- Microsoft Windows Server 2012—Installing and Configuring: Hyper-V
- Microsoft Windows Server 2012—Installing and Configuring: Virtualization
- Microsoft Windows Server 2012—Installing and Configuring: DHCP Configuration
- Microsoft Windows Server 2012—Installing and Configuring: DNS Configuration
- Microsoft Windows Server 2012—Installing and Configuring: AD Configuration
- Microsoft Windows Server 2012—Installing and Configuring: AD Accounts & Groups
- Microsoft Windows Server 2012—Installing and Configuring: Group Policies
- Microsoft Windows Server 2012—Installing and Configuring: Security

Microsoft Windows Server 2012: Administration

- Microsoft Windows Server 2012 – Administering: WDS and Monitoring
- Microsoft Windows Server 2012 – Administering: WSUS
- Microsoft Windows Server 2012 – Administering: DFS and FSRM
- Microsoft Windows Server 2012 – Administering: BitLocker, EFS, and Auditing
- Microsoft Windows Server 2012 – Administering: DNS
- Microsoft Windows Server 2012 – Administering: RADIUS, NPS, and NAP
- Microsoft Windows Server 2012 – Administering: Service Accounts
- Microsoft Windows Server 2012 – Administering: WDC, FSMO, and Virtual DC Cloning
- Microsoft Windows Server 2012 – Administering: RODC and Password Policies
- Microsoft Windows Server 2012 – Administering: Backup and Recovery
- Microsoft Windows Server 2012 – Administering: Policies and Templates
- Microsoft Windows Server 2012 – Administering: GPO Manipulation and Processing

Microsoft Windows Server 2012: Configuring Advanced Services

- Microsoft Windows Server 2012 – Configuring Advanced Services: NLB & Clustering
- Microsoft Windows Server 2012 – Configuring Advanced Services: VM Clusters & DR
- Microsoft Windows Server 2012 – Configuring Advanced Services: Storage
- Microsoft Windows Server 2012 – Configuring Advanced Services: Forests & Domains
- Microsoft Windows Server 2012 – Configuring Advanced Services: File Management and DAC
- Microsoft Windows Server 2012 – Configuring Advanced Services: DHCP, DNS, & IPAM
- Microsoft Windows Server 2012 – Configuring Advanced Services: Site Replication
- Microsoft Windows Server 2012 – Configuring Advanced Services: PKI
- Microsoft Windows Server 2012 – Configuring Advanced Services: RMS & Federation

Microsoft Windows Server 2008

Microsoft Windows Server 2008: New Features

- Introducing Windows Server 2008
Microsoft Windows Server 2008: Configuring Active Directory

- The Active Directory Infrastructure in Windows Server 2008
- Additional Active Directory Server Roles in Windows Server 2008
- Active Directory Objects in Windows Server 2008
- Group Policy Objects Strategy in Windows Server 2008
- Configuring DNS in Windows Server 2008
- Communications and Security in Windows Server 2008

Microsoft Windows Server 2008: Configuring Network Infrastructure

- Configure IP Addressing and Windows Services in Windows Server 2008
- Configure, Manage, and Maintain IP Services in Windows Server 2008
- Name Resolution in Windows Server 2008
- Configure Network Access in Windows Server 2008
- DNS Zones and Replication in Windows Server 2008
- Configure File and Print Services in Windows Server 2008
- Monitor Network Infrastructure in Windows Server 2008

Microsoft Windows Server 2008: Configuring Applications Infrastructure

- Deploying Windows Server 2008 Servers
- Configuring Windows Server 2008 Availability
- Configure Terminal Services in Windows 2008
- Configuring Windows Server Hyper-V and Virtual Machines
- Configuring Web Services and Security in Windows Server 2008
- Managing IIS in Windows Server 2008
- Configuring Web Service Protocols in Windows Server 2008
- Configuring Network Application Services in Windows Server 2008

Microsoft Windows Server 2008: Server Administration

- Planning Windows Server 2008 Deployment
- Planning Active Directory and Group Policy for Windows Server 2008
- Windows Server 2008 Management and Delegation

- Managing File Servers and Data Provisioning in Windows Server 2008
- Windows Server 2008 Application Server Management and Application Provisioning
- Windows Server 2008 Application Servers and Services
- Patch Management and Securing and Monitoring Servers in Windows Server 2008
- Certificate Services, SANs, and High Availability in Windows Server 2008
- Accessing Windows Networks Remotely in Windows Server 2008
- Windows Server 2008 Backup and Recovery

Microsoft Windows Server 2008: Enterprise Administration

- Planning Name Resolution and IP Addressing in Microsoft Windows Server 2008
- Network Access in Microsoft Windows Server 2008
- Application Access and Delivery in Microsoft Windows Server 2008
- Server and Application Virtualization in Microsoft Windows Server 2008
- Designing the Active Directory Infrastructure in Microsoft Windows Server 2008
- Active Directory Administration in Microsoft Windows Server 2008
- Existing Infrastructures and Branch Deployments in Microsoft Windows Server 2008
- The Certificate Services Infrastructure in Microsoft Windows Server 2008
- Software Updates and Compliance Management in Microsoft Windows Server 2008
- Designing Data Security and High Availability in Microsoft Windows Server 2008

Microsoft Windows 2008: Update to R2

- Active Directory Domain Services in Windows Server 2008 R2
- Access Control in Windows Server 2008 R2
- Management Improvements in Windows Server 2008 R2
- Improvements to Role Services in Windows Server 2008 R2

Microsoft Hyper-V

Microsoft Windows Server 2008 R2: Server Virtualization with Hyper-V

- Microsoft Windows Server 2008 R2 Hyper-V: Introduction and Planning Overview
- Microsoft Windows Server 2008 R2 Hyper-V: Installing Hyper-V
Microsoft Windows Server 2008 R2 Hyper-V: Manage & Optimize the Hyper-V Server
Microsoft Windows Server 2008 R2 Hyper-V: Networking and Remote Administration
Microsoft Windows Server 2008 R2 Hyper-V: Migration, Creation, and Management
Microsoft Windows Server 2008 R2 Hyper-V: Deploying VMs Using Templates
Microsoft Windows Server 2008 R2 Hyper-V: High Availability and Recoverability
Microsoft Windows Server 2008 R2 Hyper-V: Implementing Remote Desktop Services
Microsoft Windows Server 2008 R2 Hyper-V: Remote Desktop Virtualization Roles
Microsoft Windows Server 2008 R2 Hyper-V: Monitoring and Managing Environments

Oracle Servers

Oracle Application Server 10g: Administration I
- Oracle Application Server 10g: Introduction
- Oracle Application Server 10g: Infrastructure and Middle Tier Installation
- Oracle Application Server 10g: ManagementTools and Oracle Internet Directory
- Oracle Application Server 10g: General Management and Directives for the HTTP Server
- Oracle Application Server 10g: OracleAS Web Cache
- Oracle Application Server 10g: OracleAS Portal
- Oracle Application Server 10g: mod_plsql, CGI Scripts, and Database Providers
- Oracle Application Server 10g: Application Management and Deployment
- Oracle Application Server 10g: Component Administration in Oracle Internet Directory
- Oracle Application Server 10g: DAS and SSO
- Oracle Application Server 10g: Component Security with SSL
- Oracle Application Server 10g: Oracle Certificate Authority Management

Oracle Application Server 10g: Administration II
- OracleAS 10g: Managing Customized Topologies and Distributing Infrastructure Components
- OracleAS 10g: High Availability
- OracleAS 10g: Managing and Configuring Clusters
- OracleAS 10g: Business Intelligence Component Management
- OracleAS 10g: XML Applications, Web Services, and Monitoring
- OracleAS 10g: Tuning and Reconfiguring the Middle Tier
- OracleAS 10g: Backup and Recovery

Sun Solaris 9

Sun Microsystems Solaris 9: System Administration I
- Solaris 9 Installation and OpenBoot
- Solaris 9 System Administration
- Solaris 9 System Operations
- Solaris 9 Device and File System Management
- Solaris 9 ManagementTools
- Solaris 9 Security

Sun Microsystems Solaris 9: System Administration II
- Solaris 9 Advanced Installation
- Solaris 9 Networking
- Solaris 9 File Systems and Storage
- Solaris 9 Naming Services
- Solaris 9 Systems Supervision

UNIX

UNIX: System Administration
- UNIX User and Data Management
- Deploying and Initializing UNIX Systems
- Securing UNIX Systems
- Managing UNIX Software and System Services
- Networking and UNIX Name Resolution
- Managing UNIX Clients
- Administering UNIX Network Services
- UNIX Systems Management

UNIX: Operating System Fundamentals
- Introduction to UNIX
- UNIX System Architecture

UNIX: Shell Programming
- UNIX Shell Scripting Basics
- UNIX Shell Scripting Tools
- Writing UNIX Shell Programs

UNIX: The User Environment
- Customizing the UNIX User Environment
- Working with UNIX Files and Directories
- Working with UNIX Programs
- Text Editing and Printing in UNIX
### UNIX Essentials

**Unix Fundamentals**
- UNIX Fundamentals: Overview
- UNIX Fundamentals: Shell Scripting Basics
- UNIX Fundamentals: Files and Directories
- UNIX Fundamentals: Security
- UNIX Fundamentals: Network Administration

### Linux Professional Institute

**Linux Professional Institute: Junior Level Linux Professional (LPIC-1) Exam 101**
- Junior Level LPIC-1 Exam 101: Linux System Architecture
- Junior Level LPIC-1 Exam 101: Linux Installation
- Junior Level LPIC-1 Exam 101: Linux Package Management
- Junior Level LPIC-1 Exam 101: Unix Command Line
- Junior Level LPIC-1 Exam 101: File Management and Redirects
- Junior Level LPIC-1 Exam 101: Process Management
- Junior Level LPIC-1 Exam 101: Working With Text Files
- Junior Level LPIC-1 Exam 101: Partitions and File Systems
- Junior Level LPIC-1 Exam 101: File and Storage Administration

**Linux Professional Institute: Junior Level Linux Professional (LPIC-1) Exam 102**
- Junior Level LPIC-1 Exam 102: Customize and Use the Linux Shell Environment
- Junior Level LPIC-1 Exam 102: User Interfaces and Desktops
- Junior Level LPIC-1 Exam 102: Manage Users and Groups Accounts and Jobs in Linux
- Junior Level LPIC-1 Exam 102: Essential Linux System Services
- Junior Level LPIC-1 Exam 102: Linux Networking Fundamentals
- Junior Level LPIC-1 Exam 102: Basic Linux network troubleshooting
- Junior Level LPIC-1 Exam 102: Linux Security
- Junior Level LPIC-1 Exam 102: Linux Encryption

**Linux Professional Institute: Advanced Level Linux Professional (LPIC-2) Exam 201**
- Linux User Notification and Device Management
- E-mail and Security in Linux

### VMware

**VMware Overview**
- Virtualization with VMware: An Overview
- VMware Desktop Overview
- VMware Server Overview
- VMware Datacenter Overview

**VMware Workstation**
- VMware Workstation 7: Getting started with Virtual Machines
- VMware Workstation 7: Managing Virtual Machines

**VMware: Datacenter Virtualization with vSphere 5 – Part 2**
- VMware vSphere 5—Part 2: vSphere Clustering
- VMware vSphere 5—Part 2: High Availability and Fault Tolerance
- VMware vSphere 5—Part 2: Processor and Resource Management
- VMware vSphere 5—Part 2: DRS, Resource Pools, and vApps
- VMware vSphere 5—Part 2: Logging and Performance
- VMware vSphere 5—Part 2: vSphere Security
- VMware vSphere 5—Part 2: Securing Hosts, Internal Components, Certificate Use
- VMware vSphere 5—Part 2: Host Profiles, Update Manager, and Auto Deploy
- VMware vSphere 5—Part 2: vCenter Server Appliance Deployments and Upgrades
- VMware vSphere 5—Part 2: Upgrading Hosts and Virtual Machines

**VMware: Datacenter Virtualization Design and Optimization with vSphere 5**
- VMware vSphere 5 – Datacenter Design: Introducing vSphere Design Fundamentals
- VMware vSphere 5 – Datacenter Design: Creating vSphere Conceptual and Logical Designs
- VMware vSphere 5 – Datacenter Design: vSphere Network and Storage Design
- VMware vSphere 5—Datacenter Design VMs, Management, and Implementation

**VMware: Datacenter Virtualization with vSphere 5 — Part 1**
- VMware vSphere 5—Part 1: Introduction to Virtualization
- VMware vSphere 5—Part 1: vCenter Server Installation
- VMware vSphere 5—Part 1: vSphere Client and vCenter Server Configuration
VMware vSphere 5—Part 1: ESXi Installation and Configuration
VMware vSphere 5 – Part 1: vCenter Server Inventory
VMware vSphere 5—Part 1: vCenter Server Administration
VMware vSphere 5—Part 1: vCenter Server Management
VMware vSphere 5—Part 1: Creating Virtual Machines
VMware vSphere 5—Part 1: Configuring and Managing Virtual Machines
VMware vSphere 5—Part 1: An Overview of Virtual Network Creation
VMware vSphere 5—Part 1: Configuring and Managing Virtual Networks
VMware vSphere 5—Part 1: Introduction to vSphere Storage Concepts
VMware vSphere 5 – Part 1: Storage Configuration and Management

Mentoring Assets

- Mentoring 70-640 TS: Windows Server 2008 Active Directory, Configuring
- Mentoring 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring
- Mentoring 70-643 TS: Windows Server 2008 Application Infrastructure, Configuring
- Mentoring 70-646 PRO: Windows Server 2008, Server Administrator
- Mentoring 70-647 Pro: Windows Server 2008, Enterprise Administrator
- Mentoring 70-680 TS: Windows 7, Configuring
- Mentoring 70-686 PRO: Windows 7, Enterprise Desktop Administrator
- Mentoring SKO-003 Server+
- Mentoring 70-685 PRO: Windows 7, Enterprise Desktop Support Technician
- Mentoring 70-668 PRO: Microsoft SharePoint 2010, Administrator
- Mentoring 70-667 TS: Microsoft SharePoint 2010, Configuring
- Mentoring LX0-101 Linux+ Powered by LPI Exam 1
- Mentoring LX0-102 Linux+ Powered by LPI Exam 2
- Mentoring 70-662 TS: Microsoft Exchange Server 2010, Configuring
- Mentoring 70-659 TS: Windows Server 2008 R2, Server Virtualization
- Mentoring VMware: Datacenter Virtualization with vSphere 5—Part 2
- Mentoring 220-801 CompTIA A+
- Mentoring 220-802 CompTIA A+
- Mentoring 70-687 Configuring Windows 8
- Mentoring 70-410 Installing and Configuring Windows Server 2012
- Mentoring 70-461 Querying Microsoft SQL Server 2012
- Mentoring 70-411 Administering Windows Server 2012
- Mentoring 70-412 Configuring Advanced Windows Server 2012 Services
- Mentoring 70-688 Managing and Maintaining Windows 8
- Mentoring VMware Certified Professional 5, Data Center Virtualization (VCP5-DCV)

Test Preps

- TestPrep 70-640 TS: Windows Server 2008 Active Directory, Configuring
- TestPrep 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring
- TestPrep 70-643 TS: Windows Server 2008 Application Infrastructure, Configuring
- TestPrep 70-646 PRO: Windows Server 2008, Server Administrator
- TestPrep 70-647 Pro: Windows Server 2008, Enterprise Administrator
- TestPrep 70-648 PRO: Microsoft SharePoint 2010, Administrator
- TestPrep 70-649 PRO: Microsoft SharePoint 2010, Configuring
- TestPrep LX0-101 Linux+ Powered by LPI Exam 1
- TestPrep LX0-102 Linux+ Powered by LPI Exam 2
- TestPrep 70-662 TS: Microsoft Exchange Server 2010, Configuring
- TestPrep 70-659 TS: Windows Server 2008 R2, Server Virtualization
- TestPrep 220-801 CompTIA A+
- TestPrep 220-802 CompTIA A+
- TestPrep 70-410 Installing and Configuring Windows Server 2012
- TestPrep 70-687 Configuring Windows 8
- TestPrep 70-411 Administering Windows Server 2012
- TestPrep 70-412 Configuring Advanced Windows Server 2012 Services
INTERNET AND NETWORK TECHNOLOGIES

Social Networking

Social Networking for Users

CompTIA Networking, Internetworking, and Security Technologies

CompTIA Network+ 2012
- CompTIA Network+ 2012: Networking Concepts Part 1
- CompTIA Network+ 2012: Networking Concepts Part 2
- CompTIA Network+ 2012: Network Installation and Configuration Part 1
- CompTIA Network+ 2012: Network Installation and Configuration Part 2
- CompTIA Network+ 2012: Network Media and Topologies Part 1
- CompTIA Network+ 2012: Network Media and Topologies Part 2
- CompTIA Network+ 2012: Network Management
- CompTIA Network+ 2012: Network Security Part 1
- CompTIA Network+ 2012: Network Security Part 2
- CompTIA Network+ 2012: Network Security Part 3

CompTIA Security+ 2011
- CompTIA Security+ 2011: Control Fundamentals and Security Threats
- CompTIA Security+ 2011: Network Protocols, Attacks, and Defenses
- CompTIA Security+ 2011: Securing Networks and Performing Security Assessments
- CompTIA Security+ 2011: Securing the IT Environment
- CompTIA Security+ 2011: Cryptography and Public Key Infrastructures

Network Protocols
- TCP/IP: Mobile IP and IP Mobility
- Mobile IP
- IP Mobility

TCP/IP: Protocols for Securing Web Transactions
- Digital Payments

TCP/IP: Network Management Protocols
- SNMP, MIBs, and RMON

Data/Telecommunications

IPv6 and Future Applications
- IPv6

Lightweight Directory Access Protocol
- LDAP Fundamentals
- Designing and Maintaining LDAP Directory Services

Wireless Communications

Advanced Wireless Technologies
- Beyond 3G (B3G)
- 4G Communication Systems
- 4G Implementations
- Non-Cellular Wireless Technology

Wireless

Understanding and Evaluating RFID Technology for your Business
- RFID Technology and Business Applications
- RFID: Applications Management

Networking and Telecommunications Fundamentals

Introduction to Voice over IP
- PSTN and VoIP Fundamentals
- VoIP Technologies
- VoIP Quality and Security
Security Solutions

SSCP

- SSCP Domain: Access Controls
- SSCP Domain: Cryptography
- SSCP Domain: Malicious Code
- SSCP Domain: Monitoring and Analysis Part 1
- SSCP Domain: Monitoring and Analysis Part 2
- SSCP Domain: Networks and Telecommunications Part 1
- SSCP Domain: Networks and Telecommunications Part 2
- SSCP Domain: Security Operations and Administration Part 1
- SSCP Domain: Security Operations and Administration Part 2
- SSCP Domain: Security Operations and Administration Part 3
- SSCP Domain: Risk, Response, and Recovery

Certified Internet Security Auditor (CISA)

- CISA Domain: The Process of Auditing Information Systems – Part 1
- CISA Domain: Governance and Management of IT — Part 1
- CISA Domain: Governance and Management of IT — Part 2
- CISA Domain: IS Acquisition, Development, and Implementation — Part 1
- CISA Domain: IS Acquisition, Development and Implementation — Part 2
- CISA Domain: IS Operations, Maintenance and Support – Part 1
- CISA Domain: IS Operations, Maintenance, and Support – Part 2
- CISA Domain: Protection of Information Assets – Part 1
- CISA Domain: Protection of Information Assets – Part 2
- CISA Domain: IS Acquisition, Development and Implementation – Part 3

Certified Information Security Manager (CISM) 2012

- CISM 2012: Information Security Governance (Part 1)
- CISM 2012: Information Security Governance (Part 2)
- CISM 2012: Information Security Governance (Part 3)
- CISM 2012: Information Risk Management and Compliance (Part 1)
- CISM 2012: Information Risk Management and Compliance (Part 2)
- CISM 2012: Information Security Program Development and Management (Part 1)
- CISM 2012: Information Security Program Development and Management (Part 2)
- CISM 2012: Information Security Program Development and Management (Part 3)
- CISM 2012: Information Security Program Development and Management (Part 4)
- CISM 2012: Information Security Program Development and Management (Part 5)
- CISM 2012: Information Security Incident Management (Part 1)
- CISM 2012: Information Security Incident Management (Part 2)

Certified Information Systems Security Professional (CISSP) 2012

- CISSP 2012 Domain: Legal, Regulations, Investigations, and Compliance
- CISSP 2012 Domain: Physical (Environment) Security
- CISSP 2012 Domain: Software Development Security
- CISSP 2012 Domain: Security Architecture and Design

Certified Information Systems Security Professional (CISSP) 2013

- CISSP 2013 Domain: Access Control
- CISSP 2013 Domain: Telecommunications and Network Security
- CISSP 2013 Domain: Cryptography
- CISSP 2013 Domain: Operations Security
- CISSP 2013 Domain: Business Continuity and Disaster Recovery Planning
- CISSP 2013 Domain: Legal, Regulations, Investigations, and Compliance
- CISSP 2013 Domain: Physical (Environment) Security
- CISSP 2013 Domain: Software Development Security
- CISSP 2013 Domain: Security Architecture and Design

Cisco

CAPPSS 8.0: Integrating Cisco Unified Communications Applications

- Cisco CAPPS 8.0: Introduction to Voice-Mail
- Cisco CAPPS 8.0: Integrating Cisco Unity Connection with CUCM
Cisco CAPPS 8.0: Configuring the CUC System and Dial Plan Components
Cisco CAPPS 8.0: Implementing Cisco Unity Connection
Cisco CAPPS 8.0: Implementing Cisco Unity Express in CUCM Express Environment
Cisco CAPPS 8.0: Cisco Unity Express Users and Auto Attendant
Cisco CAPPS 8.0: Troubleshooting Cisco Unity Express
Cisco CAPPS 8.0: Voice Profile for Internet Mail Implementation
Cisco CAPPS 8.0: Understanding Cisco Unified Presence Implementation
Cisco CAPPS 8.0: Integrating Cisco Unified Presence and its Components

Cisco IPS 7.0: Implementing Cisco Intrusion Prevention System
Cisco IPS 7.0: Introduction to Intrusion Prevention and Detection Systems
Cisco IPS 7.0: IPS Traffic Analysis, Countermeasures, and Deployment Architecture
Cisco IPS 7.0: Performing the Cisco IPS Sensor Initial Setup
Cisco IPS 7.0: Managing Cisco IPS Devices
Cisco IPS 7.0: Implementing Cisco Unity Express in CUCM Express Environment
Cisco IPS 7.0: Configuring Cisco IPS Signature Engines and Anomaly Detection
Cisco IPS 7.0: Adapting Traffic Analysis and Response to the Environment
Cisco IPS 7.0: False Positives, Negatives and Response Improvement
Cisco IPS 7.0: Managing and Analyzing Events
Cisco IPS 7.0: Virtualization, High-Availability, and High-Performance Solutions
Cisco IPS 7.0: Configuring and Maintaining Cisco IPS Hardware

Cisco SECURE 1.0: Deploying Basic Zone-Based Policy Firewalls
Cisco SECURE 1.0: Deploying Advanced Zone-Based Policy Firewalls
Cisco SECURE 1.0: Deploying Cisco IOS Software IPS
Cisco SECURE 1.0: Site-to-Site VPN Architectures and Technologies
Cisco SECURE 1.0: Deploying Scalable Authentication in Site-to-Site IPsecVPNs
Cisco SECURE 1.0: Deploying DMVPNs
Cisco SECURE 1.0: Deploying Tunnel-Based IPsecVPNs and GETVPNs
Cisco SECURE 1.0: Remote Access VPNs
Cisco SECURE 1.0: Deploying Remote Access Solutions Using SSLVPN

Cisco CIPT1 8.0: Implementing Cisco Unified Communications Manager Part 1
Cisco CIPT1 8.0: Introduction to Cisco Unified Communications Manager
Cisco CIPT1 8.0: Cisco Unified Communications Manager Administration
Cisco CIPT1 8.0: Cisco Unified Communications Manager Single-Site On-Net Calling
Cisco CIPT1 8.0: Implementing PSTN gateways in Cisco Unified Communications Manager
Cisco CIPT1 8.0: CUCM Call Routing Components and Calling Privileges
Cisco CIPT1 8.0: Digit-manipulation Tools and Calling Privileges
Cisco CIPT1 8.0: Implementing Call Coverage
Cisco CIPT1 8.0: Implementing Media Resources in Unified Communications Manager
Cisco CIPT1 8.0: Feature and Application Implementation
Cisco CIPT1 8.0: Cisco Unified Mobility

Cisco CIPT2 8.0: Implementing Cisco Unified Communications Manager Part 2
Cisco CIPT2 8.0: Multisite Deployment Issues and Solutions Overview
Cisco CIPT2 8.0: Multisite Deployment Implementation
Cisco CIPT2 8.0: Centralized Call-Processing Redundancy Implementation
Cisco CIPT2 8.0: Bandwidth Management and CAC Implementation
Cisco CIPT2 8.0: Features and Applications for Multisite Deployments
Cisco CIPT2 8.0: Call Control Discovery

Cisco ICOMM 8.0: Introducing Cisco Voice and Unified Communications Administration
Cisco ICOMM 8.0: CUC Solutions
Cisco ICOMM 8.0: Administrator and End-User Interfaces
Implementing Cisco Voice Communications and QoS (CVOICE)

Cisco CVOICE 8.0: Introduction to Voice Gateways
Cisco CVOICE 8.0: Voice Port Implementation, Codecs, and DSPs
Cisco CVOICE 8.0: Transporting Voice over IP networks
Cisco CVOICE 8.0: SIP and MGCP Signaling Protocols
Cisco CVOICE 8.0: VoIP Call Legs
Cisco CVOICE 8.0: Cisco Unified Communications Manager Express
Cisco CVOICE 8.0: Cisco Unified Communications Manager Express Endpoints
Cisco CVOICE 8.0: Call Routing and Dial Plans
Cisco CVOICE 8.0: Path Selection and Calling Privileges
Cisco CVOICE 8.0: Gatekeeper and Cisco Unified Border Element
Cisco CVOICE 8.0: QoS Mechanisms
Cisco CVOICE 8.0: Congestion, Rate Limiting, and AutoQoS

ROUTE 1.0: Implementing Cisco IP Routing

Cisco ROUTE 1.0: Routing Services for Converged Networks
Cisco ROUTE 1.0: EIGRP Implementation for the Enterprise
Cisco ROUTE 1.0: EIGRP Authentication and Advanced Feature Implementation
Cisco ROUTE 1.0: The OSPF Routing Protocol
Cisco ROUTE 1.0: Implementing an OSPF-Based Solution
Cisco ROUTE 1.0: Configuring and Verifying Route Redistribution
Cisco ROUTE 1.0: Implementing Path Control
Cisco ROUTE 1.0: Connecting the Enterprise to ISPs
Cisco ROUTE 1.0: Configuring and Verifying BGP operations
Cisco ROUTE 1.0 eLT: Implementing Path Control
Cisco ROUTE 1.0 eLT: IPv6 Addressing and Unicast
Cisco ROUTE 1.0 eLT: Implement RIPng, OSPFv3, EIGRP and Redistribution in IPv6
Cisco ROUTE 1.0 eLT: NAT and PAT with IPv6
Cisco ROUTE 1.0 eLT: Routing for Branch Offices and Mobile Workers

TSHOOT 1.0: Troubleshooting and Maintaining Cisco IP Networks

Cisco TSHOOT 1.0: Planning Maintenance for Complex Networks
Cisco TSHOOT 1.0: Planning Troubleshooting Processes for Networks
Cisco TSHOOT 1.0: Maintenance, Troubleshooting Tools, & Applications
Cisco TSHOOT 1.0: Troubleshooting VLANs, STP, and SVIs
Cisco TSHOOT 1.0: Troubleshooting FHRPs and Performance Issues
Cisco TSHOOT 1.0: Network Layer Connectivity, OSPF, and EIGRP
Cisco TSHOOT 1.0: Route Redistribution, BGP, and Performance Issues
Cisco TSHOOT 1.0: Maintaining and Troubleshooting Network Security Solutions
Cisco TSHOOT 1.0 eLT: Troubleshooting Performance Problems on Switches
Cisco TSHOOT 1.0 eLT: Troubleshooting Wireless Integration
Cisco TSHOOT 1.0 eLT: Troubleshooting Voice over IP Integration
Cisco TSHOOT 1.0 eLT: Troubleshooting Video Integration
Cisco TSHOOT 1.0 eLT: Troubleshooting NAT and PAT
Cisco TSHOOT 1.0 eLT: Troubleshooting DHCP
Cisco TSHOOT 1.0 eLT: Troubleshooting IPv6, OSPFv3, and RIPng
Cisco TSHOOT 1.0 eLT: Troubleshooting Network Applications Services
Cisco TSHOOT 1.0 eLT: Troubleshooting Branch Office and Remote Worker Problems

SWITCH 1.0: Implementing Cisco IP Switched Networks

Cisco SWITCH 1.0: Analyzing Campus Network Designs
Cisco SWITCH 1.0: Implementing VLANs in Campus Networks
Cisco SWITCH 1.0: Implementing Spanning-Tree
Cisco SWITCH 1.0: Inter-VLAN Routing
Cisco SWITCH 1.0: Highly Available Networks
Cisco SWITCH 1.0: Configuring Layer 3 High Availability
Cisco SWITCH 1.0: Minimizing Service Loss and Data Theft
Cisco SWITCH 1.0: Accommodating Voice and Video in Campus Networks
Cisco SWITCH 1.0: Integrating Wireless LANs into a Campus Network

IINS 2.0: Implementing Cisco IOS Network Security
- Cisco IINS 2.0: Introducing Networking Security Fundamentals
- Cisco IINS 2.0: Security Policies and Strategies
- Cisco IINS 2.0: Cisco Network Foundation Protection
- Cisco IINS 2.0: Securing the Management Plane and AAA Configuration
- Cisco IINS 2.0: Securing the Data Plane on Cisco Switches
- Cisco IINS 2.0: Securing the Data Plane in IPv6 Environments
- Cisco IINS 2.0: Threat Control, Mitigation, and Firewalls
- Cisco IINS 2.0: Implementing Firewall Policies
- Cisco IINS 2.0: Implementing IPS
- Cisco IINS 2.0: VPN Technologies and Public Key Infrastructure
- Cisco IINS 2.0: IPsec Fundamentals and VPNs

DESGN 2.1: Designing for Cisco Internetwork Solutions
- Cisco DESGN 2.1: Network Design Methodology Overview
- Cisco DESGN 2.1: Structuring and Modularizing the Network
- Cisco DESGN 2.1: Designing Basic Campus and Data Center Networks
- Cisco DESGN 2.1: Identifying WAN Technology Considerations
- Cisco DESGN 2.1: Designing the Enterprise WAN and Branch
- Cisco DESGN 2.1: Designing IP Addressing
- Cisco DESGN 2.1: Selecting Routing Protocols
- Cisco DESGN 2.1: Defining Network Security
- Cisco DESGN 2.1: Security Solutions for the Network
- Cisco DESGN 2.1: Integrating Voice and Video Architectures
- Cisco DESGN 2.1: Voice and Video Technology Requirements
- Cisco DESGN 2.1: Design Considerations for Basic Wireless Networking

TVOICE 8.0: Troubleshooting Cisco Unified Communications
- Cisco TVOICE 8.0: Troubleshooting Unified Communications Solutions Overview
- Cisco TVOICE 8.0: Troubleshooting Device and Extension Mobility
- Cisco TVOICE 8.0: Troubleshooting Call Setup Issues
- Cisco TVOICE 8.0: Cisco Unified Communications Manager Troubleshooting

Cisco TVOICE 8.0: Troubleshooting Off-Net Calling Issues
- Cisco TVOICE 8.0: Troubleshooting SAF and CCD Issues
- Cisco TVOICE 8.0: Troubleshooting Cisco Unified Mobility and CUCM Presence
- Cisco TVOICE 8.0: Troubleshooting MOH and MTP Issues
- Cisco TVOICE 8.0: Troubleshooting Conference and Transcoder Issues
- Cisco TVOICE 8.0: Troubleshooting RSVP Agents and Voice Quality Issues

Firewall 2.0: Deploying Cisco ASA Firewall Solutions
- Cisco FIREWALL 2.0: Introduction to the Cisco ASA Adaptive Security Appliance
- Cisco FIREWALL 2.0: Getting Started with Cisco ASA and Cisco ASDM
- Cisco FIREWALL 2.0: Configuring Cisco ASA Interfaces and Static Routing
- Cisco FIREWALL 2.0: Configuring Cisco ASA Management Features
- Cisco FIREWALL 2.0: Configuring Cisco ASA NAT Features
- Cisco FIREWALL 2.0: Configuring Cisco ASA Basic Access Control Features
- Cisco FIREWALL 2.0: Configuring Routing Features and the Transparent Firewall
- Cisco FIREWALL 2.0: The Modular Policy Framework and Traffic Inspection Policies
- Cisco FIREWALL 2.0: ASA Advanced Application Inspections and User-Based Policies
- Cisco FIREWALL 2.0: ASA Interface Redundancy and Active/Standby Availability
- Cisco FIREWALL 2.0: ASA Security Contexts and Active/Active High Availability

VPN 2.0: Deploying Cisco ASA VPN Solutions

Cisco VPN 2.0: Evaluating the Cisco ASA VPN Architecture
- Cisco VPN 2.0: Implementing Core Cisco ASA Policy Configurations and PKI Services
- Cisco VPN 2.0: Deploying Clientless SSL VPNs
- Cisco VPN 2.0: Policy Configurations and PKI Services
- Cisco VPN 2.0: Cisco AnyConnect Remote Access SSL Solutions
- Cisco VPN 2.0: Deploying Advanced AAA in Cisco Full-Tunnel VPNs
- Cisco VPN 2.0: Cisco ASA Adaptive Security Appliance Remote Access IPsec VPNs
- Cisco VPN 2.0: Cisco ASA Site-to-Site IPsec VPN Solutions
- Cisco VPN 2.0: Implementing Cisco Secure Desktop and DAP for SSL VPNs
- Cisco VPN 2.0: Deploying High Availability Features in Cisco ASA VPNs
ICND1 2.0: Interconnecting Cisco Networking Devices Part 1
- ICND1 2.0: Access Control Lists and Network Address Translation
- ICND1 2.0: Operating Cisco IOS Software
- ICND1 2.0: Understanding IPv4 Addresses
- ICND1 2.0: Networking, Communications, and LANs
- ICND1 2.0: Switch Operations
- ICND1 2.0: Ethernet Operations
- ICND1 2.0: Address Blocks and VLSM
- ICND1 2.0: The Transport Layer and Router Configuration
- ICND1 2.0: Packet Delivery and Static Routing
- ICND1 2.0: Managing Network Device Security
- ICND1 2.0: VLANs and DHCP
- ICND1 2.0: WANs and Dynamic Routing Protocols
- ICND1 2.0: IPv6

ICND2 2.0: Interconnecting Cisco Networking Devices Part 2
- ICND2 2.0: VLANs and Spanning-Tree
- ICND2 2.0: EtherChannel and Layer 3 Redundancy
- ICND2 2.0: Troubleshooting Basic Connectivity
- ICND2 2.0: Implementing an EIGRP Based Solution
- ICND2 2.0: An Overview of OSPF
- ICND2 2.0: Establishing a WAN Connection Using Frame Relay
- ICND2 2.0: Implementing a Scalable, Multiarea Network, OSPF Based Solution
- ICND2 2.0: Wan Technology Overview and Serial Connections
- ICND2 2.0: VPN Solutions and GRE Tunnels
- ICND2 2.0: Network Device Management

Certified Information Security Manager (CISM) 2013
- CISM 2013: Information Security Governance (Part 1)
- CISM 2013: Information Security Governance (Part 2)
- CISM 2013: Information Security Governance (Part 3)
- CISM 2013: Information Risk Management and Compliance (Part 1)
- CISM 2013: Information Security Incident Management (Part 1)
- CISM 2013: Information Risk Management and Compliance (Part 2)
- CISM 2013: Information Security Incident Management (Part 2)
- CISM 2013: Information Security Program Development and Management (Part 1)
- CISM 2013: Information Security Program Development and Management (Part 2)
- CISM 2013: Information Security Program Development and Management (Part 3)
- CISM 2013: Information Security Program Development and Management (Part 4)
- CISM 2013: Information Security Program Development and Management (Part 5)

EMC Information Storage and Management (ISM) v2
- EMC ISM v2: Data Center Environment
- EMC ISM v2: RAID and Intelligent Storage Systems
- EMC ISM v2: FC SAN, IP SAN, and FCoE
- EMC ISM v2: NAS, Object-based Storage, and Unified Storage
- EMC ISM v2: Business Continuity, Backup, Replication, and Archiving
- EMC ISM v2: Remote Replication and Cloud Computing
- EMC ISM v2: Securing the Storage Infrastructure
- EMC ISM v2: Managing the Storage Infrastructure

Cloud Computing
Cloud Computing for Business Professionals
- Introducing Cloud Computing
- Moving Business Services into the Cloud

Cloud Computing for IT professionals
- Cloud Computing Basics
- Cloud Technology Enablers
- Enterprise Data and Cloud Interaction
- Migrating Infrastructure to the Cloud
- Identity, Presence, and Privacy
- Providing Cloud Security

Mentoring Assets
- Mentoring 642-902 Implementing Cisco IP Routing (ROUTE)
- Mentoring 642-832 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)
- Mentoring 642-813 Implementing Cisco IP Switched Networks (SWITCH)
- Mentoring Certified Information Systems Security Professional (CISSP)
- Mentoring 640-461 Intro Cisco Voice and Unified Communications Admin (ICOMM)
- Mentoring 642-437 Implementing CUC Voice over IP and QoS (CVOICE)
- Mentoring 642-447 Implementing CUCM, Part 1 (CIPT1)
■ Mentoring 642-637 Securing Networks with Cisco Routers and Switches (SECURE)
■ Mentoring 642-457 Implementing CUCM, Part 2 (CIPT2)
■ Mentoring 642-627 Implementing Cisco Intrusion Prevention System (IPS)
■ Mentoring SY0-301 Security+
■ Mentoring 642-467 Integrating Cisco Unified Communications Applications (CAPPS)
■ Mentoring 642-427 Troubleshooting Cisco Unified Communications (TVOICE)
■ Mentoring 640-864 Designing for Cisco Internetwork Solutions (DESIGN)
■ Mentoring Certified Information Systems Auditor (CISA)
■ Mentoring Systems Security Certified Practitioner (SSCP)
■ Mentoring Certified Information Security Manager (CISM)
■ Mentoring 642-618 Deploying Cisco ASA Firewall Solutions (FIREWALL)
■ Mentoring 642-648 Deploying Cisco ASA VPN Solutions (VPN)
■ Mentoring 640-554 Implementing Cisco IOS Network Security (IINS)
■ Mentoring E10-001 Information Storage and Management
■ Mentoring 100-101 Interconnecting Cisco Networking Devices Part 1 (ICND1)
■ Mentoring 200-101 Interconnecting Cisco Networking Devices Part 2 (ICND2)
■ Mentoring 200-120 Cisco Certified Network Associate (CCNA)
■ Mentoring N10-005 Network+

Test Preps

■ TestPrep 642-813 Implementing Cisco IP Switched Networks (SWITCH)
■ TestPrep 642-902 Implementing Cisco IP Routing (ROUTE)
■ TestPrep 642-832 Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)
■ TestPrep 640-461 Intro Cisco Voice and Unified Communications Admin (ICOMM v8.0)
■ TestPrep Certified Information Systems Security Professional (CISSP)
■ TestPrep SY0-301 Security+
■ TestPrep 640-864 Designing for Cisco Internetwork Solutions (DESIGN)
■ TestPrep Certified Information Security Manager (CISM)
■ TestPrep 640-554 Implementing Cisco IOS Network Security (IINS)
■ TestPrep E10-001 Information Storage and Management

Enterprise Database Systems

Oracle 11g

Oracle Database 11g: New Features For Administrators

■ Oracle Database 11g: Installation and Upgrade Enhancements
■ Oracle Database 11g: Storage Enhancements
■ Oracle Database 11g: Change Management Overview and SQL Plan Management
■ Oracle Database 11g: Database Replay and Automatic SQL Tuning
■ Oracle Database 11g: Intelligent Infrastructure Enhancements
■ Oracle Database 11g: Performance Enhancements
■ Oracle Database 11g: Partitioning and Storage-Related Enhancements
■ Oracle Database 11g: Using RMAN Enhancements, Flashback and LogMiner
■ Oracle Database 11g: Diagnostic Enhancements and Using the Data Recovery Advisor
■ Oracle Database 11g: New Security Features
■ Oracle Database 11g: SecureFiles and Miscellaneous New Features

Oracle Database 11g: Administration Workshop I

■ Oracle Database 11g: Database Architecture and Installation
■ Oracle Database 11g: Database Creation, Instance Management, and Connectivity
■ Oracle Database 11g: Storage Structures and User Security
■ Oracle Database 11g: Managing the Schema, Data, and Concurrency
■ Oracle Database 11g: Managing Undo Data, Database Security, and Maintenance
■ Oracle Database 11g: Performance Monitoring, Recovery Concepts and Backup
■ Oracle Database 11g: Recovering, Moving, and Enhancing the Oracle Database
Oracle Database 11g: Administration Workshop II
- Oracle Database 11g: Database Architecture and ASM
- Oracle Database 11g: Configuring for Recovery
- Oracle Database 11g: Configuring for Backups
- Oracle Database 11g: Using RMAN for Recovery
- Oracle Database 11g: Supporting RMAN and Using Flashback Technology
- Oracle Database 11g: Diagnosing the Database and Managing Memory
- Oracle Database 11g: Database Performance and Space Management
- Oracle Database 11g: Managing Resources and Task Automation
- Oracle Database 11g: Globalization

Oracle Database 11g: SQL and PL/SQL New Features
- Getting Started with SQL and PL/SQL New Features
- Using Dynamic SQL and Implementing Performance Improvements
- Using Trigger, Data Warehousing, and Pivoting Enhancements
- Using the PL/SQL Debugger, Collections and Data Warehousing

Oracle Database 11g: SQL Fundamentals I
- Oracle Database 11g: Using SQL to Query Your Database
- Oracle Database 11g: Conversion Functions, Group Functions, and Joins
- Oracle Database 11g: Subqueries, Set Operators, and Data Manipulation
- Oracle Database 11g: Using DDL, Views, Sequences, Indexes, and Synonyms

Oracle Database 11g: SQL Fundamentals II
- Oracle Database 11g: Controlling User Access and Managing Schema Objects
- Oracle Database 11g: Data Dictionary Views and Large Data Sets
- Oracle Database 11g: Managing Data in Different Time Zones
- Oracle Database 11g: Using Subqueries and Regular Expressions

Oracle Database 11g: PL/SQL Fundamentals
- Oracle Database 11g: PL/SQL Variables, Attributes, and Executable Statements
- Oracle Database 11g: Using DML, DDL, Cursors, Control Structures, and Loops
- Oracle Database 11g: Using Data Types, INDEX BY Tables, and Cursors in PL/SQL

Oracle Database 11g: Develop PL/SQL Program Units
- Oracle Database 11g: Subprograms, Packages, and Exception Handling in PL/SQL
- Oracle Database 11g: Packages, Dynamic SQL, and Coding Considerations in PL/SQL
- Oracle Database 11g: Using Triggers, the PL/SQL Compiler, and Managing Code
- Oracle Database 11g: Managing PL/SQL Code and Dependencies

Oracle Database 11g: Introduction to SQL
- Oracle Database 11g: Querying a Database with SQL
- Oracle Database 11g: Conversion Functions, Conditional Expressions, Group Functions, and Joins
- Oracle Database 11g: Manipulating Queries and Data
- Oracle Database 11g: Using DDL, Views, and Schema Objects
- Oracle Database 11g: Controlling User Access and Managing Objects
- Oracle Database 11g: Managing Data Dictionary Views and Large Data Sets
- Oracle Database 11g: Managing Time Zones and Datetime Functions
- Oracle Database 11g: Subqueries and Regular Expressions

Oracle Database 11g: Program with PL/SQL
- Oracle Database 11g: Getting Started With PL/SQL
- Oracle Database 11g: Using DML, DDL, Cursors, Loops, and Control Structures
- Oracle Database 11g: Using Data Types, INDEX BY Tables, and Cursors
- Oracle Database 11g: Using Exceptions, Subprograms, JDeveloper, and REF Cursors
- Oracle Database 11g: Subprograms, Packages, and Exception Handling
- Oracle Database 11g: Packages, Dynamic SQL, and Coding Considerations
- Oracle Database 11g: Using Triggers and the PL/SQL Compiler
- Oracle Database 11g: PL/SQL Code and Dependency Management

Oracle Database 11g: Performance Tuning
- Oracle Database 11g: Performance Tuning Methodology and Tools
- Oracle Database 11g: Using AWR and Defining Problems
- Oracle Database 11g: Metrics, Alerts, Baselines, AWR Tools, and Services
Oracle Database 11g: Problem SQL Statements and Oracle Optimizer
Oracle Database 11g: SQL Performance Management and Database Replay
Oracle Database 11g: Shared Pool and Buffer Cache Tuning
Oracle Database 11g: Tuning PGA, Temporary Space, and AMM
Oracle Database 11g: Segment Space, I/O, and Performance Tuning
Oracle Database 11g: SQL Tuning
Oracle Database 11g: Architecture, SQL Tuning, and Optimization
Oracle Database 11g: Indexes, Access Paths, and Join Operations
Oracle Database 11g: Execution Plans and Star Transformations
Oracle Database 11g: Optimizer Statistics, Hints, and Cursor Sharing
Oracle Database 11g: Application Tracing and Automatic SQL Tuning
Oracle Database 11g: Secure Backup
Oracle Database 11g: Configuring OSB and Security
Oracle Database 11g: Securing Domain and Data in Oracle Secure Backup
Oracle Database 11g: RMAN and Oracle Secure Backup
Oracle Database 11g: Managing Backups and Infrastructure
Oracle Database 11g: Tape Vaulting, Duplication, and Tuning
Oracle Database 11g: RAC Administration
Oracle Database 11g: Installation of Clusterware and RAC
Oracle Database 11g: RAC Database and Oracle Clusterware Administration
Oracle Database 11g: RAC Performance Tuning
Oracle Database 11g: Configure, Manage, and Use Services in RAC
Oracle Database 11g: Diagnosing Oracle Clusterware and Node Management
Oracle Database 11g: High Availability in RAC
Oracle Database 11g: Security
Oracle Database 11g: Introduction to Database Security and Solutions
Oracle Database 11g: Database Security
Oracle Database 11g: Database Auditing
Oracle Database 11g: Basic User and Strong Authentication
Oracle Database 11g: Enterprise User Security and Proxy Authentication
Oracle Database 11g: Privileges, Roles, and Application Contexts
Oracle Database 11g: Virtual Private Database
Oracle Database 11g: Oracle Label Security and the Data Masking Pack
Oracle Database 11g: Encryption Concepts
Oracle Database 11g: Transparent Data Encryption
Oracle Database 11g: Oracle Net Services and Listener Security
Oracle Database 11g: Firewalls, Oracle Connection Manager, and SQL*Plus Security
Oracle Database 11g: New Features for Administrators Release 2
Oracle Database 11g Release 2: Installation and Oracle Restart
Oracle Database 11g Release 2: ASM, Storage and Partitioning Enhancements
Oracle Database 11g Release 2: Oracle Partitioning and Security Features
Oracle Database 11g Release 2: Using Change Management Solutions
Oracle Database 11g Release 2: Intelligent Infrastructure Enhancements
Oracle Database 11g Release 2: Diagnosability Enhancements
Oracle Database 11g Release 2: SQL Monitoring and Performance Enhancements
Oracle Database 11g Release 2: Application Performance Enhancements
Oracle Database 11g Release 2: Backup, Recover, Archive, and Repair Data
Oracle Database 11g Release 2: Oracle Scheduler and Secure Backup
Oracle Database 11g: Administration Workshop I Release 2
Oracle Database 11g Release 2: Database Architecture and Installation
Oracle Database 11g Release 2: Database Creation and Instance Management
Oracle Database 11g Release 2: The ASM Instance and Network Connectivity
Oracle Database 11g Release 2: Storage Structures and User Security
Oracle Database 11g Release 2: Managing Concurrency, Undo, and Auditing
Oracle Database 11g Release 2: Managing Database Maintenance and Performance
Oracle Database 11g Release 2: Backup and Recovery
Oracle Database 11g Release 2: Moving Data and Oracle Support
Oracle Database 11g: Administration Workshop II
Release 2

- Oracle Database 11g Release 2: Database Architecture and Recovery Operations
- Oracle Database 11g Release 2: The RMAN Catalog and Creating Backups
- Oracle Database 11g Release 2: Performing Restore and Recovery Tasks
- Oracle Database 11g Release 2: Using, Monitoring and Tuning RMAN
- Oracle Database 11g Release 2: Database Diagnostics and Flashback Technologies
- Oracle Database 11g Release 2: Managing Database Memory and Performance
- Oracle Database 11g Release 2: Managing Database Resources and the Scheduler
- Oracle Database 11g Release 2: Managing Database Space and Duplication

Oracle SOA Suite 11g

- Oracle SOA Suite 11g: Introduction to SOA
- Oracle SOA Suite 11g: SOA Governance and Service Design
- Oracle SOA Suite 11g: SOA Composite Applications
- Oracle SOA Suite 11g: Mediator and BPEL Components
- Oracle SOA Suite 11g: Human Task and Business Rules Components
- Oracle SOA Suite 11g: SOA Security and Adoption Planning

Oracle 10g

Oracle Database 10g: SQL Fundamentals I and II

- Introduction to Oracle and SQL in Oracle Database 10g
- SQL Functions in Oracle Database 10g
- Displaying Multiple Table Data and Using Set Operators in Oracle Database 10g
- Group and Datetime Functions in Oracle Database 10g
- Subqueries and Hierarchical Queries in Oracle Database 10g
- Regular Expressions and User Access in Oracle Database 10g
- Creating and Managing Tables and Constraints in Oracle Database 10g
- Database Objects in Oracle Database 10g
- Managing Database Objects in Oracle Database 10g
- Manipulating Data in Oracle Database 10g

Oracle Database 10g: PL/SQL Fundamentals

- Introduction to PL/SQL
- Using PL/SQL with an Oracle Server
- Using Control Structures

Oracle Database 10g: Developing PL/SQL Program Units

- PL/SQL Packages
- Oracle-Supplied Packages and DBMS_SCHEDULER
- Managing Dependencies
- Manipulating Large Objects in PL/SQL
- PL/SQL Triggers
- Dynamic SQL and Metadata

Oracle Database 10g: New Features I

- Oracle Database 10g: New Installation and Configuration Features
- Oracle Database 10g: New Data Loading Features
- Oracle Database 10g: New Automatic Management and Management Infrastructure Features
- Oracle Database 10g: New Resource, Scheduling, and Task-Management Features
- Oracle Database 10g: New Space Management Features
- Oracle Database 10g: New Storage Features

Oracle Database 10g: New Features II

- Oracle Database 10g: New Tuning, Performance-monitoring, and Analysis Features
- Oracle Database 10g: New Backup and Recovery Features
- Oracle Database 10g: Using Flashback
- Oracle Database 10g: New Features in Security and Software Maintenance
- Oracle Database 10g: New Features in VLDB Support
- Oracle Database 10g: Miscellaneous New Features

Oracle Database 10g: Administration Workshop I
Release 2

- Oracle Database 10g: Installing Oracle Database 10g Release 2
- Oracle Database 10g: Creating Databases Release 2
- Oracle Database 10g: Database Interfaces Release 2
- Oracle Database 10g: Database Control and Storage Structures Release 2
- Oracle Database 10g: Users and Security Release 2
- Oracle Database 10g: Managing Schema Objects and Data Release 2
- Oracle Database 10g: The SQL*Loader and PL/SQL Release 2
- Oracle Database 10g: Oracle Net Services and Shared Servers Release 2
- Oracle Database 10g: Monitoring and Maintenance Release 2
Oracle Database 10g: Managing Undo Data and Lock Conflicts Release 2
Oracle Database 10g: Managing Backup and Recovery Release 2

Systems and Database Design

Database Fundamentals
- Database Systems and Relational Databases
- Management of Relational Database Data

Database Design Fundamentals
- Introduction to Designing a Relational Database
- The Logical and Physical Database Design Methodologies

Microsoft SQL Server 2012

Microsoft SQL Server 2012: Querying
- Microsoft SQL Server 2012: Creating Database Objects
- Microsoft SQL Server 2012: Querying Basics and Modifying Data
- Microsoft SQL Server 2012: Manipulate Data Using Operators and Functions
- Microsoft SQL Server 2012: Creating Functions and Triggers
- Microsoft SQL Server 2012: Creating Programming Objects and Optimizing Queries
- Microsoft SQL Server 2012: Managing XML Data

Microsoft SQL Server 2012: Database Administration
- Microsoft SQL Server 2012: Installation and Upgrade
- Microsoft SQL Server 2012: Instance Configuration and Database Creation
- Microsoft SQL Server 2012: Managing Databases and Automating Tasks
- Microsoft SQL Server 2012: Security Management
- Microsoft SQL Server 2012: Managing Database Data
- Microsoft SQL Server 2012: Managing Indexes, Full-Text Search and Partitions
- Microsoft SQL Server 2012: Backing Up and Restoring Databases
- Microsoft SQL Server 2012: Database Monitoring and Performance Tuning
- Microsoft SQL Server 2012: Configuring High Availability

Microsoft SQL Server 2012: Implementing a Data Warehouse
- Microsoft SQL Server 2012 – Implementing a Data Warehouse: Design and Deployment
- Microsoft SQL Server 2012 – Implementing a Data Warehouse: Create Basic Packages
- Microsoft SQL Server 2012 – Implementing a Data Warehouse: ETL Solutions
- Microsoft SQL Server 2012 – Implementing a Data Warehouse: Enhancing Packages
- Microsoft SQL Server 2012 – Implementing a Data Warehouse: Custom Components
- Microsoft SQL Server 2012 – Implementing a Data Warehouse: Installing SSIS
- Microsoft SQL Server 2012 – Implementing a Data Warehouse: Troubleshooting
- Microsoft SQL Server 2012 – Implementing a Data Warehouse: DQS and MDS Solutions

Microsoft SQL Server 2008

Microsoft SQL Server 2008: Business Intelligence Development and Maintenance
- Implementing SQL Server 2008 Integration Services
- Configuring SQL Server 2008 Integration Services Packages
- Deploying SQL Server 2008 Integration Services Packages
- Managing SSIS Packages in SQL Server 2008
- Implementing SQL Server 2008 Reporting Services Solutions
- Deploying and Delivering SQL Server 2008 Reporting Services Reports
- Maintaining SQL Server 2008 Reporting Services
- Implementing SQL Server 2008 Analysis Services Solutions
- Querying Cubes and Working with Data Mining in SSAS
- Managing SQL Server 2008 Analysis Services Solutions

Microsoft SQL Server 2008 R2: Implementation and Maintenance
- SQL Server 2008 R2: Installation
- SQL Server 2008 R2: Instance and Database Configuration
- SQL Server 2008 R2: Security Management
- SQL Server 2008 R2: Database Management
- SQL Server 2008 R2: Data Management
- SQL Server 2008 R2: Database Monitoring and Performance
- SQL Server 2008 R2: Backups, Restores, and Database Snapshots
- SQL Server 2008 R2: High Availability
Microsoft SQL Server 2008 R2: Database Development

- SQL Server 2008 R2: Creating and Implementing Database Objects
- SQL Server 2008 R2: Creating and Altering Partitions
- SQL Server 2008 R2: Running Queries and Manipulating Data
- SQL Server 2008 R2: Performing Advanced Query Techniques
- SQL Server 2008 R2: Implementing Programming Objects
- SQL Server 2008 R2: Querying and Managing XML Data
- SQL Server 2008 R2: Messaging, Full-Text Search, Scripts, and Track Changes
- SQL Server 2008 R2: Gathering Performance Data

Mentoring Assets

- Mentoring 1Z0-040 Oracle Database 10g: New Features for Administrators
- Mentoring 1Z0-042 Oracle Database 10g: Administration I
- Mentoring 1Z0-047 Oracle Database SQL Expert
- Mentoring 1Z0-051 Oracle Database 11g: SQL Fundamentals I
- Mentoring 1Z0-050 Oracle Database 11g: New Features for Administrators
- Mentoring 1Z0-052 Oracle Database 11g: Administration I
- Mentoring 1Z0-053 Oracle Database 11g: Administration II
- TestPrep 70-432TS: Microsoft SQL Server 2008, Implementation and Maintenance
- TestPrep 70-433TS: Microsoft SQL Server 2008, Database Development
- TestPrep 1Z0-053 Oracle Database 11g: Administration II
- TestPrep 70-462 Administering Microsoft SQL Server 2012 Databases
- TestPrep 70-461 Querying Microsoft SQL Server 2012
- TestPrep 70-463 Implementing a Data Warehouse with Microsoft SQL Server 2012

Oracle 11i

Oracle 11i E-Business Suite: Essentials for Implementers

- Oracle 11i E-Business Suite: Introduction
- Oracle 11i E-Business Suite: Multi-Org
- Oracle 11i E-Business Suite: Flexfields
- Oracle 11i E-Business Suite: System Administration
- Oracle 11i E-Business Suite: Workflow, Alerts, and Daily Business Intelligence

Oracle 11i E-Business Suite: System Administrator Fundamentals

- Oracle 11i: Function Security and Data Security
- Oracle 11i: Roles, Delegated Administration, Registration, and Auditing
- Oracle 11i: Concurrent Elements
- Oracle 11i: Profile Options, DBA Duties, and Printer Management
- Oracle 11i: Personalization of Forms and OA Framework Pages
- Oracle 11i: Oracle Workflow
- Oracle 11i: System Monitoring and Troubleshooting in OAM

Oracle 11i: Project Foundation Fundamentals

- Oracle 11i: Project Management and Projects Integration
- Oracle 11i: Organization, Period, and Calendar Definitions in Oracle Projects
- Oracle 11i: Resource and Role Management
- Oracle 11i: Oracle Projects Security Model and Page Layouts
- Oracle 11i: Oracle Projects and Task Definition I
- Oracle 11i: Oracle Projects and Task Definition II
- Oracle 11i: User-Defined Attributes, Implementation Options, and Utilization
Oracle 11i: Organization Forecasting and Integration

Oracle 11i: Navigate Oracle Applications

Oracle 11i: Using the Navigator, Forms, and Online Help

Oracle 11i: Concurrent Processing, Requests, Profiles, and Forms

SAP

Overview of SAP for Project Teams

Overview of SAP Solutions
Financial Accounting with SAP
SAP Logistics Modules
SAP ERP Architecture
SAP Administration
SAP Project Planning and Implementation
SAP NetWeaver Platform

SAP Business Suite 7 for End Users

SAP Enterprise Resource Planning (ERP)
SAP Customer Relationship Management (CRM)
SAP Product Lifecycle Management
SAP Supply Chain Management
SAP Supplier Relationship Management

SAP Business One for End Users

SAP Business One—Introduction for End Users

SAP BusinessObjects Business Intelligence

SAP BusinessObjects: Overview
SAP BusinessObjects: Crystal Reports
SAP BusinessObjects: Web Intelligence
SAP BusinessObjects: Dashboards and Analytics
SAP BusinessObjects: InfoView
SAP BusinessObjects: Business Intelligence

SAP R/3 Release 4.6

Moving to SAP R/3 Release 4.6
Navigating SAP R/3 Release 4.6
Using SAP R/3 Release 4.6

Overview of SAP R/3 Release 4.6
SAP R/3 Release 4.6 Fundamentals

SAP ABAP Programming Fundamentals
ABAP Fundamentals
ABAP Programming I
ABAP Programming II

WEB DESIGN

IT Professional

Working with HTML5 and CSS3

Introduction to HTML5 and CSS3
Working with Forms, the Canvas, and Media in HTML5
Advanced HTML5

Web Development

XML Essentials

XML Language Basics
Manipulating XML with the XML DOM and Ajax
XML Transformation Using XSLT and XSL-FO
Querying XML Data with XPath and XQuery
Web Services and XML

Web Site Design—Principles

Designing and Hosting a Web Site

Web Development Fundamentals
Internet Site Development
Web 2.0 Fundamentals

Adobe

Adobe Flash CS5

Introduction to Adobe Flash Professional CS5
Drawing and Working with Images in Flash CS5
Using Flash CS5 Libraries, Text, and Components
Animation in Flash CS5
ActionScript and Multimedia in Flash CS5
Creating Navigation and Publishing Movies in Flash CS5

Adobe Photoshop CS5

Photoshop CS5: Getting Started
Photoshop CS5: Beyond the Basics

Adobe Dreamweaver CS5

Setting up a Site and Adding Content in Dreamweaver CS5
Adding Links and Images in Dreamweaver CS5
Tables, Accessibility, and Standards in Dreamweaver CS5
Reusing Content in Dreamweaver CS5
Creating Interactive Web Pages in Dreamweaver CS5
Cascading Style Sheets in Dreamweaver CS5
<table>
<thead>
<tr>
<th>Adobe Photoshop CS4</th>
<th>Adobe Reader 8.0</th>
</tr>
</thead>
<tbody>
<tr>
<td>■ Photoshop CS4: Getting Started</td>
<td>■ Using Adobe Reader 8</td>
</tr>
<tr>
<td>■ Photoshop CS4: Beyond the Basics</td>
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<thead>
<tr>
<th>Adobe Illustrator CS4</th>
<th>Adobe Acrobat 9</th>
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<tbody>
<tr>
<td>■ Illustrator CS4: Getting Started</td>
<td>■ Adobe Acrobat 9: Fundamentals</td>
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<td>■ Illustrator CS4: Beyond the Basics</td>
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<th>Adobe InDesign CS4</th>
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<td>■ Adobe InDesign CS4: Fundamentals</td>
<td>■ Creating and Working with PDFs in Adobe Acrobat 8</td>
</tr>
<tr>
<td>■ Adobe InDesign CS4: Fundamentals</td>
<td>■ Editing and Reviewing in Adobe Acrobat 8</td>
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<tr>
<td>■ Adobe InDesign CS4: Fundamentals</td>
<td>■ Advanced Features of Adobe Acrobat 8</td>
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</tbody>
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<tr>
<th>Adobe Dreamweaver CS4</th>
<th>Adobe AIR 3</th>
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<tbody>
<tr>
<td>■ Setting up a Site and Adding Content in Dreamweaver CS4</td>
<td>■ Adobe AIR 3 for Flash CS5.5 Developers</td>
</tr>
<tr>
<td>■ Adding Links and Images in Dreamweaver CS4</td>
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<td>■ Tables, Accessibility, and Standards in Dreamweaver CS4</td>
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<th>Scripting and Web Languages</th>
<th>Advanced XML</th>
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<tbody>
<tr>
<td>■ JavaScript Fundamentals</td>
<td>■ Structuring XML with Schemas</td>
</tr>
<tr>
<td>■ JavaScript Language Basics</td>
<td>■ Advanced Schemas</td>
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<tr>
<td>■ JavaScript: Objects and Object-oriented Programming</td>
<td>■ Transforming and Formatting XML</td>
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<tr>
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<td>■ Querying, Navigating, and Linking XML Data</td>
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<tr>
<td>■ JavaScript: Browser Scripting Fundamentals</td>
<td>■ XML APIs</td>
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BUSINESS SKILLS FOR THE IT PROFESSIONAL

IT Business

Information Security for End Users
- Introduction to Information Security
- Using your Desktop Computer and Mobile Devices Safely
- Using E-mail, the Internet, and Social Media Safely in a Corporate Environment

IT Infrastructure Library (ITIL®) 2011 Edition Foundation Syllabus
- ITIL® 2011 Edition Foundation: ITIL® and the Service Lifecycle
- ITIL® 2011 Edition Foundation: Introduction to Service Operation
- ITIL® 2011 Edition Foundation: Continual Service Improvement

ITIL® 2011 Edition Intermediate Level: Operational Support & Analysis (OSA)
- ITIL® 2011 Edition OSA: Introduction to Operational Support and Analysis
- ITIL® 2011 Edition OSA: Technology and Implementation Considerations
- ITIL® 2011 Edition OSA: Incident Management Interactions
- ITIL® 2011 Edition OSA: Introduction to Request Fulfillment
- ITIL® 2011 Edition OSA: Request Fulfillment Process Interfaces and Challenges

ITIL® 2011 Edition Overview
- ITIL® 2011 Edition Overview: Creating a Service Culture
- ITIL® 2011 Edition Overview: Introduction to the ITIL® Framework
- ITIL® 2011 Edition Overview: Certification and Benefits

Technical Management Essentials
- Transitioning from Technical Professional to Management
- Strategies for Transitioning to Technical Management
- Managing Technical Professionals

Customer Service Representative, Professionalism
- The Customer Service Representative (CSR)
- Support Center Services and Work Environment
- Team and Customer Relationships

Customer Service Representative, Skills
- Customer Interactions
- Communication Skills
- Conflict, Stress, and Time Management

Customer Service Representative, Process
- Customer Service Processes and Procedures
- Quality in a Support Center
- Support Center Tools, Technologies and Metrics
- Dealing with Irrational Customers and Escalating Complaints

Writing Skills for Technical Professionals
- Writing for Technical Professionals: Preparation and Planning
- Writing for Technical Professionals: Effective Writing Techniques

IT Strategy Essentials
- IT Strategy Essentials: Business and IT Strategy Alignment
- IT Strategy Essentials: Creating an IT Strategy Plan
- IT Strategy Essentials: Implementing an IT Strategy

Test Preps
- TestPrep ITIL Foundation
PROJECT EFFECTIVENESS

Project Management Curriculum

Project Management for Non-Project Managers

- Project Management Fundamentals
- Transitioning into a Project Management Role
- Initiating and Planning a Project
- Managing a Project
- Troubleshooting and Closing the Project
- Project Management for Non-Project Managers
- Managing Projects with No Direct Authority
- Supporting Project Managers
- Ensuring Management Buy-In on a Project
- Managing Conflict in Project Teams
- Handling a Change Request
- Scope Definition Tools and Techniques
- Managing Scope on a Project
- Weighing the Costs of Project Change
- Managing Vendor Relationships
- Anticipating and Solving Problems as a Project Champion
- Addressing Stakeholder Conflicts
- Portfolios, Programs, and Projects: What's the Difference?
- Controlling Project Cost
- Mitigating Risks when Improving Processes
- Ethics and Risks: Why they Matter in Project Success
- Project Management Essentials


- Managing Projects within Organizations (PMBOK® Guide Fifth Edition)
- Project Management Overview (PMBOK® Guide Fifth Edition)

Project Integration Management (PMBOK® Guide—Fifth Edition-aligned)

- Direct, Monitor, and Control Project Work (PMBOK® Guide Fifth Edition)
- Controlling Changes and Closing a Project (PMBOK® Guide Fifth Edition)

Project Scope Management (PMBOK® Guide—Fifth Edition-aligned)

- Project Requirements and Defining Scope (PMBOK® Guide Fifth Edition)

Project Time Management (PMBOK® Guide—Fifth Edition-aligned)

- Defining and Sequencing Project Activities (PMBOK® Guide Fifth Edition)
- Estimating Activity Resources and Durations (PMBOK® Guide Fifth Edition)
- Developing and Controlling the Project Schedule (PMBOK® Guide Fifth Edition)

Project Cost Management (PMBOK® Guide—Fifth Edition-aligned)

- Planning Project Costs (PMBOK® Guide Fifth Edition)
- Controlling Project Costs (PMBOK® Guide Fifth Edition)

Project Quality Management (PMBOK® Guide—Fifth Edition-aligned)

- Plan Quality Management (PMBOK® Guide Fifth Edition)
- Quality Assurance and Quality Control (PMBOK® Guide Fifth Edition)
- Planning Project Human Resources (PMBOK® Guide Fifth Edition)
- Managing Project Human Resources (PMBOK® Guide Fifth Edition)

Project Communications Management (PMBOK® Guide—Fifth Edition-aligned)

- Plan and Manage Project Communications (PMBOK® Guide Fifth Edition)
- Control Project Communications (PMBOK® Guide Fifth Edition)

Project Risk Management (PMBOK® Guide—Fifth Edition-aligned)

- Identifying Project Risks (PMBOK® Guide Fifth Edition)
- Performing Risk Analysis (PMBOK® Guide Fifth Edition)
- Risk Response and Control (PMBOK® Guide Fifth Edition)

Project Procurement Management (PMBOK® Guide—Fifth Edition-aligned)

- Planning Project Procurement Management (PMBOK® Guide Fifth Edition)
Managing Procurements (PMBOK® Guide Fifth Edition)

Project Stakeholder Management (PMBOK® Guide—Fifth Edition-aligned)
- Project Stakeholder Management (PMBOK® Guide Fifth Edition)
- Program Management (PMI® Second Edition-aligned)
- Introduction to Program Management
- Program Life Cycle and Benefits Management

Code of Ethics and Professional Conduct (PMI® Standard-aligned)
- The Role of Ethics in Project Management
- Core PMI® Values and Ethical Standards
- IT Project Management Essentials
- IT Project Management Essentials: Introduction to IT Project Management
- IT Project Management Essentials: Initiating and Planning IT Projects
- IT Project Management Essentials: Executing IT Projects
- IT Project Management Essentials: Monitoring and Controlling IT Projects
- IT Project Management Essentials: Managing Risks in an IT Project
- IT Project Management Essentials: Testing Deliverables and Closing IT Projects
- Managing Software Project Outsourcing
- Managing Software Project Outsourcing: Preparing to Manage an Outsourced Project
- Managing Software Project Outsourcing: Developing a Vendor Contract
- Managing Software Project Outsourcing: Working with the Outsourced Team
- Managing Software Project Outsourcing: Dealing with Risks

Agile Practitioner—(PMI-ACP & ScrumMaster aligned)
- Agile Project Management Essentials
- Adopting an Agile Approach to Project Management
- An Overview of Agile Methodologies
- Overview of the Scrum Development Process
- Agile Planning: Project Initiating and Requirements Gathering
- Agile Planning: Doing Estimates and Completing the Release Plan
- Planning and Monitoring Iterations on an Agile Project
- Leading an Agile Team

Managing Stakeholder Engagement on an Agile Project
- Ensuring Delivery of Value and Quality in Agile Projects
- Core PMI® Values and Ethical Standards

PRINCE²®: 2009 Foundation
- Overview of Project Management (PRINCE²®: 2009-aligned)
- Project Organization, Planning and Risk (PRINCE²®: 2009-aligned)
- Project Quality, Change and Progress (PRINCE²®: 2009-aligned)
- Starting Up, Initiating and Directing a Project (PRINCE²®, 2009-aligned)
- Controlling, Managing and Closing a Project (PRINCE²®, 2009-aligned)
- Tailoring PRINCE2 to a Project Environment (PRINCE²®, 2009-aligned)

Mentoring Assets
- Mentoring PRINCE2: Foundation
- Mentoring Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed.

Test Preps
- TestPrep PRINCE2: Foundation
- TestPrep Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed.

Team Building Curriculum

Optimizing Your Performance on a Team
- Being an Effective Team Member
- Establishing Team Goals and Responsibilities
- Elements of a Cohesive Team
- Effective Team Communication
- Using Feedback to Improve Team Performance
- Power and Politics in Matrixed Teams
Leading Teams

- Leading Teams: Launching a Successful Team
- Leading Teams: Establishing Goals, Roles, and Guidelines
- Leading Teams: Developing the Team and its Culture
- Leading Teams: Building Trust and Commitment
- Leading Teams: Fostering Effective Communication and Collaboration
- Leading Teams: Motivating and Optimizing Performance
- Leading Teams: Dealing with Conflict
- Leading Teams: Managing Virtual Teams
- Building Trust Incrementally
- Inspiring your Team
- Support Your Leader
- Developing Self-Sufficient Teams
- Choosing the Right Team Culture
- Managing Communications in a Virtual Team
- Building and Leading Teams
- Meeting Team Performance Challenges

Business Analysis

Certified Business Analysis Professional (CBAP™) — BABOK® Guide V2.0 aligned

- Introduction to Business Analysis and Essential Competencies
- Introduction to Business Analysis Planning
- Planning Business Analysis Communication and Monitoring
- Business Analysis Requirements Elicitation
- Business Analysis Requirements Management and Communication
- Business Analysis: Enterprise Analysis
- Business Analysis: Introduction to Requirements Analysis
- Business Analysis: Verify and Validate Requirements
- Business Analysis: Solution Assessment and Validation
- Final Exam: Certified Business Analysis Professional (CBAP) — BABOK V2.0 aligned