

Understanding Your Communication Style *for a* **More Effective Workplace**

with **TAFFANY LIM**

Senior Director, Center for Engagement, Service, and the Public Good at Cal State LA



Wednesday, August 10
from **9a.m. – noon**

RSVP at : www.csuci.edu/hr/training

Effective communication requires a high level of self-awareness. By becoming more aware of how others perceive you -- as well as how they want to be communicated with -- you can adapt more readily to their style for a more successful work environment.

Taffany will help you identify your individual communication style and give you the tools to more effectively communicate with your colleagues. This workshop is quickly-paced, highly interactive, and lots of fun, all while helping you build awareness and skills that are portable to any job.

ABOUT TAFFANY LIM

Taffany Lim serves as the founding Senior Director of Cal State LA's Center for Engagement, Service, and the Public Good where she oversees university related initiatives that engage her campus and community in the promotion of the public good. Under her leadership, the Center seeks to develop mutually beneficial partnerships that support service learning, volunteerism, and participation.

Prior to her appointment with the Center for Engagement, Service, and the Public Good in January 2014, Taffany served as the Associate Director for the Pat Brown Institute for Public Affairs (PBI). From 1997-2008, she developed and managed PBI's signature Community Policing Training Program, providing training and technical assistance to dozens of police departments in California.

Taffany specializes in program development, project management, planning, training and facilitation. She has spent more than 25 years of her career working with public sector and nonprofit organizations including United Way, KCET Public Television, the Los Angeles Department of Mental Health, and the City of Pasadena's Public Health Department. She was also an independent consultant for many years and served with a team of facilitators offering a two day workshop on Influencing through Communication. The team worked through the Los Angeles County Workforce Development Office, providing training to thousands of nurses and staff who worked for Los Angeles County health care organizations.

Taffany has a BA in psychology and social welfare from UC Berkeley and a Masters in public administration from USC.



Channel Islands
CALIFORNIA STATE UNIVERSITY



For questions, suggestions or collaborations regarding staff professional development, please contact:

WENDY OLSON
Professional Development Specialist
Lindero Hall 2810 • wendy.olson@csuci.edu • 805-437-8553