

# **Desk Manual Template**

This template is designed to help employees document the core responsibilities, processes, and resources associated with their position. Completing this manual helps to ensure continuity during absences or transitions.

#### **Section 1: Position Overview**

- a. Position Title
- b. Classification
- c. Division/Department
- d. Supervisor (Name, Title, Contact)
- e. Direct Reports (if applicable)
- f. Position Purpose Statement (1-2 sentences)

# **Section 2: Key Responsibilities**

List the core responsibilities by function. For each responsibility, indicate the description, frequence (daily, weekly, monthly, annually), and instructions.

#### **Section 3: Recurring Calendar**

Outline monthly, quarterly, and annual tasks or deadlines.

# **Section 4: Step-by-Step Instructions**

Provide detailed instructions for completing specific tasks (e.g., budget transfers, payroll entry). Attach screen shots or link(s) to resources, if applicable.

#### **Section 5: Contacts & Resources**

List key internal and external contacts relevant to position.

# **Section 6: Institutional Knowledge**

Capture acronyms, campus traditions, and 'unwritten rules' that help this role function smoothly.

#### **Section 7: Workflows & Approvals**

Document approval chains and standard workflows.

# **Section 8: Appendices**

Attach or link to templates, checklists, org charts, and relevant policies.

Pro Tip: Keep it simple. Update once a year. Store in a shared location.

This document is for informational purposes and does not replace formal policy.

Created by the Organizational Effectiveness Unit | Cal State Channel Islands | https://www.csuci.oe/