

## CI 2018-23 Strategic Priorities

- Facilitate Student Success
- Provide high quality education
- Realize our future

## Organizational Effectiveness Program Strategy Map 2018-23

Mission	Vision
We provide staff development, employee engagement, change management, and continuous improvement processes with respect for people and innovative ideas.	We are the recognized leader for the delivery of outstanding services
<b>Values:</b> We value a People-Centric perspective that includes: Teamwork • Diversity • Integrity • Respect • Excellence • Collaboration • Pride • Accountability	

### Value to Our Customers

Provide responsive service that reflects value

Help to solve complex problems

Provide organizational and leadership consultative services

### Organizational Development Program

Improve Operational Excellence

Attract and Retain a Diverse and Talented Staff

Enhance Resources

Enrich Communication

- Campus-wide cost savings/increased capacity – target \$500K
- Identify tools and develop measurement standards/ resources for efficiency capture, measurement & reporting
- Build lean culture identifying opportunities to leverage Green Belt expertise

- Offer Collaborations on efficiency projects/ committees
- Activate and guide Green Belts to lead facilitations

- Document processes, facilitate trainings & increase efficiencies
- Research/Identify Technology to build Dashboard capturing continuous improvement info

- Communicate OE activities based on survey results
- Robust marketing of Continuous Improvement program
- Enhance web pages
- Partner/ Share best practices with sister campuses and community