

Responsible, Accountable, Consulted, and Informed (RACI) Matrix

Clarify who is doing what, so nothing falls through the cracks (or gets done twice).

Instructions

- 1. List the tasks/initiatives one row per activity.
- 2. Fill in RACI roles for each task:
 - a. Responsible: Who executes the work?
 - b. Accountable: Who is ultimately answerable? (Only one person here.)
 - c. Consulted: Whose input is needed before/during?
 - d. Informed Who should be updated afterwards?
- 3. Review for balance too many 'accountables?' That's a red flag.
- 4. Confirm with the team share and adjust so everyone agrees.

Pro-tip: Don't confuse Responsible with Accountable. Responsible = does it.

Accountable = owns it.

Sample Table:

| Task / Initiative | Responsible | Accountable | Consulted | Informed |
|-----------------------------------|---------------------------|--------------------|-------------------------------|--------------------------------|
| Draft new attendance policy | HR Analyst | AVP, HR | Legal Counsel, Faculty Rep | All Staff |
| Implement new student portal | IT Project Manager | CIO | Registrar, Student Affairs | Students, Faculty, Advisors |
| Plan Commencement Ceremony | Events Coordinator | VP, Advancement | Campus Police, Facilities | Entire Campus Community |
| Update budget forecast | Budget Analyst | CFO | Deans, Department Chairs | Division Admins |
| Launch campus sustainability plan | Sustainability Officer | VP, Operations | Facilities, Procurement | Campus Community, Board |

This document is for informational purposes and does not replace formal policy.

Created by the Organizational Effectiveness Unit | Cal State Channel Islands | https://www.csuci.oe/