

Peer-to-Peer Programs Synergy

Integrative Excellence Strategic Initiative Task Force

Review of peer-to-peer program training, implementation, and assessment to find common threads to promote efficiency so that all students who work with students can be the most effective and know the scope of each program, and so that all programs can be documented, studied, and improved with consistency. (Strategic Priority: Facilitate Student Success)

Coordinated through a shared position with and/or staff with dual reports to Academic Affairs and Student Affairs leadership.

As peer programs grow, space is becoming an issue. Peer Education and Equity Programs (PEEP) is at capacity, as is the STEM Center, LRC, and others. Are there ways to share physical space more?

1. What population or populations does this project serve to impact in Spring 2018? Fall 2018 and/ or beyond?

All students who engage with other students on peer-to-peer level, and all peer leaders

2. What is the data or evidence that we will examine to gauge the effectiveness of the project?

Focus groups with mentors and directors/staff from different programs
Assessment through pre and post surveys of student peers after trainings
Program level evaluation and assessment of delivery of programs
Tracking of post-graduation employment of student leaders

3. What is the implementation timeline? Include budget and/or allocation determination.

Spring Semester:

January: establish review/planning committee with representatives from divisions

February: identify general/shared training and assessment elements, space needs.

- review training agendas and materials
- review handbooks, position guides, etc.
- review assessments of training, performance review documents, etc.
- review space usage, capacity enhancing alternatives

March: build online tools

- recruitment page explaining high-impact job opportunities
- make videos hosted by mentors from different programs useful to all peer employees (facilitation tips, how to do a PEEP Toolkit, how to assess special needs, when to refer students to resources, etc.)

April: recruitment season

- marketing among peer-to-peer programs, since many already exist that students are unaware of
- Integrate UNIV 399 Peer to Peer Effectiveness course into all programs' recruitment

Late May/August: Implement integrated training and assessment for the common themes ahead of program specific assessment for new and returning peer mentors/student assistants

Summer: plan shared training and assessment opportunities

Fall semester: Ongoing shared training opportunities

- Have peers shadow each other to gain more experience and knowledge about the different programs
- Quarterly meetings

4. Who (person, unit, etc.) will be responsible for implementing, tracking, and evaluating this project?

Implementation team, co-chaired with a lead from each division (Student Affairs and Academic Affairs), representation by staff and peers from subdivisions/programs

5. What groups and/or individuals provided input during the development of this proposal?

Student Affairs Division meeting, Business and Finance Division meeting, University Advancement meeting, other subcommittees, Faculty Senate, Student Government Senators, Town Hall, SASEI leadership, Arts and Sciences Chairs, Deans

6. If successful, how could or should this project be scaled up?

There are about 2 dozen programs already in existence, with some cross-training and education occurring already. The project is to further integrate the programs, and work to accommodate capacity issues. When new programs come on board, can be incorporated into shared training and assessment protocols.

PARTIAL INVENTORY OF PEER-TO-PEER ROLES @ CI

ACADEMIC AFFAIRS

Learning Resource Center tutors

Writing and Multiliteracy Center -- writing tutors

STEM Center tutors

Peer Led Teaching and Learning (PLTL) in STEM Center

Academic Services student assistants

Academic Advising Peer Advisors

Tutors in Academic Programs

University Experience Program/SASEI:

- University Experience Associates
- University Navigators
- Transfer Year Assistants
- Research Ambassadors

University Culture Mentors Student Success Campaign

Center for Community Engagement

- Engagement Ambassadors
- Peace Corps Ambassador
- Food Pantry Ambassador

Center for International Affairs

STUDENT AFFAIRS

Career Center mentors

EOP Center

Multicultural Dream Center student leaders

Housing - RAs, Desk Assistants, Committees

Outreach (LEAP)

SUB student staff

Rec center student staff

Student Programming Board

Student Support Services (SSS)

Associated Students, Inc.

Student Government

Orientation Leaders

Disability Resource Program - PIER

Wellness Peer Educators

SEAL Center: Club officers

Veteran's Center: Vet to Vet

MSLI

PASS program