Mission
The mission of the Public Safety Unit is to support the academic mission by ensuring that all members of the community can pursue their goals and ambitions in an atmosphere of safety and security.

Vision
Building a best-in-class Public Safety Unit in partnership with our students, faculty, staff and strategic private and public partners.

Values

Our Value to Our Customers
We focus on our customers; seek to understand everything about them and their needs. Integrity is the foundation of who we are. Integrity helps us build trust and respect with our customers. We focus on what is important and strive for flawless execution.

Goals
Prepare for growth
Focus on the customer
Implement industry standards
Seek feedback on our performance

Conduct recruitment planning
Carry out career development activities
Perform succession planning
Inspire and encourage empowerment activities
Manage, improve and smooth the work process flow
Remove non-value-added steps and waste
Manage by fact
Involve and equip staff in the process

Utilize Social Media
Conduct surveys of customer opinions and attitudes
Establish liaison with existing campus departments or organizations
Publicize Unit objectives, community problems and successes
Measuring Performance:

**Implement Industry Standards** – By June 30, 2013 all (100%) of the written directives that are released by Lexipol – as part of their semi-annual upgrade in response to recent court decisions, legislation and emerging trends affecting law enforcement agencies - will have been appropriately revised and issued to all appropriate employee work groups.

**Conduct Recruitment Planning** – By June 30, 2013 two (2) vacancies – representing 13% of all staff within the sworn ranks - will have been filled with female candidates.

**Involve and equip staff in the process** – By June 30, 2013 all FTE employees within the Public Safety Unit will have received Lean Six Sigma training.

**Utilize Social Media and Publicize Unit objectives, community problems and successes** – By June 30, 2013 the Unit’s Community Involvement/Public Affairs Team will increase - by a factor of two - its footprint within the social media arena as it populates Twitter feeds for the Transportation & Parking and Environmental Health & Safety work groups.