



UNIVERSITY  
POLICE DEPARTMENT  
CHANNEL  
ISLANDS

FY 26/27

# GOALS & OBJECTIVES

## UNIVERSITY POLICE DEPARTMENT

California State University Channel Islands

BRITTA  
STEINBRENNER  
Interim Chief of Police

### UPD CORE MISSION

The California State University Channel Islands Police Department, in partnership with our student-centered community, is committed to fostering a safe, secure, and welcoming campus environment.



# UPD Strategic Goals



## Department Strategic Goals

The Department of Public Safety is dedicated to creating a safe, secure, and welcoming environment where the CSU Channel Islands community can learn, work, and thrive. Our 2026–2027 Strategic Goals provide a roadmap for continuous improvement, meaningful collaboration, and excellence in service as we support the University's mission.



**BRITTA STEINBRENNER**  
INTERIM CHIEF OF POLICE



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# Goal 1: Modernize Public Safety Operations



## Relocating the CSUCI Public Safety Communication / PSAP 911 Center

Maintain a modern, efficient Public Safety Dispatch Center that supports timely emergency response and effective daily operations.

### Objectives:

- Complete the Dispatch Center renovation to improve functionality and operational efficiency.
- Enhance dispatch technology and communications capabilities.
- Provide an environment that supports employee wellness, collaboration, and effective service delivery.
- Evaluate and continuously improve dispatch operations through best practices.



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# Goal 2: Build a Strong and Sustainable Workforce



Develop and maintain a highly qualified, diverse, and professional workforce that meets the evolving needs of the University community.

## Objectives

- Recruit and retain qualified public safety professionals.
- Evaluate staffing needs to support campus growth and operational demands.
- Strengthen succession planning and workforce development.
- Expand emergency management capabilities to enhance campus preparedness and resilience.



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# UPD Goals Goal 3: Advance Emergency Preparedness and Business Continuity & Objectives



Strengthen the University's ability to prepare for, respond to, and recover from emergencies while maintaining essential campus operations.

## Objectives

- Implement and maintain a comprehensive Business Continuity Program.
- Collaborate with campus departments to develop and update continuity plans.
- Conduct emergency exercises, training, and after-action reviews.
- Continuously improve emergency preparedness based on assessments and best practices.



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# Goal 4: Maintain Professional Excellence Through Accreditation



Demonstrate organizational excellence by maintaining compliance with International Association of Campus Law Enforcement Administrators (IACLEA) accreditation standards.

## Objectives

- Maintain compliance with all applicable IACLEA standards.
- Conduct regular policy reviews and internal assessments.
- Maintain documentation that supports continuous accreditation readiness.
- Foster a culture of continuous improvement and professional accountability.



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# Goal 5: Strengthen Community Partnerships



Build meaningful relationships that promote trust, collaboration, and shared responsibility for campus safety.

## Objectives

- Expand engagement with students, faculty, staff, and campus partners.
- Strengthen partnerships with Student Housing, including Anacapa Village and The UGlenn.
- Promote community-oriented policing and crime prevention initiatives.
- Increase opportunities for education, outreach, and collaborative problem-solving.



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# Goal 6: Invest in Employee Development and Wellness



Support the professional growth, leadership development, and well-being of all department employees.

## Objectives

- Provide ongoing professional development and specialized training.
- Promote leadership development throughout the organization.
- Support employee wellness, resilience, and work-life balance.
- Encourage a culture of accountability, inclusion, and continuous learning.



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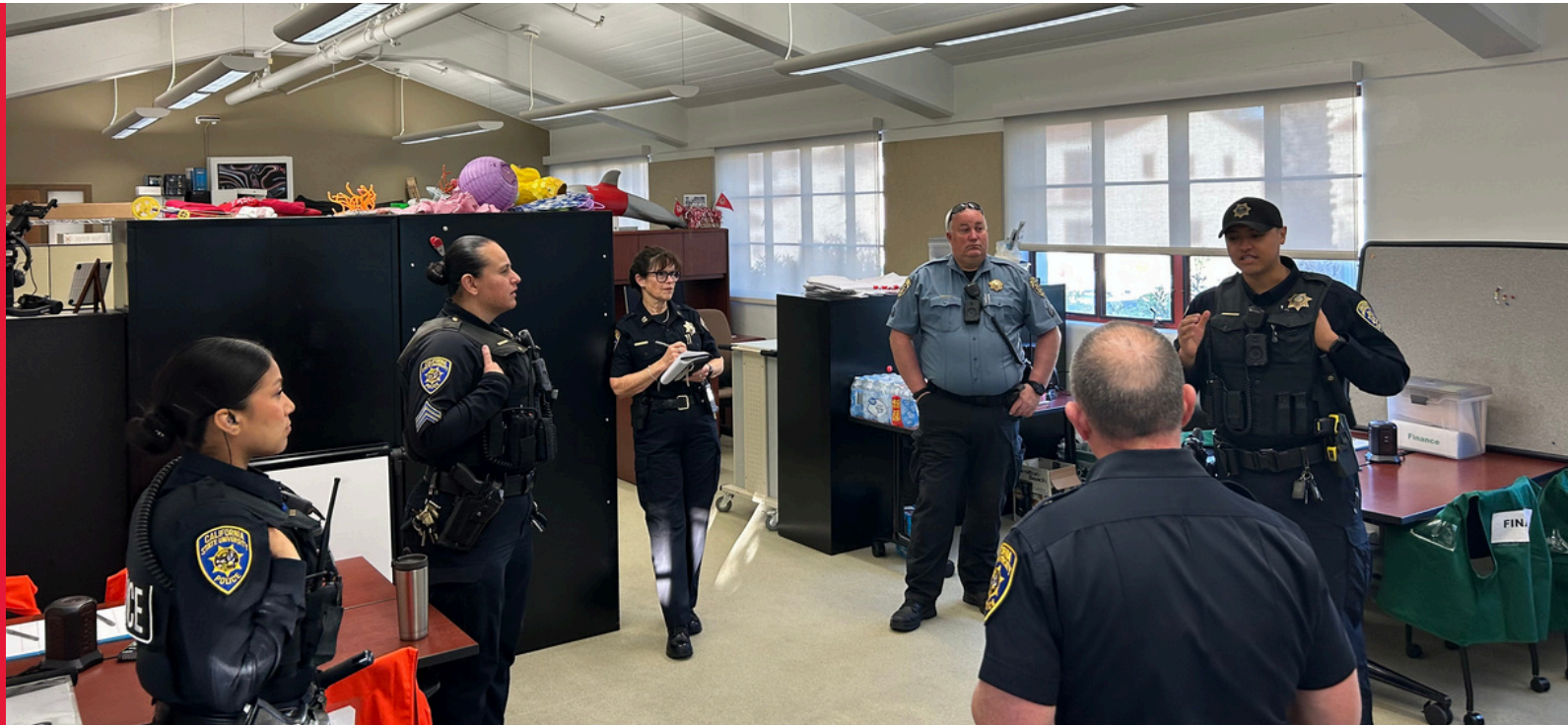
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# Goal 7: Foster Innovation and Organizational Effectiveness



Leverage technology, communication, and data-informed decision-making to improve services and operational performance.

## Objectives

- Strengthen communication and collaboration across the department.
- Utilize technology to improve operational efficiency and customer service.
- Use performance metrics to evaluate and enhance departmental effectiveness.
- Encourage innovation and continuous process improvement.



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# Goal 8: Strengthen Regional Collaboration



Work collaboratively with local, regional, and statewide partners to enhance public safety and emergency preparedness.

## Objectives

- Maintain strong partnerships with law enforcement, fire, emergency medical services, and emergency management agencies.
- Participate in regional training, planning, and emergency exercises.
- Support information sharing and coordinated emergency response efforts.
- Foster collaborative partnerships that enhance the safety and resilience of the CSU Channel Islands community.



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# Our Commitment



The Department of Public Safety is committed to professionalism, integrity, service, and continuous improvement. Our 2026–2027 Strategic Goals provide the framework for measuring progress, guiding organizational priorities, and ensuring accountability to the University community. Together, through collaboration, innovation, and excellence in service, we will continue to strengthen public safety, support the University's mission, and foster a safe, secure, and welcoming campus environment for all.



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