

Emergency Response Guide For Faculty, Staff, and Students

Information to Assist Faculty,
Staff and Students During Emergencies

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Message from the Chief of Police and Director of the Emergency Operations Center

The information contained in this booklet is designed to provide you with a snapshot of the California State University Channel Islands emergency management and preparedness program, as well as response procedures to follow during an emergency. In the event of an emergency, this document may be used as a quick reference guide.

The Police Department is responsible for the implementation and maintenance of an emergency management system on campus and the development and implementation of programs and projects related to emergency planning, training, response, and recovery.

This desk reference provides emergency response procedures for some of the most common or likely critical incidents and emergency situations, which might occur on a university campus. Additionally, we have included a section on Surviving an Active Shooter Event which, although rare, can cause a great deal of concern in terms of campus safety.

Please read this booklet thoroughly before an emergency occurs. This will enhance your ability to protect yourself and others in an emergency situation. If you have any questions about the information in this booklet or would like additional information, then please contact the Police Department at 805-437-8444 or the Emergency Manager at 805-437-3765.

Thank you,

Michael D. Morris
Chief of Police

April 1st, 2018

Emergency Management and Response at CSU Channel Islands

CSU-CI has a comprehensive *Emergency Management (All Hazards) Plan* that establishes the policy, procedures, and organizational structure to respond, control, and recover from emergency situations using the National Incident Management Training System (NIMS). A complete copy of the plan can be found at http://www.csuci.edu/police/EMP-Complete.pdf

Emergency Procedure Posters: are strategically placed around campus as a means of both educating and reminding community members of response procedures for a wide array of emergencies. The colorful and concise posters are typically located in the common areas of campus buildings.

An *Emergency Operations Group (EOG)*, which is the Incident Management Team that includes University police officers, risk management officials, Building Marshals, Facilities Services staff, communication and marketing, and housing staff, respond to and evaluate emergency situations using the Incident Command System (ICS).

An *Emergency Operations Center (EOC)* is a specially equipped location used by the EOG to evaluate situations and plan for the effective management of people, organizations, and resources utilized in response to emergencies.

EOC Primary Location - Ojai Hall 1986

EOC Secondary Location – University Police Station, Placer Hall

Building Marshals are designated for each campus building and are responsible for assisting in the safe and orderly evacuation of campus facilities and buildings in the event of a disaster.

Critical Incident Plans and Training: The University Police Department has reviewed Critical Incident Response Plans and provided "violent incident response" training to all its police officers. In addition, police officers are certified as Emergency Medical Technicians (EMT) and receive regular training on the National Incident Management (NIMS), mental health disorders, and firearms skills. All members of the EOG receive annual training in emergency response procedures.

Fire Safety: The University has established a Fire and Life Safety Committee. This group, in collaboration with a State Deputy Fire Marshal, ensures that required and/or appropriate fire safety education programming is accomplished on campus and that all campus buildings are in compliance with all applicable fire codes and regulations. Local fire protection is provided by the Ventura County Fire District.

Emergency Manager. This position further enhances the campus' ability to manage and integrate its comprehensive security and emergency management programs into existing campus organizations and activities. Maggie Tougas is the Emergency Manager at CSU Channel Islands and can be reached at ext. 3765.

Communication during an Emergency

CSU-CI has a *Communication Plan* for emergency responders using satellite phones, cell phones, email, and portable radios to ensure communication and interoperability with each other and external agencies, such as the California State University Chancellor's Office, State of California Office of Emergency Services, and Ventura County Sheriff and Fire Departments. Emergency information is communicated to the campus community by way of a voice and text messaging, VC Alert, campus email, fire alarm systems, the University Web site, public address systems maintained by the Police Department, and external media sources.

Voice and Text Messaging "Blast": CSU-CI uses a software product called InformaCast, a robust, full-featured system that allows a University official to simultaneously broadcast a prerecorded or live audio and/or text message to multiple campus telephones and indoor/outdoor systems. InformaCast provides the quickest and most comprehensive means of notifying all individuals on campus of a critical incident.

CI Alert: CI subscribes to the Connect-ED emergency messaging system that can simultaneously send safety alerts to telephones, e-mail addresses, text/SMS, and TTY/TDD devices. It will only be used for emergency communication purposes and for occasional announcements that could be of interest to all or specific parts of the campus community. Students, faculty, and staff members are able to manage their contact information through myCl.

Campus Email: The campus email system has been organized to quick send mass batches of email messages to students, faculty, and staff members in the event of an emergency.

University Web site: In the event of an on-campus or local emergency, the home page of the University's Web site may be regularly updated with information bulletins. In addition, the home page www.csuci.edu provides a direct link to emergency preparedness resources. Users can find the link at the bottom of the Web page.

myCI: myCI is the web-based portal that provides campus users with single point of access for major campus Information Technology applications, including CI Learn, CI Records, and Dolphin Email. During an emergency situation, University Officials have the ability to post information updates to myCI.

VC Alert: CSU-CI is partnered with the Ventura County Sheriff Department, which provide a mass notification system (VC Alert) to provide urgent communication to all hard wired phones located with the campus community. Additionally, individuals residing on campus who have a cellular phone or mobile device can sign up at http://www.vcsd.org/oes/ if they want to receive text message alerts sent during a local emergency.

Fire Alarm Systems: CSU-CI has a comprehensive fire alarm system that is used to alert individuals when they are required to evacuate a building. Building marshals within each building have been trained to facilitate an evacuation and provide guidance to students, faculty, and staff.

Signage: Members of Police & Parking Services have the capability to quickly post information or instructional signage at the two main points of entry on the campus.

Emergency Command Vehicles /Trailer, equipped with communication equipment including public address capabilities, is maintained by the Police Department. It is used as a mobile command post at major incidents where University officials will work together in a unified command with external agencies.

Faculty and Staff Responsibilities in Emergency Management and Preparedness include:

	Be familiar with your department or unit's Emergency Action and Business Continuity Plans. Identify your Building and Floor Marshals.
_	, ,
	Be familiar with your building's floor plan. Know where the stairs, fire extinguishers, and first aid kits
	are located.
	Know the location and content of the building evacuation maps, including the designated outside
	meeting area. Building evacuation maps are posted throughout buildings.
_	
	,
	explosion, hazardous materials spill, active shooter, bomb threat, earthquake, evacuation, etc.
	Be informed about appropriate safety information relevant to any hazards encountered in your work
_	
	place.

	Ensure your emergency contact information is up-to-date within your department and the Human Resources office.
	To report an emergency, dial 911 on all campus phones to contact University Police. Dial 437-8444 from a cell phone to contact University Police. Use Blue Light emergency phones outdoors on campus to report an emergency.
M	ledical Emergency
	Injury and illness are the most common of all campus-related emergencies. If there is a serious injury
	illness occurs, then remain calm and proceed as follows:
	Call University Police at 911 from a campus phone or 437-8444 from a cell phone.
	Give your name.
	Describe the nature and severity of the medical problem.
	Give the campus location of the victim.
	Provide an estimated age and gender of the victim.
	Describe whether or not the victim is conscious and breathing.
	Look for emergency medical ID and give all information to the Police.
	Administer first aid to the extent possible based on your level of training.
NC	OTE: All University Police Officers are trained and certified Emergency Medical Technicians (EMTs).
	In case of minor injury or illness, an injured person should notify their supervisor.
	If in doubt, then contact University Police.
	Supervisor's Accident Investigation Report (DH&S Form 620) must be completed and sent to Human Resources thin 24 hours for all employee injuries.
Fi	ire/Explosion
	If you discover fire or see smoke:
_	Gather the following information and call University Police at 911 from a campus phone or 437-8444 from a cell phone, or call directly from a Blue Light emergency phone. Identify yourself and report the following:
	Building name and address

□ Room/location of fire

□ Type of fire

Smoke or flame

Smoke odor

For minor fires, such as smoke in a waste basket, locate the fire extinguisher.

Fire Extinguisher Instructions:

- P PULL safety pin from handle.
- A AIM nozzle at base of fire.
- **S** SQUEEZE the trigger handle.
- S SWEEP from side to side (watch for re-flash).

For large fires, evacuate the building and pull a fire alarm.

If you are the last person out of a room, then close the door behind you – DO NOT LOCK THE DOOR.

If you become trapped inside a building fire:

Call University Police (911 from a campus phone; 437-8444 from cell phone). Tell them your location and that you need Fire Department assistance to get out.

- Stay near a window and close to the floor.
- If possible, then signal for help.

Pandemic Flu Information



Should a Pandemic Flu outbreak occur, the possibility exists that the campus would need to cancel classes and activities, so individuals should monitor local media outlets and the University's Web site at www.csuci.edu to obtain the latest available information. This site also contains more detailed campus information and links to additional health information and resources on this topic, such as:

Centers for Disease Control: http://www.cdc.gov/flu/avian/gen-info/facts.htm

U.S. Government: http://www.pandemicflu.gov

Ventura County Public Health Department: http://www.vcha.org/ph/

Practice Good Health and Hygiene Habits



Wash hands frequently with soap and water or alcohol-based hand sanitizer.

- Cover coughs and sneezes with tissues.
- Cough or sneeze into your upper sleeve, not your hands.
- Stay healthy: Eat a balanced diet, exercise daily, and get enough rest.
- If you become ill, then stay home or in student housing and away from others as much as possible.
- Students, faculty, and staff should not come to school when sick.
- Avoid close contact with people who are sick.

Flooding

What to do in the event of flooding:

- During heavy rainfall, stay tuned to local radio or television stations for possible flood warnings and reports of flooding in progress or other critical information from the National Weather Service (NWS).
- Be prepared to evacuate at a moment's notice.
- When a flood or flash flood warning is issued for your area, head for higher ground and stay there.
- □ Stay away from flood waters. If you come upon a flowing stream where water is above your ankles, then stop, turn around, and go another way. Six inches of swiftly moving water can sweep you off your feet.
- If you come upon a flooded road while driving, then turn around and go another way. If you are caught on a flooded road and waters are rising rapidly around you, then get out of the car quickly and move to higher ground. Most cars can be swept away by less than two feet of moving water.
- Keep children out of the water. They are curious and lack judgment about running water or contaminated water.

EARTHQUAKE Should an earthquake strike while you are at an indoor work location, do the following:



Duck – Duck or drop down to the floor.

Cover – Take cover under a sturdy desk, table, or other furniture. If that is not possible, then seek cover against an interior wall and protect your head and neck with your arms. Avoid danger spots near windows, hanging objects, mirrors, or tall furniture.

Hold – If you take cover under a sturdy piece of furniture, then HOLD on to it and be prepared to move with it. Hold the position until the ground stops shaking and it is safe to move.

- If you are in a hallway, then drop to the floor against an interior wall protect your head and neck with your arms.
- If you are with visitors or students, then shout "Earthquake! Duck, Cover and Hold!"
- Do not enter or exit the building during the shaking there is danger from falling debris. Do not use the elevators.
- If you are outdoors, then find a spot away from buildings, trees, streetlights and power lines. Drop to the ground and stay there until the shaking stops. Do not return to your building until authorized.
- In a car stop in the safest place away from underpasses/overpasses, bridges, etc. Stay in the vehicle until the shaking stops.
- BE PREPARED FOR AFTERSHOCKS!!!

Landslide/Debris Flow



What should you do if a landslide is occurring or likely to occur?

- If you suspect imminent danger, then evacuate immediately. Inform others if you can and contact the police department.
- Listen for unusual sounds that might indicate moving debris, such as rumbling, trees cracking, or boulders knocking together.
- If you are near a stream or a channel, then be alert for any sudden increase or decrease in water flow and notice whether the water changes from clear to muddy. Such changes may mean there is debris flow activity upstream, so be prepared to move quickly.
- Be especially alert when driving- watch for collapsed pavement, mud, fallen rocks, and other indications of possible debris flow. In the event of a severe flow, stay inside your vehicle.

During Severe Storms

- Stay alert and awake. Many deaths from landslides occur while people are sleeping.
- Listen to local news stations on a battery-powered radio for warnings of heavy rainfall.
- Consider leaving if it is safe to do so.

Power Outage

	In the event of a power outage, alert SCE at 1-800-611-1911 or Public Safety at 805-437-8444
	☐ Remain calm
_	Secure all vital equipment, records, experiments, and hazardous materials if it is safe to do so. Store all chemicals in their original or marked containers and fully open all fume hoods. If this is not possible or natural ventilation is not adequate, then evacuate the area until power is restored.
	Do not light candles or other types of flames for lighting or heating purposes, as this could pose a fire hazard. Rely on flashlights or electric lanterns instead.
	Unplug electrical equipment and turn off light switches to prevent potential damage from power surges.
	Keep cold rooms, refrigerators, incubators, or other temperature sensitive areas closed to preserve the contents as long as possible.
	If evacuation is necessary, then follow evacuation plan for your area. Seek out persons with special needs and provide assistance if possible.
	In the event of a hazard or medical emergency, call 911 from a campus phone or 437-8444 from a cell phone.
fр	people are trapped in an Elevator:
	If you are able to communicate with them, then let the passengers know that assistance is on the way.
	Call 911 from a campus phone, or call 805-437-8444 from any cell phone.
	Provide specific information , such as location on campus and number of individuals involved.
La	aboratory Emergency
	What to do in the event of a laboratory incident
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4	Attend to injured or contaminated persons and remove them from exposure.
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Hazardous Materials



In case of hazardous material spill or exposure to infectious material, remain calm, and proceed as follows:

Chemical and Solvent Spills:

Emotional State

If spill involves personal injury, then remove clothing and flush with warm tap water for 15 minutes; call 911 from a campus phone or 437-8444 from a cell phone.

If immediate hazard exists or medical assistance is required, then call 911 from a campus phone or 437ıld

8444 from a cell phone. Immediately evacuate be upwind from the release location.	e and limit access to the affected area. All evacuations should			
For small spills/those not involving immediate	danger to lives and property:			
 Confine the spill Evacuate and secure the immediate area; Health & Safety (EHS) ext. 8847. Identify yourself and report the information Be specific as possible the type, amount, and the specific as possible the type. 				
Unless immediate medical attention is needed, all persons who have been potentially exposed should report to emergency personnel at the Incident Command Post site and notify University personnel that they have been exposed.				
Bomb Threat or Suspicious Obje	ect			
phone. University Police Officers will conduct a detaile inspections of their areas for suspicious objections.	y Police at 911 from a campus phone or 437-8444 from a cell led bomb search. Staff are requested to make cursory cts and report their location the University police at 911 from a e. If you find a suspicious object, then DO NOT TOUCH THE olice!			
area immediately and leave the building. Dial soon as possible.	Il bomb on campus, then do not handle the object! Clear the 911 from a campus phone or 437-8444 from a cell phone as ib or other explosive device has been placed on campus is to			
When is the bomb going to explode?What kind of bomb is it?Why did you place the bomb?	□ Where is the bomb located?□ What does it look like?			
	sible. Listen carefully to the caller and try to determine and			
record the following: Date and time of the call Age and sex of the caller	Exact words of the callerSpeech pattern and/or accent			

Background noises (i.e. traffic)

Work Place Violence

You must take serious any information you become aware of that signals a potentially violent situation.

Wa	
	arning Signs of Violence (FBI's National Center for the Analysis of Violent Crime)
	Direct or veiled threats of harm Intimidating. Belligerent, harassing, bullying, or other inappropriate & aggressive behavior
	Numerous conflicts with others
	Bringing a weapon to campus, brandishing a weapon, making inappropriate references to guns, or fascination with weapons
	Statements showing fascination with incidents of workplace violence, statements indicating approval of the use of violence to resolve a problem, or statements indicating identification with perpetrators of workplace homicides. Statements indicating desperation (over family, financial, and other personal problems) to the point of contemplating suicide.
	Drug/alcohol abuse
	Extreme changes in behaviors
Co	ontact University Police—we will partner with other campuses and community resources to resolve the situation. Dial 9-1-1 from any campus phone in the event of imminent danger. Dial 805-437-8444 or 9-1-1 from a cell phone.
	Carefully explain the problem and location. Do not hang up until you are told to do so.
	ne University has a well-established Threat Assessment / Behavioral Intervention Team that meets regularly to seess these types of situations and takes steps to intervene in an effort to prevent campus violence.
S	urviving a Nuclear Blast and Nuclear Fallout
	an attack warning is issued:
	Take cover as quickly as you can, below ground if possible, and stay there until instructed to do otherwise.
	Listen for official information and follow instructions.
If y	you are caught outside and unable to get inside immediately:
	•
	Take cover behind anything that might offer protection.
	Lie flat on the ground and cover your head. If the nuclear blast is some distance away, then it could take 30 seconds or more for the blast wave to hit.
	Take shelter as soon as you can, even if you are many miles from ground zero where the attack occurred - radioactive fallout can be carried by the winds for hundreds of miles. Remember the three protective factors: Distance, Shielding, and Time .
Th	e three factors for protecting oneself from radiation and fallout are distance, shielding, and time:
	Distance - the more distance between you and the fallout particles, the better. An underground area, such as a home or office building basement, offers more protection than the first floor of a building. A floor near the middle of a high-rise may be better, depending on what is nearby at that level on which significant fallout particles would collect. Flot roofs called fallout particles as the tag floor is not a good above, particle and floor adjacent to a
	collect. Flat roofs collect fallout particles so the top floor is not a good choice, nor is a floor adjacent to a neighboring flat roof.

Surviving an Active Shooter Event



If you were ever to find yourself in the middle of an active shooter event, then your survival may depend on whether or not you have a plan.

There are three things you can do to make a difference: Run. Hide. Fight.

	en an active shooter is in your vicinity: If there is an escape path, then attempt to evacuate Evacuate whether others agree to or not Leave your belongings behind Help others escape, if possible Prevent others from entering the area Call 911 when you are safe
	vacuation is not possible, then find a place to hide. Lock and/or blockade the door Silence your cell phone Hide behind large objects Remain very quiet
Υοι	ur hiding place should:
	Be out of the shooter's view Provide protection if shots are fired in your direction Not trap or restrict your options for movement
	a last resort, and only if your life is in danger: Attempt to incapacitate the shooter Act with physical aggression Improvise weapons Commit to your actions
	nen law enforcement arrives:
_	Remain calm and follow instructions Koop your hands visible at all times
	Keep your hands visible at all times Avoid pointing or yelling
	Know that help for the injured is on its way

Try to be aware of your environment and always have an exit.

Evacuation



Building evacuation will occur via one of the following mechanisms:

When a building evacuation alarm is sounded, upon notification by a University Police officer, or by a floor or building marshal.		
When a signal to evacuate the building is sounded, walk quickly to the nearest marked exit and ask others to do the same.		
Direct visitors and students to the closet stairwell for prompt evacuation to the assembly point outside. Building and floor marshals will be required to report on whether any staff are missing or are known to have remained in the building due to disability or injury.		
Assist people with disabilities in exiting the building.		
Once outside the building, move to your designated evacuation area. Stay at least 100 feet away from any affected buildings or structures.		
Keep streets and walkways clear for emergency vehicles and personnel.		
An Incident Command Post may be established near the emergency site.		
DO NOT return to an evacuated building unless directed to do so by a University Police Officer or by a building a floor marshal.		
Under no circumstances should an employee unilaterally decide to ignore a fire alarm, fire drill, or a request for evacuation in order to continue working without interruption.		

Shelter in Place



Some emergencies may require you take shelter in your office. If you are notified to shelter-in-place or you find you cannot exit because of greater dangers outside the building:

Move to an interior room or building space away from as many windows as possible.
Do not use elevators.
Bring everyone else into the room. If available, then take a radio or television with you to monitor the news.
Shut and lock all windows and doors.
Make a list of who is there and call University Police to report who is in the room with you.
Keep calm and review evacuation procedures with staff members.
If available, then check your CSU-CI email or web site regularly for messages giving you further instructions.
Stay where you are until otherwise notified to move. Wait for a police officer or further directions.
Follow instructions of emergency personnel.
Do no leave your room until notified to do so by emergency personnel.

Important note regarding phones during any type of emergency:

Overloading will likely bring down all telephone services, including cellular phones. Avoid using any telephone services, except for life safety and emergency calls.

Emergency Preparedness

Emergency preparedness begins at home. How well you and your family survive in an emergency often depends upon how well you prepare beforehand. The information provided below can be applied to emergency planning at home, as well as in the work place. Visit www.ready.gov to obtain further information on how you can prepare yourself.

В	efore	an e	Eme	rae	ncv:
$\boldsymbol{-}$		J an		IUU	

Secur	uct an office and home hazard hunt—know the safe and danger spots. Know how to shut off utilities. e and anchor furniture. Know where fire extinguishers are and how to use them. Have smoke and n monoxide detectors.		
□ Create an emergency plan with your family that includes:			
	A communications plan		
	An evacuation plan		
	An emergency financial plan		
	Alternate transportation plans		
Practi	ce your plans with your family!		
Create	e an emergency supplies kit of food, water, and supplies for your home, car, and workplace.		
Know the emergency plans at your children's school, child care, etc.			
Learn	first aid and CPR.		

Emergency Supplies Checklist

Keys—extra set of car and house keys
Water—3 days to 1 week supply—1 gallon/person/day
Food—3 days to 1 week supply of non-perishable food, manual can opener, utensils
First Aid kit—with manual and medical supplies
Radio—extra batteries
Flashlights—extra batteries, matches, lighter
Medications—over the counter, prescriptions and prescription lists
Cash and important documents—small bills, coins, deeds, insurance papers, family photos, medical cards, etc.
Clothing and sturdy shoes, bedding, and personal hygiene items
Tools—adjustable wrench, fire extinguisher, sturdy gloves, whistle, small mirror, etc.
Sanitation and hygiene supplies
Special needs—supplies for kids, pets, seniors, and people with disabilities
Out-of-state contact

Please visit the website for the American Red Cross for further emergency preparedness information at:

Emergency Contacts

911 (From a campus phone or cell phone)

(805) 437-8444 (From a cell phone to reach campus police for non-emergencies)

Emergency "Blue Light" Phones (activate the phone by pressing the big red button and you will be connected to the campus police department)

Emergency Information Updates

(805) 437-8400

http://www.csuci.edu: CSUCI web home page will display emergency bulletins.

Emergency Alert System (EAS):

KVEN 1450 AM

KHAY 100.7 FM

KMLA 103.7 AM (Spanish)

Non-Emergency Numbers

(805) 437-8444	CSUCI Police Department

001101 0 11

(805) 437-8847 CSUCI Environmental Health & Safety

(805) 437-8960 CSUCI Operations, Planning & Construction

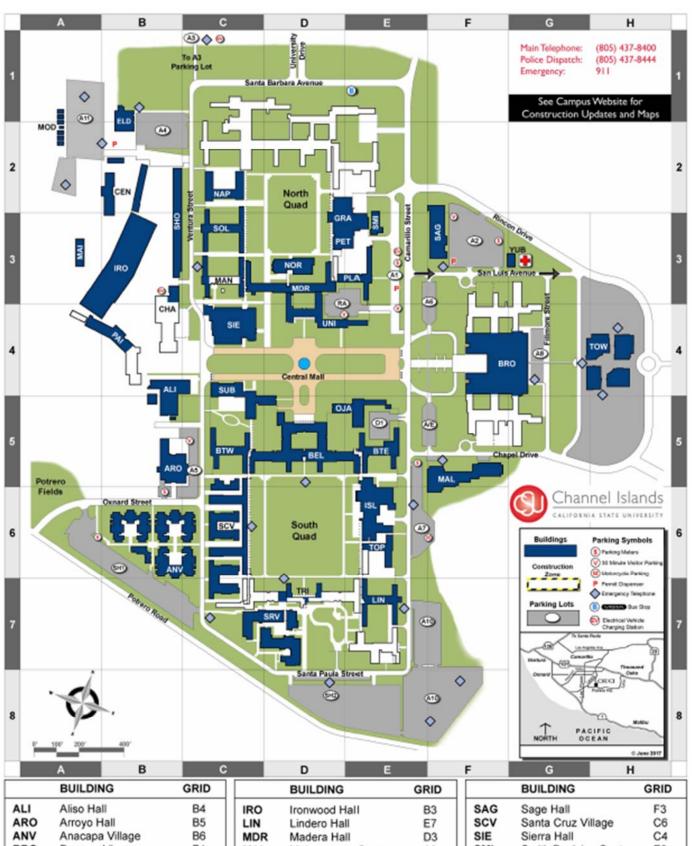
(805) 339-2234 American Red Cross

(805) 981-5331 Ventura County Public Health

Website

CSU Channel Islands Emergency Management Information

http://www.csuci.edu/publicsafety/emergency-management/index.htm



	BUILDING	GRID
ALI	Aliso Hall	B4
ARO	Arroyo Hall	B5
ANV	Anacapa Village	B6
BRO	Broome Library	F4
BTW	Bell Tower West	C5
BEL	Bell Tower	D5
BTE	Bell Tower East	E5
CEN	Central Plant	B2
CHA	Chaparral Hall	B4
ELD	El Dorado Hall	B2
GRA	Grand Salon	E3
ISL	Islands Cafe	E6

	BUILDING	GRID
IRO	Ironwood Hall	В3
LIN	Lindero Hall	E7
MDR	Madera Hall	D3
MAI	Maintenance Stores	A3
MAL	Malibu Hall	F5
MAN	Manzanita Hall	C3
MOD	Modoc Hall	A2
NAP	Napa Hall	C2
NOR	Del Norte Hall	D3
OJA	Ojai Hall	E5
PAI	Paint Shop	B4
PET	Petit Salon	E3
PLA	Placer Hall	E3

	BUILDING	GRID
SAG	Sage Hall	F3
SCV	Santa Cruz Village	C6
SIE	Sierra Hall	C4
SMI	Smith Decision Center	E3
SHO	Shops	B3
SOL	Solano Hall	C3
SRV	Santa Rosa Village	D7
SUB	Student Union Building	C4
TOP	Topanga Hall	E6
TOW	Town Center	H4
TRI	Trinity Hall	D7
UNI	University Hall	D4
YUB	Yuba Hall	G3