Department of Biology

CONTINUITY PLAN

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What is a continuity plan?

Continuity planning addresses the question: how can we prepare to continue operations despite those adverse events that we call disasters - or if we can't continue, how can we **resume our operations** rapidly and gracefully?

The core mission of higher education is teaching; and the mission may also include research, public service, and healthcare. These four enterprises, along with the infrastructure that supports them, are the focus of our continuity planning.

Your departmental continuity plan:

- · Identifies your department's critical functions.
- Describes how you might carry on these functions under conditions of diminished resources (diminished staff, space, equipment, or IT infrastructure).
- Contains various information that will be needed during and after the disaster-event.
- Describes how we can prepare. This is most important of all, because "a stitch in time does indeed save nine." A good continuity plan will identify action items: things that we can do now to lessen the impact of disaster-events and make it easier to recover.

Department of Biology

CONTINUITY PLAN

Listed below are the major sections of a Continuity Plan. Your department may choose to include or exclude certain sections. Hence it is possible that one or more of these sections may not appear in this plan document.

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To edit this plan section, use these tabs of the on-line tool - Plan Home, Step 1, Step 2.

I. GENERAL INFORMATION

Department	Department of Biology	
Parent division	L&S, Division of Biological Sciences	
Type of unit	Instructional Research	
Personnel count	 28 Faculty & other academic appointees 0 Residents/Fellows 10 Staff (full-time) 2 Staff (part-time, excl. student-staff) 6 Student-staff 0 Volunteers 0 Guests 0 Other 	
Head of unit	Joan Miller Chair	
Primary contact(s) for this plan	Thomas Hernandez	
Secondary contact for this plan	Yvette Chihara	
Cost center		
Buildings	Higgins Hall Owned Floors 2 thru 6	
Evacuation plans for all buildings?	Yes	
Comment		
Critical functions	 Instruction Critical 3 Research Critical 2 Payroll Critical 2 Purchasing Critical 2 Donor Relations Critical 3 Publish the quarterly journal "Biology Today" Deferrable Definitions: Critical 1: must continue (life, health, security) Critical 2: must continue, perhaps in reduced mode Critical 3: pause if forced, but must resume in 30 days or sooner Deferrable: resume when conditions permit 	

II. CRITICAL FUNCTIONS

Critical Function #1

Name

Instruction

Description

THIS PAGE CONTAINS NO DATA. DATA FOR THE "INSTRUCTION" CRITICAL FUNCTION ARE PRESENTED LATER IN PART IV.

Who performs this?

Responsible person(s)

Peak periods

Comment

Documents

Upstream dependencies

Downstream dependencies

Possible consequences if this function is not continued or recovered quickly enough

How to cope if usual space is not available

How to cope with 50% absenteeism of staff and faculty

What to do if certain skills/knowledge are held by only one staff member (unique skills)?

Can this function be performed fully or partly from home?

How to cope if data network is not available

Any show-stoppers?

If University declares temporary closure, is it possible to stop doing this function?

Do any of these coping strategies expose the University to risk?

Policy exceptions that may be needed

Additional vulnerabilities

Action items for this function

II. CRITICAL FUNCTIONS

Critical Function #2

Name	Research		
Description	Faculty research & graduate student research, including staff support.		
Who performs this?	N.A.		
Responsible person(s)	Faculty		
Peak periods			
Comment	Professors would typically continue their see themselves as "shut down."	research in any fashion possible. Few faculty would	
Documents	See Document List (Appendix A)		
Upstream dependencies	EH&S, Sponsored Projects Office, Extra Technology (IS&T), Physical Plant-Camp	mural Funds Accounting, Infomation Services & ous Services, Campus libraries	
Downstream dependencies	Faculty, Students		
Possible consequences if this function is not continued or recovered	Disruption of teaching		
quickly enough	Disruption of research		
	Departure of faculty	if there is prolonged inability to do teaching & research	
	Departure of students		
	Payment deadlines unmet	if purchasing is not functioning.	
	Loss of revenue	possible loss of grant funding.	
	Impact on important business partner(s)	We have several corporate research partners.	
How to cope if usual space is not available		e space issues. In the event that the usual space culty & grad students will be encouraged & assisted	
How to cope with 50% absenteeism of staff and faculty	Affected research projects might have to delay their schedules. Substitutes are generally not feasible for faculity & grad students engaged in research.		
What to do if certain skills/knowledge are held by only one staff member (unique skills)?	See Staff section above. Research skills are not easily replaced.		
Can this function be performed fully or partly from home?	Faculty, staff, and students can work from home if their computers are adequate & if they have broadband connections (cable, DSL). Some staff currently work from home. We use Windows Remote Desktop. Support from our IT staff would be necessary to iron out problems.		
How to cope if data network is not available		jects in whatever fashion possible. It is anticipated ents would devise their own best (temporary)	
	Computer networks and libraries (if unav	ailable for an extended period).	

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Any show-stoppers?	
If University declares temporary closure, is it possible to stop doing this function?	Yes
Do any of these coping strategies expose the University to risk?	If research projects are unable to continue for any extended periods of time, funding could be threatened by lack-of-performance. To control this risk, communication with granting agencies should be established ASAP after the crisis hits.
Policy exceptions that may be needed	Granting agencies might be asked to alter/waive conditions of grants to allow recovery periods.
Additional vulnerabilities	None.
Action items for this function	See Action Item List - section VI

II. CRITICAL FUNCTIONS

Critical Function #3

Name	Payroll	Payroll	
Description		Processing of payroll information for all departmental personnel (campus has central payroll system to which departmental payroll assistant submits information).	
Who performs this?	Departmental Business Office.		
Responsible person(s)	Mary Jones, Dept. Administrator Harry Chan, Payroll Assistant		
Peak periods			
Comment		We would have to ensure that paychecks keep flowing. Work-from-home by our payroll assistant or his backup would help and Central Payroll would have to be functioning well enough to issue checks.	
Documents	See Document List (Appendix A)		
Upstream dependencies	Infomation Services & Technology (IS	&T)	
Downstream dependencies	Faculty, Central Payroll, Staff		
Possible consequences if this function is not continued or recovered	Well-being of faculty/staff		
quickly enough	Well-being of students	Student employees might not get paid on time.	
	Payment deadlines unmet		
	Legal obligations unmet	Law requires that employees be paid within a certain time period.	
How to cope if usual space is not available	alternative space, Dept. Administrator work (telecommute if possible). In the	Indle space issues. If Campus does not quickly provide will arrange alternative location for payroll assistant to e event that departmental payroll processing cannot be tral Payroll has committed to re-issuing the former el (then making corrections later).	
How to cope with 50% absenteeism of staff and faculty	At present, the payroll assistant, Harry Two other staff will be cross-trained (s	v Chan, is the only person trained in payroll issues. see action item later).	
What to do if certain skills/knowledge are held by only one staff member (unique skills)?	See commentary about cross-training	See commentary about cross-training above.	
Can this function be performed fully or partly from home?	have broadband connections (cable, D	Staff, faculty and students can work from home if their computers are adequate & if they have broadband connections (cable, DSL). Some staff currently work from home. We use Windows Remote Desktop. Support from our IT staff would be necessary to iron out problems.	
How to cope if data network is not available		If computer networks are not available, Central Payroll has committed to furnish (paper) data-gathering forms to all departments for manual submission of payroll data.	
Any show-stoppers?	No.		
If University declares temporary closure, is it possible to stop doing this function?	No		
Do any of these coping strategies expose the University to risk?	Risk of delayed paychecks. Central Pa delay.	ayroll states that the worst case would be a 2-week	

SAMPLE PLAN FOR A TYPICAL (FICTITIOUS) DEPARTMENT

Continuity Plan For Department of Biology

 inally I lair I of Dopartment of Diology		
Policy exceptions that may be needed	No policy exceptions needed at department level. Central Payroll will obtain any needed exceptions at its level.	
Additional vulnerabilities	(1) Failure of Central Payroll. (2) Prolonged absence of both payroll assistant and backup substitutes.	
Action items for this function	See Action Item List - section VI	

II. CRITICAL FUNCTIONS

Critical Function #4

Name	Purchasing		
Description	Procuring all departmental supplies & equipment. Department purchasing assistant uses one of three processes to make a purchase: (1) Campus purchasing card (P-Card). (2) Purchase Order created by purchasing assistant within Berkeley Financial System (BFS). (3) Purchase Requisition (request to Central Purchasing) created by purchasing assistant within BFS.		
Who performs this?	Department Business Office.		
Responsible person(s)	Mary Jones, Dept. Administrator George Rudzinsky, Purchasing Assistant		
Peak periods	May Jun		
Comment	It is possible, but could seriously hinder re purchasing assistant work from home.	esearch. Better alternative would be to have	
Documents	See Document List (Appendix A)		
Upstream dependencies	Infomation Services & Technology (IS&T)		
Downstream dependencies	Faculty, Staff, Research		
Possible consequences if this function is not continued or recovered	Disruption of teaching		
quickly enough	Disruption of research		
	Payment deadlines unmet	Inability to pay vendors.	
	Legal obligations unmet	Inability to pay vendors.	
	Impact on important business partner(s)	Inability to pay vendors.	
How to cope if usual space is not available		space issues. If Campus does not quickly provide arrange alternative location for purchasing	
How to cope with 50% absenteeism of staff and faculty	At present, the purchasing assistant, George Rudzinski, is the only person trained in purchasing issues. Two other staff will be cross-trained (see action item later). At present, only George has a P-Card (a P-Card is assigned only to an individual). An additional P-Card should be obtained for one of the cross-trained staff members, plus one card for the Dept. Administrator.		
What to do if certain skills/knowledge are held by only one staff member (unique skills)?	See commentary about cross-training above.		
Can this function be performed fully or partly from home?	Staff, faculty and students can work from home if their computers are adequate & if they have broadband connections (cable, DSL). Some staff currently work from home. We use Windows Remote Desktop. Support from our IT staff would be necessary to iron out problems.		
How to cope if data network is not available	Use P-Cards for purchases until networks limits on P-Cards (see action item).	are re-established. Will require increased upper	

SAMPLE PLAN FOR A TYPICAL (FICTITIOUS) DEPARTMENT

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Any show-stoppers?	Phone for Purchasing Assistant.
If University declares temporary closure, is it possible to stop doing this function?	Yes
Do any of these coping strategies expose the University to risk?	Risk of P-Card abuse if upper limit is raised. Control this by requiring Dept. Administrator to authorize purchases in advance if possible.
Policy exceptions that may be needed	Raise limit on P-Cards. Lift restricted-item rules on P-Cards. These exceptions need approval by Controller and by Central Procurement.
Additional vulnerabilities	No.
Action items for this function	See Action Item List - section VI

II. CRITICAL FUNCTIONS

Critical Function # 5

Name	Donor Relations	
Description	shown by two donors. Both benefactors (a	Biology has benefited significantly from the interest an individual and a family foundation) continue to ifairs, and in continuing their financial support. It is aged in departmental activities.
Who performs this?	Chair's Office.	
Responsible person(s)	Neil Jefferson, Chair.	
Peak periods	May Jun Jul Aug	
Comment	There would be no reason to cease conta	ct with donors.
Documents	See Document List (Appendix A)	
Upstream dependencies		
Downstream dependencies	Dept. of Biology	
Possible consequences if this function is not continued or recovered quickly enough	Loss of revenue	Benefactors are very important stakeholders.
How to cope if usual space is not available	Not an issue.	
How to cope with 50% absenteeism of staff and faculty	If Chair cannot maintain communication w to do so.	vith donors, he will assign a senior faculty member
What to do if certain skills/knowledge are held by only one staff member (unique skills)?	Not an issue.	
Can this function be performed fully or partly from home?	Yes. Telephone or email is sufficient.	
How to cope if data network is not available	Telephone.	
Any show-stoppers?	No.	
If University declares temporary closure, is it possible to stop doing this function?	No	
Do any of these coping strategies expose the University to risk?	No.	
Policy exceptions that may be needed	None.	
Additional vulnerabilities	No.	
Action items for this function	See Action Item List - section VI	

III. INFORMATION TECHNOLOGY

Part 1: Centrally-Owned Applications that are Critical for our Unit:

Application or System	Criticality Level	Comment
CDS Campus Deposit System	Critical 3	Our dept. has daily cash & check receipts that must
CFS Campus Financial System	Critical 2	
COEUS research administration system	Critical 2	
CourseWeb course management tool	Critical 3	
CUBS Campus Unified Billing System	Critical 2	Student billing system for tuition, fees, etc.
E-Grades grade submission system	Critical 3	
E-Recruit hiring system	Critical 3	
E-Time vacation & sick leave reporting system	Critical 2	Needed to support the payroll function.
ERS Effort Reporting System	Critical 3	Needed to fulfill terms of research awards.
HRMS Human Resources Mgmt System	Critical 2	Critical for hiring, layoffs etc.

Definitions:

Centrally-owned applications are those whose technical owner is Central IT. The functional owner could be any department.

Critical 1: Cannot pause. Necessary to life, health, security.

Critical 2: Failure will lead to imminent + very serious consequences.

Critical 3: Can endure a pause, but ONLY for a short time. Must be recovered sooner than 30 days.

Deferrable: Important, but we can function without this system for more than 30 days.

III. INFORMATION TECHNOLOGY (cont.)

Part 2: Departmentally-Owned Applications that are Critical for our Unit

Definitions:

Departmentally-owned applications are those whose technical owner is our department or another department (but not central IT).

Application # 1	
Name of application or system	Departmental Student Roster & Database
Functional owner	Dept. of Biology
Technical owner	Dept. of Biology
Туре	Web Application
Backup frequency	Daily
Backup media	Disk
Backup auto or manual?	Automatic
Database application?	Yes
Move data to or from core campus systems?	Yes
If so, what campus systems?	Enrollment & Degree-Tracking Systems
Depts that will be impacted by failure of this application	all depts in the College of Life Sciences
Technical expert(s)	Sally Robertson
Responsible for recovery	Sally Robertson
Onsite storage	Higgins Hall rm 372
Offsite storage	Iron Mountain
Frequency of offsite storage	Weekly
Location of installation disks & documentation	Higgins rm 458
Successful recovery been done?	No
Comment	

Application # 2

Name of application or system	Departmental Faculty Roster & Database
Functional owner	Dept. of Biology
Technical owner	Dept. of Biology
Туре	Web Application
Backup frequency	Daily
Backup media	Disk
Backup auto or manual?	Automatic
Database application?	Yes
Move data to or from core campus systems?	No
If so, what campus systems?	
Depts that will be impacted by failure of this application	All the depts in the College of Life Sciences
Technical expert(s)	Jim Leung
Responsible for recovery	Jim Leung
Onsite storage	Higgins Hall rm 247 plus Campus Data Center
Offsite storage	Iron Mountain
Frequency of offsite storage	Weekly
Location of installation disks & documentation	Higgins Hall rm 458
Successful recovery been done?	No
Comment	Backed up to network server that is co-located in the Campus Data Center.

Application # 3	
Name of application or system	Departmental P-Card Log
Functional owner	Dept. of Biology
Technical owner	Dept. of Biology
Туре	Desktop
Backup frequency	Weekly
Backup media	Disk
Backup auto or manual?	Manual
Database application?	No
Move data to or from core campus systems?	No
If so, what campus systems?	
Depts that will be impacted by failure of this application	Only our dept.
Technical expert(s)	Doreen Valdez
Responsible for recovery	Doreen Valdez
Onsite storage	Disk is kept in Frank Evers' desk.
Offsite storage	None
Frequency of offsite storage	No Offsite Storage
Location of installation disks & documentation	Higgins Hall rm 458
Successful recovery been done?	No
Comment	This is an Excel spreadsheet. Data is reported monthly to Procurement Dept. and can be retrieved from them if needed.

Application # 4	
Name of application or system	BiologySource
Functional owner	Dept. of Biology
Technical owner	Dept. of Biology
Туре	Client-Server Application
Backup frequency	Daily
Backup media	Disk
Backup auto or manual?	Automatic
Database application?	Yes
Move data to or from core campus systems?	No
If so, what campus systems?	N.A.
Depts that will be impacted by failure of this application	Dept of Biology plus Dept of Molecular Science
Technical expert(s)	Harry Robard
Responsible for recovery	Harry Robard
Onsite storage	Higgins rm 392
Offsite storage	none
Frequency of offsite storage	No Offsite Storage
Location of installation disks & documentation	Higgins Hall rm 126
Successful recovery been done?	No
Comment	This is the dept's most important instructional software application. It is central to the curriculum.

III. INFORMATION TECHNOLOGY (cont.)

Part 3: Departmentally-Owned Servers

Server # 1	
Name of server (or group of servers)	Trident
Server Type	File server
Explanation	Biology Dept file server
Backup frequency	Daily
Backup media	Remote Backup Server
Backup auto or manual?	Automatic
Applications that will be impacted by failure of this server	All departmental files. Undergrad & Graduate Student records prior to 2003.
Server software	Windows Server 2007
Depts that will be impacted by failure of this application	only our dept.
Technical expert(s)	Albert Wong
Responsible for recovery	Albert Wong
Onsite storage	Higgins Hall rm 386
Offsite storage	Campus Data Center
Frequency of offsite storage	Daily
Location of installation disks & documentation	Not known
Successful recovery been done?	No
Comment	

Server # 2	
Name of server (or group of servers)	Neptune
Server Type	Web server
Explanation	Runs faculty and dept websites plus various applications used in
Backup frequency	Daily
Backup media	Local Backup Server
Backup auto or manual?	Automatic
Applications that will be impacted by failure of this server	All faculty websites plus most instructional software.
Server software	Windows Server 2007 SQL Server 2003
Depts that will be impacted by failure of this application	only our dept.
Technical expert(s)	Henry Nguyen
Responsible for recovery	Henry Nguyen
Onsite storage	Higgins Hall rm 542
Offsite storage	Campus Data Center
Frequency of offsite storage	Every 2 Weeks
Location of installation disks & documentation	not known
Successful recovery been done?	No
Comment	Backup to Campus Data Center. This is a Priority 4 server.

Server # 3	
Name of server (or group of servers)	Poseidon
Server Type	Application server
Explanation	Student web sites
Backup frequency	Daily
Backup media	Local Tape
Backup auto or manual?	Automatic
Applications that will be impacted by failure of this server	student web sites only
Server software	Windows Server 2007 SQL Server 2003
Depts that will be impacted by failure of this application	all the depts in the College of Life Sciences
Technical expert(s)	Carol Brown
Responsible for recovery	Carol Brown
Onsite storage	Higgins Hall rm 348
Offsite storage	none
Frequency of offsite storage	No Offsite Storage
Location of installation disks & documentation	Higgins Hall rm 348
Successful recovery been done?	No
Comment	Backup is to local tape. Considered to be non-critical server.

III. INFORMATION TECHNOLOGY (cont.)

Part 4: Workstations

A. Workstation Backup	Percent of Workstations	
Backup Method	Using this Backup Method	Comment
Files are stored on dept. server, which gets backed up.	95%	
Don't Know	5%	One professor is on sabbatical - will check when she returns.
B. Workstation Support		
Workstation Support is provided by	Comment	
Technicians from another department	College of Life Sciences IT Sup	port Group
External vendor	DataReal Corp. is used occasio	nally when College IT staff are overloaded.

III. INFORMATION TECHNOLOGY (cont.)

Part 5: Recovery Strategies for IT

Where to purchase hardware	If campus Procurement Dept is functioning, purchase through them to get campus special pricing. If not, buy direct from manufacturer via web or phone. (Dell, HP, & Apple are the 3 principal vendors for desktop equipment. Ask for higher education pricing.)
If workstations, servers, etc. need to be rebuilt at new location, where can technicians locate the software & documentation?	Higgins Hall rm 372.
Environmental requirements for hardware	air conditioning for server room
<i>Will your IT staff be sufficient to the task?</i>	Our IT Support Group has 5 programmer/analysts plus manager. If entire Biology Dept. had to relocate to new quarters, could take 1-2 weeks to rebuild all desktops & servers (after new hardware arrives). Worse if any IT team member is not here. Possible solutions: outside vendor/temporary hire/borrow staff from other dept or other sister campus.
Other obstacles	Inability to purchase new hardware quickly. Inability to obtain additional IT support personnel. Need Central IT to re-establish central campus networks & applications.
How your IT staff will assist faculty & staff to work from home	This depends on what level of support the Dept wants us to offer. To offer full support to all faculty/staff would require travelling to some of their homes to troubleshoot problems (in violation of contagion-avoidance policy!). Phone support is more do-able. Best strategy would be to set up key users NOW and encourage some telecommuting to keep the work-from-home arrangements working. That way we enter the crisis with a working system.
IT applications for which there is no workaround	Lack of the GeneMapper application would bring certain research projects to a halt.

Part 6: Action Items for IT

See Action Item List (Section VI)

IV.INSTRUCTION

THE DATA BELOW IS FOR THE DEPARTMENT: BIOLOGY Part A. RECOMMENDED PRACTICES FOR HIGH PRIORITY COURSES (undergraduate courses only)

PRACTICE 1 (COURSE-CASTING): Have course-cast version of course available.
 PRACTICE 2 (CourseWeb): Have CourseWeb sites for all sections.
 PRACTICE 3 (ALTERNATE INSTRUCTOR): Have another instructor who can teach this course if necessary.

The courses designated "High Priority" by the Chair are listed below, and each is assessed on the basis of these three

Course Number	BIOL 101A
Course Title	Introduction to Biology
Course-Cast?	Course-cast is available
CourseWeb Sites?	All current sections have CourseWeb sites
Comment	Required for most non-science majors.
Course Number	BIOL 224B
Course Title	Cell Structures of Plants
Course-Cast?	Course-cast is available but may be outdated
CourseWeb Sites?	All current sections have CourseWeb sites
Alternate Instructor?	There is another instructor who can teach this course if necessary
Comment	Course-cast is from 2007.
Course Number	Genetics 810
Course Title	Undergraduate Seminar
CourseWeb Sites?	All current sections have CourseWeb sites
Alternate Instructor?	There is another instructor who can teach this course if necessary
Comment	Required for upper-division undergraduates.

Part B. RECOMMENDED PRACTICES FOR ALL UNDERGRADUATE COURSES

PRACTICE 4 (CourseWeb): Every course has a CourseWeb site.	
Current usage of this practice in this department: Can this practice be expanded in this department?	Some courses Yes
Comment:	Approx 50% of our courses cuurently use CourseWeb.
PRACTICE 5 (GRADES): Grades are kept current at all times, using the CourseWeb gradebook tool.	
Current usage of this practice in this department:	Not sure
Can this practice be expanded in this department?	Maybe
Comment:	
PRACTICE 6 (GOOD COMMUNICATION AMONG GSIs): Consistency is achieved across discussion & lab sessions by fostering communication among GSIs. Possible methods are regular meetings, a dedicated CourseWeb site for GSIs, etc.	
Current usage of this practice in this department:	Many Courses

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Can this practice be expanded in this department?	Maybe
Comment:	
PRACTICE 7 (COMMON COURSE MATERIALS): When instructors teach the same or similar courses, common textbooks and other course materials are used.	
Current usage of this practice in this department:	Some courses
Can this practice be expanded in this department? Comment:	Yes
Part C. RECOMMENDED PRACTICES FOR DE PRACTICE 8 (STRATEGY FOR DISASTER COMMUNICATIONS): The department has a plan that details how it will communicate rapidly with faculty, staff & students if disaster strikes.	PARTMENTS
Is this currently being done? Comment:	Yes
PRACTICE 9 (BACKUP PLAN FOR ACADEMIC PERSONNEL): The department has a plan for instructor substitution if necessary. The groundwork is laid by practices such as team-teaching, rotating instructors, or substituting "topics in" courses.	
Is this currently being done?	No
Comment:	The Chair has taken this under consideration to possibly do in 2011.
PRACTICE 10 (FACULTY LEAVES): When faculty leaves are approved, faculty members are informed of the possibility of recall.	
Is this currently being done? Comment:	Yes
PRACTICE 11 (INNOVATIVE PEDAGOGY): Faculty are actively encouraged to experiment with teaching tools before disaster strikes, and to share experiences with colleagues.	
Is this currently being done?	Yes
Comment:	This is a regular topic at dept. faculty meeings.
Part D: SPECIAL TEACHING ISSUES The following special teaching issues have been Identified by faculty and/or staff of this department.These issues may pose particular challenges to the continuation of instruction during and after a major disaster.	
Special teaching issue:	Science labs
Potential impact of this issue on the teaching program: Are there potential alternatives?	Approx 60% of our courses have a lab component. SenterTech Corp in Plainville has indicated they would assist us by providing
Special teaching issue:	Specialized instructional software
Potential impact of this issue on the teaching program:	The family of BiologySource software products is central to our instructional
Are there potential alternatives?	Yes, but without these software tools there would be some topics we would be

Part E: ACTION ITEMS

See the Action Item List in Section VI.

V. KEY RESOURCES

Part 1: Staff Basics

Does your unit have a (printed) emergency contact list for faculty & staff?

Who holds copies of the emergency contact list? (be specific)

Who updates the emergency contact list?

Who knows how to check messages on your department's main phone line?

Who knows how to record a greeting on your department's main phone line?

Who can post messages on your department's web site (i.e., do the actual mechanics)?

Do your staff use any shared passwords that should be kept available?

Key People in Your Unit:

Name Title or function Special skill Special role Comment

Name Title or function Special skill Special role Comment

Name Title or function Special skill Special role Comment

Name Title or function Special skill Special role Comment Yes

All central office staff

Alicia Torres

Jared Chan, Alicia Torres, Stan Jeffers

Jared Chan, Alicia Torres, Stan Jeffers

Jane Gallegos, Maria Fong

All central office staff are in possession of the password list.

Harry Chan Payroll Assistant

Knows most business functions

Jerry Sanchez IT Manager

Main contact with Campus Computing

Jorge Escobar Admin Specialist web skills

payroll backup

Josephine Casteneda Chair

Holds formal delegation(s) of authority former provost, delegated authority for contracts up to \$100K

Name Title or function	Mary Jones Dept. Administrator
Special skill Special role	First Leadership Successor
Comment	
Name	Susan Kelly
Title or function	Professor
Special skill	
Special role	Second Leadership Successor

V. KEY RESOURCES (cont.)

Part 2: Work from Home

The capabilities of some faculty & staff to connect from home are listed below.

Name	Evelyn Jackson
Position	Staff
Home broadband connection	Yes
Currently does connect from home	Yes
Must office computer be running?	No
Comment	Business Officer - uses VPN connection from home
Name Position Home broadband connection Currently does connect from home Must office computer be running? Comment	Gwen Smith Faculty Yes Yes No
Name	Kerry Rodriguez
Position	Staff
Home broadband connection	No
Currently does connect from home	Yes
Must office computer be running?	No
Comment	Uses dial-up. Very slow connection, does email only.
Name	Stephen Solomon
Position	Staff
Home broadband connection	Yes
Currently does connect from home	Yes
Must office computer be running?	Yes
Comment	uses Windows Remote Desktop to connect from home
Name Position Home broadband connection Currently does connect from home Must office computer be running? Comment	Thomas Cummings Faculty Yes Yes Don't know

Part 3: Teams

These are important teams on which departmental faculty and/or staff participate.

Team Name	Student Employment Committee
Purpose	Schedules all student employment for undergraduates. Has responsibility for
Members	coordinating student educational needs with departmental research needs. James Davidson, Joyce Alvarado, Winifred Chang, Roberta Delacourt, Peter Goldstein
Comment	This committee is vital to both instruction and research. It arranges part-time employment for students, and ensures that research projects obtain student help when needed. Hank Fogleston is staff to this Committee.
Team Name	Faculty Advisory Committee
Purpose	Advises Chair on departmental issues.
Members	James Walters, Deborah Fowler, Leticia Trainor, David Bremerton, Henry Tan, Gretchen Norris
Comment	Membership rotates among all ladder-series faculty. Three-year term of service. Two of six members are replaced each September
Team Name	
Purpose	
Members	
Comment	

V. KEY RESOURCES (cont.)

Part 4: Skills

Skills that may be needed post-disaster to perform our unit's critical functions:

Skill	Description	Comment
Lab manager/supervisor	Experienced at supervising lab staff.	
Lab technician	Experienced in laboratory work.	
Workstation technician	Capable of general end-user support.	We anticipate that our need for computer support personnel could far exceed the supply, if everyone is needing their IT re- established after a big disaster.

Page 29 See list of Action Items in Section VI.

V. KEY RESOURCES (cont.)

Part 5: Staffing Requirements

This list displays both

- numbers of staff who may be REQUIRED during crisis, and
- numbers of staff who may be AVAILABLE FOR RE-ASSIGNMENT during crisis

Definitions

Critical 1: Must continue at normal or increased service load.

Critical 2: Must continue if at all possible, perhaps in a reduced mode. Critical 3: May pause if forced to do so, but must resume in 30 days or sooner.

Deferrable: May pause; resume when conditions permit.

				FTE required under normal conditions	FTE required during crisis	FTE who may be available for re- assignm
Function	Criticality Level	Category of Staff	Shift			ent
Research	2	Laboratory supervisor	day shift 8 hrs	12.00	12.00	0.00
Research	2	Laboratory assistant	day shift 8 hrs	28.00	28.00	0.00
Research	2	Research grant support (analyst/specialist)	day shift 8 hrs	4.00	4.00	0.00

V. KEY RESOURCES (cont.)

Part 6: Staff of Other Units

These are staff of other units whom you may need to contact:

Name
Department/Org
Address
Work phone
Cell phone
Fax
Email
Comment

Name Department/Org Address Work phone Cell phone Fax Email Comment

Name Department/Org Address Work phone Cell phone Fax Email Comment

Name Department/Org Address Work phone Cell phone Fax Email Comment Teresa Crowder Academic Personnel Office Brownlee Hall, Room 34 510-123-4321 510-123-8484 510-123-4444 tc@myschool.edu Contact for all academic personnel issues in College of Letters & Science.

Joanna Johnston Central Procurement 23 Lassiter Road 510-123-7654 510-123-6464 510-123-9876 jj@myschool.edu Principal buyer for Dept. of Biology

Kenichi Tanzake Central Research Support Unit Lorimar Pavilion, 3rd floor 510-123-9393 510-123-3341 510-123-4815 kt@myschool.edu Does calibration, maintenance & repair of lab equipment in the biological sciences

Roxanna Bankston College of Letters and Science 54 Carey Hall 510-123-4567 510-123-1234 510-123-1111 rb@myschool.edu Director of College HR Services

Name	Tom Kasaday
Department/Org	Information Systems Division
Address	253 Herrick Hall
Work phone	510-123-1212
Cell phone	510-123-4321
Fax	510-123-8888
Email	tk@myschool.edu
Comment	Contact in campus Data Center for Dept. of Biology instructional software & systems

V. KEY RESOURCES (cont.)

Part 7: Stakeholders

These are stakeholders whom you may need to contact:

Name Department/Org Address Work phone Cell phone Fax Email Products/Services Alternate Vendors Comment	Harold Chen Acme Holdings, Inc. 45 Holden Way, Redlands, CA 34278 230-123-5284 230-123-3289 230-123-5020 chen@acme.com	<i>Type of Stakeholder</i> Donor
Name	Joan Baradel	<i>Type of Stakeholder</i> Project partner
Department/Org	California State University	
Address	123 Smith Road, San Francisco, CA 12364	
Work phone	415-123-3487	
Cell phone	415-123-2421	
Fax	415-123-0036	
Email	jb@state.edu	
Products/Services		
Alternate Vendors		
Comment	Professor at CSU who is a collaborator in several ongoing research projects.	
		Type of Stakeholder
Name	Tomas Rodriguez	Vendor
Department/Org	Flanders Scientific, Inc.	
Address	42 Yardley Terrace, Atlanta, GA 53922	
Work phone	788-123-1234	
Cell phone	788-123-3268	
Fax	788-123-6527	
Email	tr@flanders.com	
Products/Services	Vendor of specialized lab equipment for the	
Alternate Vendors	BioSource, Inc., and Gardella Products, Inc.	
Comment	Flanders has proven fast & reliable. Large product list.	
Name	Henry Nguyen	<i>Type of Stakeholder</i> Donor

SAMPLE PLAN FOR A TYPICAL (FICTITIOUS) DEPARTMENT Continuity Plan For Department of Biology

Continuity Plan For Departmer	nt of Biology	
Department/Org	Nguyen Securities, Inc.	
Address	34 Wall St., NY, NY 10047	
Work phone	212-123-2472	
Cell phone	212-123-5496	
Fax	212-123-2689	
Email	hn@nsec.com	
Products/Services		
Alternate Vendors		
Comment	Graduate and benefactor of the Dept. of	
		Turne of Olekskalder
Name	Raymond Sanford	<i>Type of Stakeholder</i> Sponsor
Department/Org	T.R. Wells Foundation	eponoo.
Address	123 Mission Blvd., Newport, CA 67294	
Work phone	436-123-5613	
Cell phone	436-123-4394	
Fax	436-123-7273	
Email	rs@wells.org	
Products/Services	i e wono.org	
Alternate Vendors		
Comment	The T.R. Wells Foundation is funding several	
Common	current research projects in the Biology Dept.	
		Type of Stakeholder
Name	Stephanie Shabazz	Vendor
Department/Org	Xerox	
Address	672 Broadway, Oakland, CA	
Work phone	510-123-4592	
Cell phone	510-123-5624	
Fax	510-123-9593	
Email	shabazz@xerox.com	
Products/Services	Maintenance & repair of Xerox copiers.	
Alternate Vendors	Yes - GTP Office Services, El Cerrito, CA	
Comment		

V. KEY RESOURCES (cont.)

Part 8: Equipment & Supplies

Minimum equipment needed to carry out all critical functions:

A. Office Equipment		
	Minimum Number	Comment
Workstation (includes desktop computer, network connection, table, chair)	27	one per each FTE including faculty
Laptop computer (car charger advised)	16	for key staff - faculty have their own
Telephone (hard-wired)	27	
Printer	4	3 for Higgins Hall, 1 for Rogers Hall
Fax	1	
Copier	1	
Scanner	0	
Server	6	See Tom Calloway for details on server needs.
B. Other Equipment		

(major items only)	Each laboratory manager maintains a complete inventory of equipment in his/her lab(s). The inventory documents are stored in the Campus Imaging System, which is backed up daily, and paper files are maintained in the Dept of Biology Business Office.

C. Supplies

Necessary Consumables	The Biology Department Office needs mainly office supplies. We keep a 2-week inventory but plan to increase that to 6-weeks. Each lab manager keeps their own list of lab supplies, with inventory maintained by the Letters & Science Central Stockroom.
Inventory or Stockpiling Considerations	Yes, see above regarding office supplies. Central Stockroom already keeps a 6-week inventory of laboratory consumables and we think that is adequate. Central Stockroom is examining their inventory of non-
	think that is adequate. Central Stockroom is examining their inventory of non- consumables to identify supply-vulnerabilities so they can take appropriate action

V. KEY RESOURCES (cont.)

Part 9: Facilities & Transportation

Facilities (special needs beyond office-classroom-lab needs)	Loading dock for deliveries of supplies & equipment to labs.	
Utilities (very important to the functioning of the department)	Utility Name	Comment
	Natural Gas	for labs
	Vacuum	for labs
	Distilled Water	for labs
	De-Ionized Water	for labs
	Other Bottled Gases	Nitrogen, CO2, propane for Russell Lake Research Station.
	Special Ventilation Requirements (please explain)	Ventilation for Hi-Tox Facility in basement of Higgins Hall must be isolated from the rest of the building ventilation system.
Transportation (special transportation needs)		p truck that is kept at the Russell Lake Research Station. This is a uck is needed for transporting supplies & equipment.
Other Resources	None come to mind at the	e present time.

To edit this plan section, use the Action Item Summary tab of the on-line tool.

VI. ACTION ITEM LIST

Action Item # 1	Design departmental networks to allow faculty & students to connect remotely (e.g. from home) in case office/lab space is damaged.
Supports this critical function	Research
Estimated cost	Don't know
Cost one-time or annual?	One-time
Within whose scope	my unit together with other units on campus
Comment	
Status	In progress
Action Item # 2	Develop a fund for emergency grants to faculty & graduate students to cover expenses of conducting research in alternate ways or at alternate locations.
Supports this critical function	Research
Estimated cost	Don't know
Cost one-time or annual?	Both one-time and annual
Within whose scope	my unit together with other units on campus
Comment	
Status	Needs further discussion
Action Item # 3	Encourage faculty to request seismic bolting-and-bracing of furniture and equipment. Allocate departmental funds (first-come/first-served up to funding limit).
Supports this critical function	Research
Estimated cost	\$10,000 - \$100,000
Cost one-time or annual?	One-time
Within whose scope	my unit together with other units on campus
Comment	
Status	In progress
Action Item # 4	Cross-train 2 staff members to process dept. payroll (to serve as backup for Harry Chan).
Supports this critical function	Payroll
Estimated cost	\$100 - \$1,000
Cost one-time or annual?	One-time
Within whose scope	my unit itself
Comment	
Status	Completed
Action Item # 5	Investigate whether P-Card limits & restrictions can be lifted for recovery period.
Supports this critical function	Purchasing
Estimated cost	less than \$100

To edit this plan section, use the Action Item Summary tab of the on-line tool.

VI. ACTION ITEM LIST (cont.)

Action Item # 10	Train all instructors in the use of the CourseWeb course-management tool.
Status	Completed
Comment	
Within whose scope	my unit itself
Cost one-time or annual?	One-time
Estimated cost	less than \$100
Supports this critical function	Information technology
Action Item # 9	Have department IT Manager discuss work-from-home issues at faculty meeting
Status	Not yet begun
Comment	This will increase the reliability of data storage.
Within whose scope	my larger dept, division, or control unit
Cost one-time or annual?	Both one-time and annual
Estimated cost	\$1,000 - \$10,000
Supports this critical function	Information technology
Action Item # 8	Replace Trident server with Cloud storage.
Status	In progress
Comment	
Within whose scope	my unit together with other units on campus
Cost one-time or annual?	Annual
Estimated cost	\$1,000 - \$10,000
Supports this critical function	Information technology
Action Item # 7	Do periodic trial recoveries of servers/applications.
Status	Completed
Comment	
Within whose scope	my unit itself
Cost one-time or annual?	One-time
Estimated cost	less than \$100
Supports this critical function	Purchasing
Action Item # 6	Obtain 2 additional P-Cards.
Status	Completed
Comment	
Within whose scope	my unit together with other units on campus
Cost one-time or annual?	One-time

To edit this plan section, use the Action Item Summary tab of the on-line tool.

VI. ACTION ITEM LIST (cont.)

Supports this critical function	Not associated with a critical function	
Estimated cost	\$100 - \$1.000	
Cost one-time or annual?		
	Annual	
Within whose scope	my unit together with other units on campus	
Comment	This should be an annual session conducted during the Fall semester. Maria Stanley is willing to serve as trainer.	
Status	In progress	
Action Item # 11	Work with Central Stockroom to determine supply vulnerabilities for lab supplies & equipment, and how to manage the supply chain & inventory practices to reduce risk of shortages.	
Supports this critical function	Research	
Estimated cost	\$100 - \$1,000	
Cost one-time or annual?	Both one-time and annual	
Within whose scope	my unit together with other units on campus	
Comment	Biology Chair wants annual report on supply risks.	
Status	In progress	
Action Item # 12	Develop course-casts for as many new courses as funding will allow.	
Supports this critical function	Instruction	
Estimated cost	\$1,000 - \$10,000	
Cost one-time or annual?	Annual	
Within whose scope	my unit itself	
Comment	Campus fee for course-cast production is \$2,200 per one-semester course.	
Status	In progress	

To edit this plan section, use the Step 5 tab (Document Summary) of the on-line tool.

Appendix A. List of Key Documents

These documents have been identified as important for continuing our critical functions.

Documents that have been uploaded into this on-line continuity tool (as indicated below) can be viewed on-screen, then printed.

Name Deserves	
Uploaded into this tool?	No
Comment	Paper & electronic files. Electronic records are backed up & recoverable. Paper documents (eg vendor invoices) are not.
Backup measures	Some of the paper records are in fire-rated cabinets (but many important records are not).
Contact person(s)	Tom Calloway
Owner (department)	Dept of Biology
Location	Higgins Hall rooms 308-310.
Medium	More than one (explain in comment)
Description	This is the official repository of dept. project-related records.
Name	Grant documents / project records

Name	Departmental P-Card Log
Uploaded into this tool?	Yes
Comment	
Backup measures	Chair has a current list.
Contact person(s)	Chair Neil Jefferson.
Owner (department)	Dept. of Biology.
Location	Stored on G: drive, in Donor Relations folder.
Medium	Electronic (computer)
Description	Contact information and giving patterns.
Name	Donor records

Name	Departmental P-Card Log
Description	Official record of P-Card transactions.
Medium	Electronic (computer)
Location	Higgins Hall 455
Owner (department)	Dept. of Biology
Contact person(s)	George Rudzinsky, Mary Jones
Backup measures	None.
Comment	This is an Excel spreadsheet.
Uploaded into this tool?	Yes