

Agenda

ORGANIZATIONAL OVERVIEW

- Org Chart
- Strategy Map
- Annual Report, Work Plans & Accountability

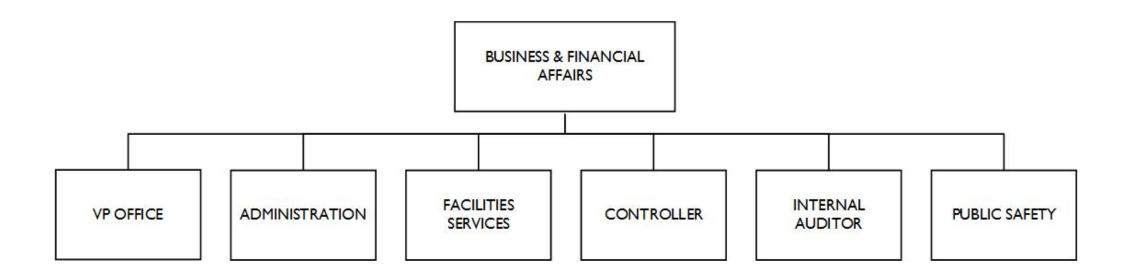
DIVISION BUDGET REQUEST

- Budget Development Overview
- Request Breakdown
- Divisional Metrics
- Questions



ORGANIZATIONAL OVERVIEW

Organizational Chart



CI 2015-20 Strategic Priorities

- I. Facilitate Student Success
- 2. Provide high quality education
- 3. Realize our future

Business and Financial Affairs Strategy Map 2015-20

Mission

We transform the delivery of services through continuous improvement

Vision

We are the recognized leader for the delivery of outstanding services

Values: Teamwork • Diversity • Integrity • Respect • Excellence • Collaboration

Value to Our Customers

Provide responsive service that reflects value

Help to solve complex problems

Ensure the safety of our community

BFA Goals

Improve Operational Excellence

Attract and Retain a Diverse and Talented Staff

Enhance Resources Enrich Communication

- Improve customer service
- Prepare for growth
- Share expertise and services
- Succession planning

- Create operations manuals
- Foster entrepreneurship
- Offer robust development opportunities
- Community building

- Document processes
- Implement on-line, web-based, self-service solutions
- Streamline processes for timeliness and efficiency
- Improve reporting

- Improve websites
- Increase the variety of communication tools

 FAQ's, on-line news letters, annual disclosures, collaboration tools

Annual Report, Work Plans and Accountability

ANNUAL PLANS AND PROGRESS REPORTS

- Strategy map guides BFA annual work
 - Operational Efficiencies
- Posted: http://www.csuci.edu/vpbfa/vp-business-and-financial-affairs/

REALLOCATION/METRICS

Internal assessments completed in all BFA areas

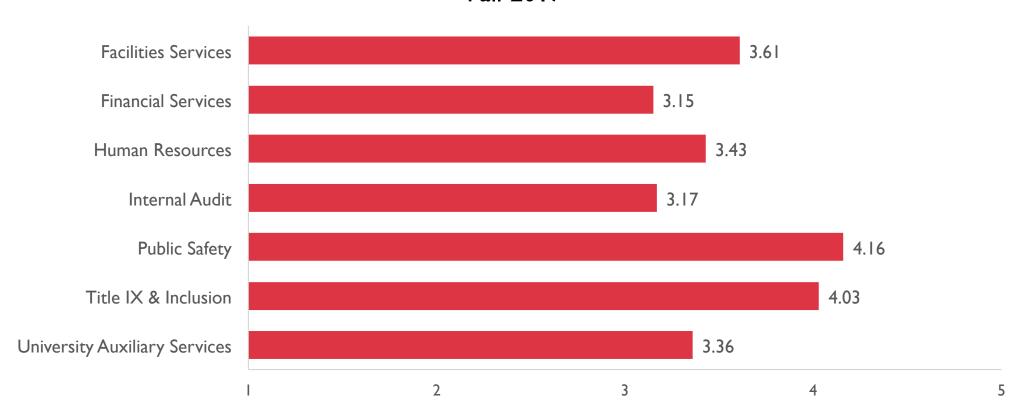
METRICS

- Divisional metrics focus on overall performance
- Department metrics established for functional areas; benchmarks



Divisional Metrics

Average Performance Rating by Unit Fall 2017





DIVISION 2018/19 BUDGET REQUEST

2018/19 Budget Request Overview

Total Unit Requests: \$923,000

- Total permanent requests from all departments/units
- Includes three permanent recurring requests for high priority items

General Operating Request: **\$0**

- Nothing submitted to the SRPC for funding
- All unit/department requests either:
 - addressed by reallocation, one-time, temporary funds or withdrawn

Reallocation to Student Affairs: \$12,500
Title IX ADA accommodation services to students



Operating Budget Permanent Recurring Requests*

Request	Dept./ Unit	Strategy Map Goals	Description	FTE
Priority I	Public Safety	Attract/Retain Staff &	Mandate: Chemical	1.0
\$92,500		Improve Operational Excellence	Hygiene/Radiation Safety Officer	

Request	Dept./ Unit	Strategy Map Goals	Description	FTE
Priority I \$45,000	Title IX & Inclusion	Improve Operational Excellence	Mandate: Contract Services: Coalition	

Request	Dept./ Unit	Strategy Map Goals	Description	FTE
Priority I	Facilities Services	Enhance Resources	Mandate: BISC and Santa	
\$105,000			Rosa Island Op Expenses	



^{*} Funded using temporary funds in 2017/18; proposed same for 2018/19

Questions

BFA Division

http://www.csuci.edu/vpbfa/vp-business-and-financial-affairs/

Facilities Services

http://www.csuci.edu/fs

Financial Services

http://www.csuci.edu/financial-services

Human Resources

http://www.csuci.edu/hr

Internal Audit

https://www.csuci.edu/vpbfa/internal-audit

Public Safety

http://www.csuci.edu/publicsafety

Title IX & Inclusion

https://www.csuci.edu/vpbfa/titleix-inclusion





Division of BUSINESS & FINANCIAL AFFAIRS

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