## CSUCI 2015-20 Strategic Priorities

1. Facilitate Student Success  
2. Provide high quality education  
3. Realize our future

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### Title IX & Inclusion Strategy Map 2015-20

<table>
<thead>
<tr>
<th><strong>Mission</strong></th>
<th><strong>Vision</strong></th>
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<tbody>
<tr>
<td>Title IX and Inclusion promotes diversity in our community and creates and fosters an open, inclusive campus environment.</td>
<td>The program is a recognized leader for the delivery of outstanding services and strategy.</td>
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**Values:** Teamwork • Diversity • Integrity • Respect • Excellence • Collaboration

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### Value to Our Customers

- Provide responsive service that reflects campus values
- Help to solve complex problems
- Ensure the safety and well-being of our community

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### BFA Goals

- **Improve Operational Excellence**
  - Improve customer service
  - Increase capacity for growing campus
  - Share expertise and services
  - Succession planning

- **Attract and Retain a Diverse and Talented Staff**
  - Create operations manuals
  - Foster entrepreneurship
  - Offer robust development opportunities
  - Community building

- **Enhance Resources**
  - Document processes
  - Implement online, web-based, self-service solutions
  - Streamline processes for timeliness and efficiency
  - Improve reporting

- **Enrich Communication**
  - Improve websites
  - Increase the variety of communication tools
  - Improve efficacy of campus education