



HOW CSU CHANNEL ISLANDS RESPONDS TO REPORTS & COMPLAINTS UNDER THE CSU NONDISCRIMINATION POLICY

The California State University, Channel Islands and the **Title IX & Inclusion Office** are committed to protecting the safety of our community and ensuring a transparent, thorough, fair, and impartial complaint-resolution process. The **Title IX & Inclusion Office** offers resources, support, and information to anyone affected by discrimination, harassment, or retaliation, including sex-based misconduct. It also provides education and training to promote awareness and help prevent these behaviors in our community.

Report Received by the Title IX & Inclusion Office

Whether directly from the Complainant or from another individual

The Office will reach out to the Complainant to...

Explain the Complainant's rights and resolution options

Offer supportive measures (e.g., medical treatment, counseling, academic support, housing accommodations, No Contact Directive)

Explain the difference between various support options and help the Complainant create a personal support system.

Inform the Complainant of their right to report or choose not to report the matter to law enforcement.

The **Title IX & Inclusion Office** learns the Complainant's preferences for next steps. The office will take all reasonable measures to honor those preferences while also considering safety concerns and other essential factors.

What does resolution look like for you?

I am requesting to work with the **Title IX & Inclusion Office** to resolve my concern, but I don't think I want an investigation or hearing.

I am requesting to proceed with an investigation

I don't want the **Title IX & Inclusion Office** to take action. I am simply looking for support and/or to register a concern.

REFERRALS

In some cases, referrals to another office, process, or policy may be more appropriate. The **Title IX & Inclusion Office** will facilitate the referral of these matters.

INVESTIGATION PROCESS

The **Title IX & Inclusion Office** will first determine whether the complaint falls under the Nondiscrimination Policy.

If an investigation is opened, an Investigator will interview both Parties and any relevant witnesses, gather evidence, and prepare an investigation report.

Additionally, the Alternative Resolution Process is a remedies-based process without an investigation, hearing, or appeal.

Some complaints may also be resolved through a hearing, and the **Title IX & Inclusion Office** will explain if that applies to your case.

NO INVESTIGATION OR RESOLUTION

If the Complainant does not wish to pursue further action, supportive resources and measures remain available.*

*In rare situations that indicate an immediate threat to community safety, the **Title IX & Inclusion Office** may need to take additional steps. These situations may include severe violence; use or threatened use of a weapon; repeated allegations involving the same individual; incidents involving multiple individuals; or cases in which the victim is a minor.*

HEARING

In these cases, the Investigator does not decide the outcome. After the investigation, the university will hold a hearing before a separate decision maker (the "Hearing Officer").

During the hearing, the Parties will be asked relevant questions by the Hearing Officer, and each Party may submit questions for the other Party and for witnesses. After the hearing, the Hearing Officer will issue a decision.

APPEAL

The Parties will receive information about appeal options at the time the Investigator or Hearing Officer's decision is shared with them.



Title IX & Inclusion Office
Lindero Hall, First floor



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<https://www.csuci.edu/titleix/>

For a confidential discussion on resolution options, you may contact: **The Confidential Campus Advocates** (affiliated with the Coalition for Family Harmony) at (805) 983-6014. Inform the person you are calling from CSUCL and are seeking services.

24 Hour Bilingual Crisis Hotline: 1-800-300-2181.

Crisis Text Line: Text HOME to 741741.

In the event of an emergency, call 911, or for a non-emergency, call the University Police Department at (805) 437-8444.