Wimba Classroom Media Center Features

A Student Success Guide
Preparing Participants BEFORE Session

• Run the wizard before your session begins which checks for…
  • Popup blockers
  • Supported browsers
  • Correct Java version
  • Audio capability

* Having trouble with wizard? Contact 24/7 support
Three Audio Functions

- **Netstats**: A faculty visual indicator of participant internet connection strength.

- **Talk Key**: Allows you to communicate using a headset and microphone.

- **Simulcast**: Use your telephone to communicate (Listen & Speak).
• Visual indicators to help you monitor the connection quality:

- Green = Good
- Yellow = Average
- Red = Low *
- Grey = not connected **
- Telephone = participant has dialled in

* Wimba Classroom uses low band width so even a “Red” connection will still provide an enjoyable session

** Participant should dial into session or call 24/7 support
Phone Simulcast

- Join via cell phone, or landline
- Speak, listen and collaborate together without being tied to a computer
24/7 Technical Support Number

- 866 350 4978 (USA / Canada)
- 0800 007 6788 (UK)
- 1 703 956 3917 (other)
- technicalsupport@wimba.com
- http://www.wimba.com/services/support