

## CI 2015-20 Strategic Priorities

- Facilitate Student Success
- Provide high quality education
- Realize our future

## Organizational Effectiveness Program Strategy Map 2015-20

Mission	Vision
We provide staff development, employee engagement, change management, and Lean Six Sigma.	We are the recognized leader for the delivery of outstanding services
<b>Values:</b> Teamwork • Diversity • Integrity • Respect • Excellence • Collaboration	

### Value to Our Customers

Provide responsive service that reflects value

Help to solve complex problems

Provide organizational and leadership consultative services

### Organizational Development Program

Improve Operational Excellence

Attract and Retain a Diverse and Talented Staff

Enhance Resources

Enrich Communication

- Improve customer service thru FISH! Philosophy
- Prepare for growth thru shared services implementation
- Share expertise and services

- Foster entrepreneurship
- Offer robust Professional Development opportunities

Engage intern for VP office

- Community building

- Work w/ Conf/Events to ensure shared service model
- Drive Lean Six Sigma at CI: ~Create 3 yr. plan ~Improve processes and increase efficiencies

- Use CI's top marketing tools to increase communication about OE activities