CI 2018-23 Strategic Priorities

- Facilitate Student Success
- Provide high quality education
- Realize our future

Organizational Effectiveness Program Strategy Map 2018-23

**Mission**
We provide staff development, employee engagement, change management, and continuous improvement processes with respect for people and innovative ideas.

**Vision**
We are the recognized leader for the delivery of outstanding services.

**Values:** We value a People-Centric perspective that includes: Teamwork • Diversity • Integrity • Respect • Excellence • Collaboration •Pride •Accountability

Value to Our Customers

- Provide responsive service that reflects value
- Help to solve complex problems
- Provide organizational and leadership consultative services

Organizational Development Program

- Improve Operational Excellence
- Attract and Retain a Diverse and Talented Staff
- Enhance Resources
- Enrich Communication

- Campus-wide cost savings/increased capacity – target $500K
- Identify tools and develop measurement standards/ resources for efficiency capture, measurement & reporting
- Build lean culture identifying opportunities to leverage Green Belt expertise
- Offer Collaborations on efficiency projects/committees
- Activate and guide Green Belts to lead facilitations
- Document processes, facilitate trainings & increase efficiencies
- Research/Identify Technology to build Dashboard capturing continuous improvement info
- Communicate OE activities based on survey results
- Robust marketing of Continuous Improvement program
- Enhance web pages
- Partner/Share best practices with sister campuses and community